

# 145-COMMISSIONER OF INSURANCE

Dept #: /100/ Department Name: COMMISSIONER

<u>RDA #</u>	<u>RDA Title</u>	<u>Retention</u>	<u>Disposition</u>	<u>PII</u>
<u>00022000.</u>	<u>ADMINISTRATIVE ACTIONS AGAINST INSURERS OR AGENTS</u>	<u>EVT+25</u>	<u>SHSW</u>	<u>Y</u>
	<p>These Files Contain Complaint Correspondence, Memoranda On Investigations And Statements Of Facts. Also Contain Transcripts Of Hearings Held Under The Insurance Laws, Court And Hearing Records, Evidence, Correspondence And Related Materials; Findings Of Fact, Conclusions Of Law And Orders Of The Commissioner.</p> <p>The Files Are Confidential Pending Resolution Of Appeals. Once They Have Been Designated As Closed By Oci, They Are No Longer Confidential.</p> <p>This Rda Supersedes Old Rda System Numbers 051/72/001, 050/72/003 And 099/79/005.</p> <p>Evt=Closed.</p>			
<u>00069000.</u>	<u>HMO DATA COLLECTION</u>	<u>EVT+6</u>	<u>DEST</u>	<u>N</u>
	<p>This series consists of data received by the OCI to satisfy s. Ins 9040 (5) , Wis. Adm. Code.</p> <p>The paper and electronic data submitted to the OCI provides sample quality and consumer satisfaction information to monitor HMO (as defined in s. 609.01(2) Wis. Stat.) activity.</p> <p>This information is summarized and published on the OCI web site (oci.wi.gov/hmo_info/hmodata.htm) to inform and educate the public.</p>			
<u>00070000.</u>	<u>COMMISSIONER'S UNIT CORRESPONDENCE</u>	<u>EVT+3</u>	<u>SHSW</u>	<u>N</u>
	<p>Correspondence Dealt With Personally By The Executive Staff Relating To Licensed Companies, Individuals, Employees Of The Office, requests from organizations, etc.</p> <p>Correspondence With Other State Agencies, The Governor'S Office, The Legislature, as well as board and council documentation. Examples of boards and councils are, Group Insurance Board, HIRSP, Wisconsin Insurance Security Fund, P&amp;C Advisory Council, Life and Disability Advisory Council, etc.</p> <p>Evt=Closed=End Of [Commissioner'S] Term.</p>			
<u>00072000.</u>	<u>ATTORNEY GENERAL OPINIONS</u>	<u>EVT</u>	<u>SHSW</u>	<u>N</u>
	<p>Correspondence From The Department Of Justice In Response To Requests From The Office For Formal And Informal Opinions On Legal Issues.</p> <p>Retain In Legal Unit Library Until No Longer Relevant To Current Issues Then Transfer To State Historical Society With Authority To Weed.</p> <p>Evt=No Longer Relevant To Current Issues.</p> <p>Sunset Renewal. Amended To Change Retention From Creation Date To Event Date.</p> <p>5/19/99 Approved By Prb.</p>			
<u>00073000.</u>	<u>COMMISSIONER'S SUBJECT FILES</u>	<u>EVT+3</u>	<u>SHSW</u>	<u>N</u>
	<p>Subject Files For Commissioner, Deputy Commissioner, And Insurance Administrator. Files Include Surveys, Reports And Speeches, Statistics, Press Clippings Related To The Office, And Information Concerning Other States.</p> <p>Retain Three (3) Years And Transfer To State Historical Society With Authority To Weed.</p> <p>Evt=Closed (End Of Term).</p> <p>Sunset Renewal.</p> <p>5/19/99 Approved By Prb.</p>			
<u>00074000.</u>	<u>ADMINISTRATIVE RULES AND HEARING RECORDS</u>	<u>EVT+1</u>	<u>SHSW</u>	<u>N</u>
	<p>Administrative Rules And Amendments Which Include Records Of Hearings On Proposed Administrative Rules To Implement The Wisconsin Statutes. Includes Transcripts, Correspondence, Drafts Of Proposed Rules, And Other Information Leading To Promulgation Of Insurance Code.</p> <p>Evt=Rule Is Superseded/Repealed. Retain 1 Year After Rule Is Repealed And Transfer To Shs With Authority To Weed.</p>			

Dept #: /100/ Department Name: COMMISSIONER

RDA #	RDA Title	Retention	Disposition	PII
	Sunset Renewal. 5/19/99 Approved By Prb.			
<u>00075000.</u>	<u>LEGISLATIVE DOCUMENTS</u>	<u>EVT+8</u>	<u>SHSW</u>	<u>N</u>
	Correspondence, Memoranda, Worksheets, And Fiscal Notes On Proposed Legislation Which The Commissioner Is Involved In. Includes A Copy Of The Bill, Resolution Or Chapter Dealt With. Retain 8 Years After Close Of Legislative Session. Office Procedure: Retain 6 Years In Office Then Transfer To Src For 2 Years, Then To Shs.  Supersedes Rda 050/72/001.  Evt=End Of Legislative Session.			
<u>00076000.</u>	<u>NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS (NAIC) RECORD</u>	<u>EVT+3</u>	<u>DEST</u>	<u>N</u>
	Work Papers, Correspondence, Reports, Special Research Studies And Other Information Related To Participation In Task Forces, Subcommittees Or Committees Of The NAIC Regarding Model Regulation Of Insurance.  Evt=Closed=End Of [Commissioner'S] Term.			
<u>00077000.</u>	<u>WISCONSIN INSURANCE REPORT</u>	<u>P</u>	<u>PERM</u>	<u>N</u>
	Annual Report Of Business Submitted To The Governor And To The Chief Clerk Of Each House Of The Legislature Required By S. 601.46(3), Wis. Stats.  Format And Distribution Of The Annual Report Will Be According To S. 601.47(2) And (3), Wis. Stats. One Additional Hardbound Copy Will Be Retained In The Office Library Permanently.  Sunset Renewal. 5/19/99 Approved By Prb.			
<u>00081000.</u>	<u>POLICY FORMS RETRIEVAL DATABASE</u>	<u>CR+2</u>	<u>DEST</u>	
	Computer Portion Of Car (Computer Assisted Retrieval) System. Data Consists Of Company Number, Form/Policy Number, Type, Class, Code, Date, Film And Frame Number.  Data (Except Film And Frame Number) Is Downloaded From Data (Except Film And Frame) Is Downloaded From Company Database Every Month. Film And Frame Numbers Are Entered Manually When Microfilm Is Verified. Data Is Accessed Using Dbase Iii Plus Commercial Software And Software Written By Oci Programmers.  Retain 2 Years And Destroy Provided Hard Copy (Com) Printed.			
<u>00081A00.</u>	<u>POLICY FORMS RETRIEVAL DATABASE BACKUP</u>	<u>CR</u>	<u>DEST</u>	
	THIS IS DUPLICATE OF RECORD SERIES AS DESCRIBED IN RDA 00081000. THIS BACKUP COPY IS MADE EVERY WEEK. DATA IS COPIED ONTO A 5 1/4" DISKETTE USING FASTBACK COMMERCIAL SOFTWARE. RETAIN FOR 2 WEEKS AND DELETE.			
<u>00081B00.</u>	<u>POLICY FORMS RETRIEVAL DATABASE COM (COMPUTER OUTPUT MICROFILM)</u>	<u>CR+100</u>	<u>DEST</u>	
	This Is A Com Copy Of Data Contained In The Policy Forms Retrieval Database. Data Is Identical To Electronic Form Except The Company Name Is Printed Out Instead Of Company Number.  This Listing Is The Key To Access All Policy Forms Microfilmed For That Year. Because The Microfilm Is Scheduled For 100 Years Retention, This Record Series Must Be Retained For 100 Years.			
<u>00147000.</u>	<u>MEMORANDUM OF UNDERSTANDING MOU'S</u>	<u>EVT+6</u>	<u>DEST</u>	<u>N</u>
	ORIGINAL SIGNED AGREEMENTS BETWEEN OCI AND OTHER STATE AGENCIES, FEDERAL AGENCIES, OR CONTRACTORS KEPT IN A SINGLE LOCATION IN CENTRAL FILES LIBRARY.  A COPY OF THE DOCUMENT IS WITH THE COMPLETE CONTRACT RECORD OR PROPOSAL.  RECORD IS MAINTAINED FOR 6 YEARS AFTER THE COMPLETION AND ACCEPTANCE OF THE UNDERSTANDING BY THE DEPARTMENT AND TRANSFERRED TO THE HISTORICAL SOCIETY, PROVIDED THAT THE AGENCY HAS RESOLVED ANY DISPUTE TO WHICH AN AUDIT EXCEPTION HAS BEEN TAKEN.			

Dept #: /100/ Department Name: COMMISSIONER

RDA # RDA Title Retention Disposition PII

DESTROY.

Dept #: /200/ Department Name: LOCAL GOVERNMENT PROPERTY INSURANCE FUND

RDA # RDA Title Retention Disposition PII

00100000. POLICY ADMINISTRATION REPORTS CR+10 DEST N

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES PROPERTY INSURANCE UNDER CH. 605, WIS STAT.  
MONTHLY REPORTS PRINTED AND KEPT IN BINDER AT CONTRACTOR WITH ELECTRONIC COPY SENT TO FUND ADMINISTRATOR AT OCI.

REPORTS INCLUDE BILLING PREMIUM LISTING: RENEWALS POSTING RUN: PREMIUM RECEIVABLE BALANCING AND CONTROL REPORT: ACCOUNTS RECEIVABLE AGED REPORT: PREMIUM JOURNAL AND AUDIT TRAIL OF PINSOFT G/L INTERFACE FILE CREATION: CASH DISBURSEMENTS JOURNAL AND AUDIT TRAIL OF PINSOFT G/L INTERFACE FILE CREATION: CASH DISBURSEMENTS JOURNAL AND AUDIT TRAIL OF PINSOFT G/L INTERFACE FILE CREATION: PART 2 OF 2 INTERFACE LISTING (OF ABOVE CASH DISBURSEMENTS JOURNAL): MONTHLY PRODUCTION REPORT W/O BUILDERS RISK-BY ENTITY TYPE: BUILDERS RISK MONTHLY PRODUCTION REPORT W/O BUILDERS RISK- BY ENTITY TYPE: BUILDERS RISK MONTHLY PRODUCTION REPORT - BY ENTITY TYPE.

RETENTION: CREATION + 10 YEARS AND DESTROY.

00105000. FIRE INSURANCE POLICIES FIS+4 DEST N

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES PROPERTY INSURANCE UNDER CH. 605, WIS. STAT.

IMAGE OF INSURANCE POLICIES WRITTEN BY THE FUND, COVERING PROPERTY OF WISCONSIN GOVERNMENTAL UNITS. ALSO CONTAINS ANY INSURED WHO MAY HAVE WITHDRAWN FROM THE FUND. INCLUDES COPY OF RESOLUTION TO JOIN AND WITHDRAW IF APPLICABLE. INCLUDES ALL OCI FORMS AND ENDORSEMENTS, AND RELATED CORRESPONDENCE. INCLUDES PREMIUM RECEIVABLE INVOICE, STATEMENT OF VALUES, DEC PAGES AND COVERAGE CHANGE DOCUMENTS.

RETENTION: FIS + 4 YEARS AND DESTROY.

00106000. LOSS RECORDS FIS+6 DEST Y

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES PROPERTY INSURANCE UNDER CH. 605, WIS. STAT.

LOSS OR CLAIM RECORDS OF CLAIMS AGAINST POLICIES PROCESSED, DENIED, OR WITHDRAWN. INCLUDES ORIGINAL REPORTS, ESTIMATES, ADJUSTMENTS, PROOF OF LOSS FORM, COPY OF DISBURSEMENT ORDER, AND RELATED CORRESPONDENCE.

RETENTION: FIS + 6 YEARS AND DESTROY CONFIDENTIAL.

00108000. FINANCIAL STATEMENTS CR+7 DEST N

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES PROPERTY INSURANCE UNDER CH. 605, WIS. STAT.

PAPERS USED IN THE PREPARATION OF THE ANNUAL STATEMENT. INCLUDES CALCULATION OF FIRE DUES, PREMIUM IN FORCE REGISTER, MONTHLY BALANCE SHEETS, INCOME STATEMENTS, STATEMENTS OF INCOME SUPPORTING SCHEDULES, GENERAL LEDGER, TRANSACTION JOURNAL, CASH RECEIPTS AND CASH DISBURSEMENTS.

RETENTION: CR + 7 YEARS AND DESTROY.

00109000. LOSS RECORDS LEGAL ACTION EVT+25 DEST Y

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES PROPERTY INSURANCE UNDER CH. 605, WIS. STAT.

THESE ARE LOSS RECORDS OR CLAIM RECORDS OF CLAIMS AGAINST POLICIES THAT HAVE BEEN SUBROGATED TO A THIRD PARTY. IF LITIGATION IS INVOLVED IN THE SETTLEMENT, FILES MAY CONTAIN SUBROGATION ACTIONS, LEGAL DOCUMENTS, EXPERT WITNESS REPORTS, JUDGEMENTS, AND LEGAL TRANSCRIPTS. INCLUDES ORIGINAL REPORTS ESTIMATES, ADJUSTMENTS, PROOF OF LOSS FORM, COPY OF DISBURSEMENT ORDER, RELATED CORRESPONDENCE.

RETENTION: EVENT(CLOSE OF LEGAL ACTION) + 25 YEARS AND DESTROY CONFIDENTIAL

00110000. ENTRY/TERMINATION RESOLUTION OF POLICY HOLDER P PERM N

Dept #: /200/ Department Name: LOCAL GOVERNMENT PROPERTY INSURANCE FUND

RDA # RDA Title Retention Disposition PII

---

ORIGINAL RESOLUTION TO JOIN THE FUND UNDER WIS. STAT. 601.21(1) OR TO TERMINATE THE FUND UNDER WIS. STAT. 605.21(3) CERTIFYING ACTION BY MAJORITY VOTE.

00111000. EXCESS OF LOSS CONTRACTS AND PROPOSALS CR+10 DEST N

THE LOCAL GOVERNMENT PROPERTY INSURANCE FUND PROVIDES INSURANCE UNDER CH. 605, WIS. STAT.

EACH YEAR THE LGPIF PLACES EXCESS OF LOSS COVERAGE. AS PART OF THIS PROCESS THERE IS A PROPOSAL DOCUMENT OUTLINING THE CHOICES AVAILABLE TO THE FUND AND UPON BINDING COVERAGE, CONTRACTS ARE ISSUED. THIS RDA COVERS THE RETENTION OF THE PROPOSALS AND EXCESS OF LOSS CONTRACTS.

RETENTION: CR + 10 YEARS AND DESTROY.

Dept #: /210/ Department Name: STATE LIFE INSURANCE FUND

RDA # RDA Title Retention Disposition PII

---

00034000. INDIVIDUAL POLICY DOCUMENTS EVT+25 DEST Y

LIFE INSURANCE POLICY DOCUMENTS FOR ACTIVE AND TERMINATED POLICIES INCLUDE: 1) APPLICATIONS, 2) IRS W-9 FORM, 3) UNDERWRITING WORKSHEET, 4) MEDICAL INFORMATION, RETAIL CREDIT REPORTS, DISABILITY CLAIMS, 5) PROOF OF DEATH, REQUEST FOR TERMINATION, AND/OR LAPSE INFORMATION, 6) WORKSHEET FOR FINAL PROCEEDS, 7) POLICY CONTRACT 8) CORRESPONDENCE, 9) BENEFICIARY, OWNER, NAME, OR PLAN CHANGE FORMS, 10) ACCOUNTING DOCUMENTATION, 11) POLICY LOAN NOTES, 12) REINSURANCE PAPERS, 13) ADDRESS CHANGES, 14) 1099-R AND TAX INFORMATION WORKSHEETS.

IMAGES ARE BACKED-UP NIGHTLY

RETAIN PAPER UNTIL IMAGED, INDEXED, AND REVIEWED, THEN DESTROY

RETAIN UNTIL +25 AFTER THE TERMINATION OF THE POLICY.

WIS.STAT. 146.82 (CONFIDENTIALITY)

WIS. STAT. 19.62 (5) (PERSONALLY IDENTIFIABLE INFORMATION)

RETENTION: EVENT(TERMINATION OF THE POLICY) + 25 YEARS AND DESTROY CONFIDENTIAL

00037000. INDIVIDUAL POLICY FILES EVT+10 DEST Y

Individual Policy Files For Policies Or Applications

Terminated By Death, Maturity, Expiration, Lapse, Surrender, Decline, Not Taken Or Withdrawn. Each File May Contain:

1. Application
2. Irs W-9 Form
3. Underwriting Worksheet
4. Medical Information, Retail Credit Reports, Disability Claims
5. Proof Of Death, Request For Termination, And/Or Lapse Information
6. Worksheet For Final Proceeds
7. Policy Contract
8. Correspondence
9. Beneficiary, Owner, Name, Or Plan Change Forms
10. Accounting Documentation
11. Policy Loan Notes
12. Reinsurance Papers
13. Address Changes
14. 1099-R And Tax Information Worksheets

Policyholders Have Up To Five Years (Per The Policy Contract Language) To Reinstatement A Policy Which Has Terminated For Other Than A Voluntary Surrender.

Evt=Closed.

5/22/00 Approved By Prb.

00088000. BOND TRANSACTIONS FIS+6 DEST N

THE FOLLOWING UNIQUE DOCUMENTS FILED IN MONTHLY BOND FILES:

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

BOND SYSTEM INVENTORY PREPARED BY MONTH  
 ADJUSTMENTS AND RECONCILIATIONS  
 TRANSACTIONS COMPLETED BY STATE OF WISCONSIN INVESTMENT BOARD  
 CUSTODIAN STATEMENTS

RETENTION: FIS + 6 YEARS AND DESTROY CONFIDENTIAL

<u>00090000.</u>	<u>ANNUAL STATEMENT OFFICE WORKPAPERS</u>	<u>EVT+4</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

OFFICE WORKPAPERS FOR THE NAIC ANNUAL STATEMENT REGARDING YEAR-END REPORTING.

RETENTION: EVENT(AFTER LAB AUDIT) + 4 YEARS AND DESTROY CONFIDENTIAL

<u>00092000.</u>	<u>1099 AND BACK-UP WITHHOLDING REPORTS</u>	<u>CY+7</u>	<u>DEST</u>	<u>Y</u>
------------------	---	-------------	-------------	----------

THE INFORMATION CONTAINS TAX IDENTIFICATION NUMBERS, POLICY NUMBERS, NAMES, TAXABLE AMOUNTS AND AMOUNT OF BACK-UP WITHHOLDING PAID (IF APPLICABLE). IN ADDITION, INTEREST INCOME IS REPORTED ON ALL SITUATIONS IN THE FUND IF OVER \$10 PER POLICY PER CALENDAR YEAR.

IRS DIRECTED RETENTIONS:

PERIOD OF LIMITATIONS THAT APPLY TO INCOME TAX RETURNS

1. KEEP RECORDS FOR 3 YEARS IF SITUATIONS (4), (5), AND (6) BELOW DO NOT APPLY TO YOU
2. KEEP RECORDS FOR 3 YEARS FROM THE DATE YOU FILED YOUR ORIGINAL RETURN OR 2 YEARS FROM THE DATE YOU PAID THE TAX, WHICHEVER IS LATER, IF YOU FILE A CLAIM FOR CREDIT OR REFUND AFTER YOU FILE YOUR RETURN.
3. KEEP RECORDS FOR 7 YEARS IF YOU FILE A CLAIM FOR A LOSS FROM WORTHLESS SECURITIES OR BAD DEBT DEDUCTION.
4. KEEP RECORDS FOR 6 YEARS IF YOU DO NOT REPORT INCOME THAT YOU SHOULD REPORT, AND IT IS MORE THAN 25% OF THE GROSS INCOME SHOWN ON YOUR RETURN.

RETENTION: EVENT(CALENDAR YEAR) + 7 YEARS AND DESTROY CONFIDENTIAL  
 WIS. STAT. 19.62(5)

<u>00093000.</u>	<u>GENERAL LEDGERS</u>	<u>FIS+6</u>	<u>DEST</u>	<u>N</u>
------------------	------------------------	--------------	-------------	----------

MONTHLY LEDGERS SUMMARIZING THE ACTIVITIES OF THE ACCOUNTING SYSTEM MAINTAINED BY THE STATE LIFE INSURANCE FUND.

RETENTION: FIS + 6 YEARS AND DESTROY CONFIDENTIAL

<u>00095000.</u>	<u>POLICY DATA</u>	<u>EVT+5</u>	<u>DEST</u>	<u>Y</u>
------------------	--------------------	--------------	-------------	----------

COMPUTER PREPARED MICROFICHE DETAILING THE POLICY STATUS OF EACH POLICY FROM 1973 TO 1993. THE HISTORICAL DIVIDEND INFORMATION CONTAINED ON THE FICHE IS USED FOR TAXABLE GAIN REPORTING.

MICROFICHE IS CURRENTLY BEING DIGITALIZED AND INDEXED.

RETENTION: EVENT(AFTER INDEXED AND VERIFIED) + 5 YEARS AND DESTROY CONFIDENTIAL

<u>00096000.</u>	<u>STATUTORY ANNUAL STATEMENT &amp; FISCAL GAAP WORK PAPERS</u>	<u>FIS+4</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

WORKSHEETS, SPREADSHEETS, ACTUARIAL WORK PAPERS, REPORTS, AND LETTERS USED IN THE PREPARATION OF:  
 - NAIC ANNUAL STATUTORY FINANCIAL REPORT,  
 - STATE OF WISCONSIN COMPREHENSIVE ANNUAL FINANCIAL REPORT (GAAP, FISCAL)

THESE RECORDS ARE CREATED ANNUALLY.

RETENTION: FIS + 6 YEARS AND DESTROY CONFIDENTIAL

<u>00097000.</u>	<u>FIMMAS (FLEXIBLE INSURANCE, MARKETING, MANAGEMENT AND ADMINIS</u>	<u>EVT+25</u>	<u>DEST</u>	<u>Y</u>
------------------	--	---------------	-------------	----------

FIMMAS IS A CLIENT-SERVER PRODUCT OF MANAGEMENT DATA, INC. OF BIRMINGHAM, AL (WWW.MGTDATA.COM), DEVELOPED IN APPX WITH AN APPX DATABASE. SEE ATTACHED FOR GREATER SYSTEM DETAIL.

FIMMAS RECORDS ARE COMPOSED OF THE STATE LIFE INSURANCE FUND'S LIFE INSURANCY POLICY DATABASE WHICH CONTAINS POLICYHOLDER INFORMATION, ACTUARIAL TABLES CONTAINING RATES AND RESERVERS AND ALL OF THE NECESSARY FUNCTIONS TO MAINTAIN THE DATA. THIS INCLUDES ALL APPROPRIATE DATA FIELDS AND FUNCTIONS SUCH AS BILLING, CONTRACT AND CLIENT STATUS TRACKING, TAX REPORTING, DIVIDEND PROCESSING, JOURNALIZED HISTORY (DATES AND RECORD UPDATES) OF CHANGES TO RECORDS, LETTERS TO POLICYHOLDERS, AND GAAP AND STATUTORY FINANCIAL REPORTING.

FIMMAS PROVIDES FEATURES FOR: - SEARCHING FOR POLICIES BY POLICYHOLDER NMAE, CONTRACT, NUMBER CLIENT ID, DATE OF BIRTH, AND FEDERAL IDENTIFICATION NUMBER. - ADDING NEW CLAIMS

Dept #: /210/ Department Name: STATE LIFE INSURANCE FUND

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

RETENTION: EVENT(TERMINATION OF POLICY) + 25 YEARS AND DESTROY CONFIDENTIAL  
WIS. STAT. 146.82 (CONFIDENTIALITY)  
WIS. STAT. 19.62 (5) (PERSONALLY IDENTIFIABLE INFORMATION)

Dept #: /230/ Department Name: PATIENTS COMPENSATION FUND

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

<u>00001000.</u>	<u>CERTIFICATE OF PRIMARY HEALTH CARE LIABILITY</u>	<u>CR+1</u>	<u>DEST</u>	<u>Y</u>
------------------	---	-------------	-------------	----------

CERTIFICATES OF INSURANCE OR EQUIVALENT FORM SUBMITTED ANNUALLY AS PROOF OF FINANCIAL RESPONSIBILITY BY INSURANCE COMPANIES FILED IN ACCORDANCE WITH S.655.23 (2) WIS. STATS. INFORMATION IS KEYED INTO PROVIDER MASTER FILE. PAPER OR ELECTRONIC FORMS ARE RETAINED UNTIL THE NEXT ANNUAL SUBMISSION IS RECEIVED AND THEN VERIFIED AND MICROFILMED.

CR + 1 YEAR AND DESTROY CONFIDENTIAL

<u>00001A00.</u>	<u>CERTIFICATE OF PRIMARY HEALTH CARE LIABILITY</u>	<u>EVT+3</u>	<u>DEST</u>	<u>Y</u>
------------------	---	--------------	-------------	----------

CERTIFICATES OF INSURANCE OR EQUIVALENT FORM SUBMITTED ANNUALLY AS PROOF OF FINANCIAL RESPONSIBILITY BY INSURANCE COMPANIES FILED IN ACCORDANCE WITH S.655.23 (2) WIS. STATS. INFORMATION IS KEYED INTO PROVIDER MASTER FILE. MEDIA IS MICROFILM.

EVENT = END OF PROGRAM + 3 YEARS AND DESTROY CONFIDENTIAL.

<u>00002000.</u>	<u>AFFIDAVIT OF EXEMPTION</u>	<u>CR+1</u>	<u>DEST</u>	<u>Y</u>
------------------	-------------------------------	-------------	-------------	----------

AFFIDAVITS OF EXEMPTION FORM OR ITS EQUIVALENT FILED BY HEALTH CARE PROVIDERS STATING THAT THEY ARE EXEMPT FROM THE PROVISIONS, BENEFITS AND LIMITATIONS OF CHAPTER 655, INCLUDING LETTERS AND CORRESPONDENCE FROM PROVIDERS. FORMS ATTEST TO EXEMPTION BY REASON OF RESIDENCE, RETIREMENT, AMOUNT OF PRACTICE, OR GOVERNMENT EMPLOYMENT AND ARE FILED IN ACCORDANCE WITH S.655.001(8) AND (11) AND S. 65502, WIS. STATS. INFORMATION IS KEYED INTO PROVIDER MASTER FILE. PAPER OR ELECTRONIC FORMS ARE RETAINED UNTIL MICROFILMED.

CR+ 1 YEAR AND DESTROY CONFIDENTIAL.

<u>00002A00.</u>	<u>AFFIDAVIT OF EXEMPTION</u>	<u>CR+100</u>	<u>DEST</u>	<u>Y</u>
------------------	-------------------------------	---------------	-------------	----------

AFFIDAVITS OF EXEMPTION FORM OR ITS EQUIVALENT FILED BY HEALTH CARE PROVIDERS STATING THAT THEY ARE EXEMPT FROM THE PROVISIONS, BENEFITS AND LIMITATIONS OF CHAPTER 655, INCLUDING LETTERS AND CORRESPONDENCE FROM PROVIDERS. FORMS ATTEST TO EXEMPTION BY REASON OF RESIDENCE, RETIREMENT, AMOUNT OF PRACTICE, OR GOVERNMENT EMPLOYMENT AND ARE FILED IN ACCORDANCE WITH S.655.001(8) AND (11) AND S.655.02, WIS. STATS. INFORMATION IS KEYED INTO PROVIDER MASTER FILE. MEDIA IS MICROFILM.

CR + 100 YEARS AND DESTROY CONFIDENTIAL.

<u>00003000.</u>	<u>PROVIDER MASTER FILE</u>	<u>CR+100</u>	<u>DEST</u>	<u>Y</u>
------------------	-----------------------------	---------------	-------------	----------

INJURED PATIENTS AND FAMILIES COMPENSATION FUND COMPUTER FILE CONTAINING SUMMARY INFORMATION FROM EACH HEALTH CARE PROVIDER, BOTH HISTORICAL AND CURRENT, INCLUDING: NAME, ADDRESS, TYPE OF PROVIDER, LICENSE NUMBER, INSURANCE COMPANY AND POLICY NUMBER, LIABILITY LIMITS, TYPE OF COVERAGE, AND ISO SPECIALTY CODES. ALSO AMOUNTS ASSESSED AND AMOUNTS PAID FOR PARTICIPATION IN THE FUND, TERMINATION OF INSURANCE AND REASONS; AND EXEMPTION FROM PARTICIPATION IN THE FUND; AND SUSPENSION/REVOICATION AND CLAIMS INFORMATION.

SOURCE DOCUMENTS INCLUDE CERTIFICATE OF INSURANCE FOR PRIMARY HEALTH CARE LIABILITY, AFFIDAVIT OF EXEMPTION, ASSESSMENT NOTICE, TERMINATION NOTICE, OR EQUIVALENT FORMS.

CR + 100 YEARS AND DESTROY CONFIDENTIAL.

<u>00004000.</u>	<u>NOTICE OF TERMINATION</u>	<u>CR+1</u>	<u>DEST</u>	<u>Y</u>
------------------	------------------------------	-------------	-------------	----------

INJURED PATIENTS AND FAMILIES COMPENSATION FUND NOTICE OF TERMINATION FORM OR ITS EQUIVALENT FROM INSURER GIVING WRITTEN NOTICE OF TERMINATION OF A HEALTH CARE PROVIDER'S PRIMARY HEALTH CARE LIABILITY POLICY TO THE COMMISSIONER OF INSURANCE, PER THE REQUIREMENTS OF S.655.24(2)(B), WIS. STATS. INFORMATION IS KEYED INTO THE PROVIDER MASTER FILE. PAPER OR ELECTRONIC FORMS ARE RETAINED UNTIL MICROFILMED.

Dept #: /230/ Department Name: PATIENTS COMPENSATION FUND

RDA # RDA Title Retention Disposition PII

CR + 1 YEAR AND DESTROY CONFIDENTIAL.

00004A00. NOTICE OF TERMINATION CR+100 DEST Y

INJURED PATIENTS AND FAMILIES COMPENSATION FUND NOTICE OF TERMINATION FORM OR ITS EQUIVALENT FROM INSURER GIVING WRITTEN NOTICE OF TERMINATION OF A HEALTH CARE PROVIDER'S PRIMARY HEALTH CARE LIABILITY POLICY TO THE COMMISSIONER OF INSURANCE, PER THE REQUIREMENTS OF S. 655.24 (2) (B), WIS. STATS. INFORMATION IS KEYED INTO THE PROVIDER MASTER FILE.

MEDIA: MICROFILM

CR + 100 YEARS AND DESTROY CONFIDENTIAL

00005000. PAID ASSESSMENT NOTICE FIS+4 DEST Y

ASSESSMENT NOTICES OR EQUIVALENT FORMS RETURNED WITH PAYMENT BY HEALTH CARE PROVIDERS FOR COVERAGE UNDER THE INJURED PATIENTS AND FAMILIES COMPENSATION FUND, S. 655.27(3), WIS. STATS., AND INS. 17.01.

FIS + 4 YEARS AND DESTROY CONFIDENTIAL.

00008000. FINANCIAL REPORTS EVT+4 DEST N

INJURED PATIENTS AND FAMILIES COMPENSATION FUND FINANCIAL STATUS REPORTS AND AUDITS, INCLUDING COMPUTER OUTPUT REPORTS DETAILING ASSESSED AMOUNTS AND INCOME RECEIVED FOR INJURED PATIENTS AND FAMILIES COMPENSATION FUND OPERATIONS: ASSESSMENT FEES PAUMENT REPORT, ISO CODE REPORT, REPORT OF ELIGIBLE REFUNDS, OR EQUIVALENT FINANCIAL STATUS REPORTS.

EVENT = COMPLETION OF AUDIT + 4 YEARS AND DESTROY.

Dept #: /300/ Department Name: FINANCIAL ANALYSIS AND EXAMINATIONS

RDA # RDA Title Retention Disposition PII

00009000. CORPORATE RECORDS-MERGED/WITHDRAWN/LIQUIDATED DOMESTIC INSURERS EVT+10 SHSW Y

CORPORATE RECORDS OF DOMESTIC INSURERS ORGANIZED OR OPERATING UNDER CHS. 185, 611, 612, 613, 614, 615, 616 AND 648, WIS. STATS., AND TO INCLUDE OTHER APPLICABLE ENTITIES WHICH HAVE DISCONTINUED DOING BUSINESS IN WISCONSIN BECAUSE OF MERGER AND OTHER INSURERS, FINANCIAL DIFFICULTY OR OTHER REASONS. RECORDS INCLUDE ARTICLES OF INCORPORATION, BYLAWS, AND AMENDMENTS TO EACH; BIOGRAPHICAL DATA OF OFFICERS AND DIRECTORS; REINSURANCE AGREEMENTS; HOLDING COMPANY TRANSACTIONS AND REGISTRATION RECORDS; AND COMPANY CORRESPONDENCE. THE SAME TYPE OF MATERIAL IS IN THE ACTIVE FILES OF COMPANIES CURRENTLY OPERATING. ACTIVE FILES ARE COVERED BY RDAS. RETENTION PERIOD SHOULD RUN FROM THE DATE OF DISCONTINUATION OF BUSINESS.

EVENT = DATE OF DISCONTINUATION OF BUSINESS + 10 YEARS AND TRANSFER TO STATE ARCHIVES (WHS).

00010000. CORPORATION RECORDS-MERGED/WITHDRAWN/LIQUIDATED/DISSOLVED INSURERS EVT+10 DEST Y

Corporate Records Of Nondomestic Insurers Once Licensed In Wisconsin Under Chapter 618, Which Have Ceased To Maintain A Wisconsin License Because Of Merger With Other Insurers, Dissolution, Liquidation Or Other Reasons. Records May Include Articles Of Incorporation, Bylaws, and amendments to each: Examination Reports, Security Deposits With The State Treasurer, Biographical data of officers and directors, Reinsurance Agreements, holding company transactions and registration records; And Company Correspondence. The Same Type Of Material Is In the Active Files Of companies Currently Operating.

Evt=Closed.

00011000. ARTICLES AND BYLAWS-DOMESTIC INSURERS CR+100 DEST Y

MEDIA: PAPER

COPY OF ARTICLES OF INCORPORATION, BYLAWS AND AMENDMENTS TO ARTICLES AND BYLAWS OF LICENSED WISCONSIN INSURERS FILED IN ACCORDANCE WITH CHAPTERS 185, 611, 612.04, 613, 614, 615, 616, 618, AND 647, WIS. STATS.

RETAIN UNTIL IMAGED, INDEXED, AND VERIFIED FOR QUALITY, THEN DESTROY.

00012000. ARTICLES AND BYLAWS-NONDOMESTIC INSURERS EVT DEST N



Articles Of Incorporation, Bylaws, And Amendments To Each Of Nondomestic Insurers Licensed To Do Business In Wisconsin Filed In Accordance With Chapters 618.11 And 618.14, Wis. Stats.

Evt=Superseded By Restated Articles Of Incorporation Or Bylaws.

**00013000.** **EXAMINATION REPORTS-DOMESTIC AND TOWN MUTUAL INSURERS** **EVT+100** **DEST** **N**

Reports Of Business And Affairs And General Conditions Of Wisconsin Domiciled Insurers, As Disclosed By Books And Accounts, Prepared Periodically By Departmental Examiners As Authorized By S. 601.44, Wis. Stats. Includes All Types Of Exams: Association, Target, Compliance, Comprehensive And Market Conduct.

Retain until summary data entered into OCI database and microfilmed, then destroy.

**00013A00.** **EXAMINATION REPORTS-DOMESTIC AND TOWN MUTUAL INSURERS** **P** **PERM** **N**

Reports Of Business And Affairs And General Conditions Of Wisconsin Domiciled Insurers, As Disclosed By Books And Accounts, Prepared Periodically By Departmental Examiners As Authorized By S. 601.44, Wis. Stats.

Includes all thypes of Exams: Association, Target, Compliance, Comprehensive And Market conduct

Note: Retain Microfilm Copy Permanently In Office With Master Microfilm At State Records Center.

**00015000.** **FINANCIAL EXAMINATION WORKPAPERS DOMESTIC INSURERS** **EVT+10** **DEST** **N**

EXAMINATION WORKPAPERS OF AN AUDITOR USED IN EXAMINING DOMESTIC INSURERES, INCLUDING FINAL DRAFTS, LETTER OF TRANSMITTAL, TABLE OF CONTENTS, CORPORATE RECORDS, RATING AND STATISTICAL REPORTS, ACCOUNTS AND RECORDS, FINANCIAL STATEMENTS OF ASSETS, LIABILITIES, UNDERWRITING, INVESTMENT, EXPENSES AND RECONCILIATIONS, COMMENTS ON FINANCIAL STATEMENTS OF INCOME, EXPENSES, ASSETS, LIABILITIES, SURPLUS AND OTHER FUNDS, ACKNOWLEDGEMENT, CORRESPONDENCE AND RELATED MATERIAL.

RETENTION: PRIOR TEAMMATE EXAMINATION WORKPAPERS MOVED TO CD AND RETAINED UNTIL COMPLETION OF NEXT FINALIZED EXAMINATION OR:

PRIOR TEAMMATE WORKPAPERS DELETED IN TEAMMATE EXPLORER UP FINALIZATION BY TEAMMATE ADMINISTRATOR OF CURRENT EXAMINATION. PASSWORD REQUIRED TO DELETE AN EXAM.

FOR PAPER WORKPAPERS NOT IN ELECTRONIC FORM RETAINED UNTIL NEXT FINALIZED EXAMINATION.

EVENT = NEXT FINALIZED EXAMINATION + 10 YEARS AND DESTROY CONFIDENTIAL.

THE FINALIZATION HAS 6 STEPS.

STEP 1 IS AN OVERVIEW OF THE PROCESS.

STEPS 2-4 CHECKS FOR PROCEDURE STEPS, WORKPAPERS, EXCEPTIONS, AND COACHING NOTES THAT HAVE NOT BEEN CLEARED. IF ANY STEPS EXIST THAT HAVE NOT BEEN CLEARED, AN EMAIL IS SENT BY THE PROGRAM ASSISTANT TO THE WORKPAPER REVIEW SPECIALIST AND THE EXAMINER IN CHARGE INDICATING THAT THE EXAMINATION COULD NOT BE FINALIZED. HALT OR WARN CAN BE CHOSEN AS INCOMPLETE ITEMS WILL BE IDENTIFIED. WARN GOES THROUGH ENTIRE PROCESS WHEREAS HALT WILL STOP AT THAT STEP. (IT IS PRESET AT HALT ON PA SYSTEM)

STEP 5 REQUIRES ALLOWS A BACKUP OF THE EXAMINATION FILE TO BE MADE. A BACKUP SHOULD BE CREATED AT THIS POINT AS IT WOULD ALLOW GETTING BACK INTO THE EXAM FOR SOME REASON AND AS PROTECTION AGAINST CORRUPTION WHEN THE PROJECTS IS MOVED AFTER IT HAS BEEN FINALIZED.

IN STEP 6, A HISTORY OF SIGNATURES SHOULD BE MAINTAINED AS IT WOULD DOCUMENT THE TIMELY REVIEW OF THE WORK PERFORMED. COACHING NOTES SHOULD ALSO BE RETAINED AS THEY ARE INTENDED TO PROVIDE ADDITIONAL INSIGHT OUTSIDE THE PROCEDURE STEP. EXAMINERS IN CHARGE SHOULD HAVE GONE THROUGH THE COACHING NOTES AND DETERMINATED WHICH ONES SHOULD BE RETAINED.

ONCE AN EXAM IS FINALIZED, THE PROCESS CANNOT BE REVERTED.

**00016000.** **HOLDING COMPANY FILINGS-DOMESTIC INSURERS** **CR+10** **DEST** **Y**

REGISTRATION: INSURANCE HOLDING COMPANY SYSTEM REGISTRATION STATEMENT, FILED IN ACCORDANCE WITH INS. 40, WIS. ADM. CODE, AND AMENDMENTS TO STATEMENTS. STATEMENTS ARE REQUIRED OF ALL WISCONSIN INSURERS WITH AFFILIATES, UNDER S. 617.11, WIS. STATS.



Dept #: /300/

Department Name: FINANCIAL ANALYSIS AND EXAMINATIONS

RDA #      RDA Title      Retention      Disposition      PII

MATERIAL TRANSACTIONS: TRANSACTIONS, RELATIONSHIPS, AND AGREEMENTS BETWEEN DOMESTIC INSURER AND ANY AFFILIATES, INCLUDING SALES AND PURCHASES, EXCHANGES, LOANS, EXTENSIONS OF CREDIT, OR INVESTMENTS; REINSURANCE TREATIES OR AGREEMENTS COVERING ALL OR SUBSTANTIALLY ALL OF ONE OR MORE LINES OF INSURANCE OF THE CEDING COMPANY; SERVICE CONTRACTS OR COST SHARING AGREEMENTS; TRANSACTIONS SIGNIFICANTLY AFFECTING THE INSURER WITH OR BETWEEN AFFILIATES AND NOT IN THE ORDINARY COURSE OF BUSINESS; AND ADVANCE REPORT AND DISAPPROVAL FILED IN ACCORDANCE WITH INS. 40, WIS. ADM. CODE AND S. 600.03 (19), 613.11 AND 617.21 WIS. STATS.

DESTRUCTION TO BE DONE ONLY BY OCI COMPANY SUPERVISOR

CR+ 10 YEARS AND DESTROY CONFIDENTIAL.

**00017000.**      **TOWN MUTUAL REINSURANCE CONTRACTS**      **EVT+5**      **DEST**      **N**

Reinsurance Contracts Approved By And Filed With The Commissioner In Compliance With S. 612.33, Wis. Stats. A Town Mutual May Cede Reinsurance Only Under S. 612.31(6), Or To An Insurer Authorized To Do Business In This State Under S. 612.71, Or Chapters 611 Or 618, Wis. Stats., Or Under Arrangements Which Are Subject To The Controls The Commissioner Prescribes. Town Mutuels Are Required To Reinsure Windstorm And Hail Insurance And Nonproperty Insurance Pursuant To 612.33(2), Wis. Stats.

Evt=Superseded.

**00018000.**      **SECURITY DEPOSITS**      **EVT+1**      **DEST**      **N**

RECORD OF SECURITIES DEPOSITED OR HELD UNDER CONTROL WITH THE STATE TREASURER BY INSURERS OR OTHER LICENSEES OF THE OFFICE OF THE COMMISSIONER OF INSURANCE IN COMPLIANCE WITH SECTION 601.13(5), WIS. STATS.

RETENTION: RETAIN 1 YEAR AFTER DEPOSIT IS EXPIRED AND DESTROY.

**00019000.**      **ACTIVE COMPANY FILES**      **EVT+10**      **DEST**      **N**

THESE FILES INCLUDE RECORDS FOR ENTITIES LICENSED UNDER CHS. 185, 611, 612, 613, 614, 615, 616, 618 AND 648, WIS. STAT. AND OTHER APPLICABLE ENTITIES. FILES ARE MAINTAINED IN THE CENTRAL FILES AREA OF OCI AND MAY INCLUDE REINSURANCE CONTRACTS OF DOMESTIC COMPANIES FILED IN ACCORDANCE WITH S. 611.78 (2), WIS. STATS., REINSURANCE CONTRACTS OF NON-DOMESTIC COMPANIES FILED IN ACCORDANCE WITH S. 618.32, WIS. STAT., SIGNIFICANT CORRESPONDENCE RELATING TO POSITION OF THE OFFICE OF THE COMMISSIONER OF INSURANCE, ARTICLES/BYLAWS, EXAMINATION REPORTS AND STATEMENTS OF THE COMMISSIONERS POLICY OR DECISIONS. INACTIVATION MAY BE DUE TO MERGER, WITHDRAWAL, DISSOLUTION, LIQUIDATION, ETC.

EVENT = INACTIVATION DATE + 10 YEARS AND DESTROY.

**00020000.**      **BIOGRAPHICAL DATA-OFFICERS AND DIRECTORS OF DOMESTIC COMPANIES**      **EVT**      **DEST**      **Y**

STATEMENT OF EDUCATION, PRIOR OCCUPATION, BUSINESS EXPERIENCE AND SUPPLEMENTARY INFORMATION AND BIOGRAPHICAL SKETCHES FILED FOR EACH OFFICER AND DIRECTOR OF LICENSED WISCONSIN INSURERS WHEN THE OFFICER OR DIRECTOR IS ELECTED OR APPOINTED AS REQUIRED BY S. INS. 6.52 OR UNDER INS. 57, WIS. ADM. CODE. A RECORD IS CLOSED WHEN THE INDIVIDUAL'S TERM AS AN OFFICER OR DIRECTOR EXPIRES EITHER DUE TO BEING SUPERCEDED, OR DEATH.

EVENT = WHEN SUPERCEDED OR DEATH AND DESTROY CONFIDENTIAL

**00024000.**      **SCHEDULE OF ANNUAL TAXES AND FEES**      **EVT+10**      **DEST**      **N**

Annual Year-End Filings Of Tax Return, Or Equivalent, By Domestic And Nondomestic Insurers Showing The Amount Of Premiums Written And/Or Income With The Applicable Tax Thereon Required By S. 601.31, 601.32, 601.55, 601.93(2), And 76 (Subch. 3), Wis. Stats., Provided Tax Return Is Not In Dispute. Also Included Are Statutory Fees For Annual Statement Filing And Continuation Of License.

Evt=Closed.

**00025000.**      **TOWN MUTUAL INSURER ANNUAL STATEMENTS**      **CR+5**      **SHSW**      **N**

ANNUAL STATEMENTS OF WISCONSIN TOWN MUTUAL INSURANCE COMPANIES (PCO FORM 22-070 AND 22-070B, OR EQUIVALENT) USED FOR ANNUAL FILINGS BY SUCH COMPANIES AS REQUIRED BY WIS. STAT. CH. 601.42, AND WIS ADMIN CODE CH. INS. 7. THE STATEMENTS INCLUDES NAMES OF OFFICERS, STATEMENT OF FINANCIAL CONDITION AND OPERATIONS, CLAIMS AND LOSSES, ASSETS AND LIABILITIES, NUMBER OF POLICIES ISSUED AND IN FORCE, AGGREGATE AMOUNT INSURED, AND EXPENSES.

RETENTION:



Replacing Sunsetting Rda 29. Ret Cr+8 To Cr+5. Text Deletes "...Political Contributions Lobbying Expenses..." & Adds Para. 2 Re Financial Audit Rpts.

<u>00030000.</u>	<u>ANNUAL FINANCIAL FILINGS BY INSURERS-DOMESTIC</u>	<u>CR+8</u>	<u>SHSW</u>	<u>N</u>
------------------	--	-------------	-------------	----------

Insurance Company Annual Statement Printed Forms Approved By The National Association Of Insurance Commissioners (Naic) Or This Agency For Use By Insurance Companies (Other Than Town Mutuals) Doing Business In The State Of Wisconsin. The Statements Detail Information To Elicit A True And Complete Exhibit Of The Financial Condition And The Character And Methods Of Each

Company Or Society. They Include Such Items As Assets And Liabilities, Capital And Surplus, Claim Reserves, Gain And Loss, Dividends Expensed, Investments And Solvency. The Statement Folder May Also Contain Approved Naic Supplemental Forms To The Annual Statement, Or Equivalent. These Filings Are Required Pursuant To S. 601.42, Wis. Stats., And Ins. Chapter 7, Wis. Adm. Code.

Also Includes Financial Audit Reports Of Insurers Licensed To Do Business In Wisconsin Filed Annual In Compliance With S. 601.42 And 601.43, Wis. Stats. And Chapter Ins. 50, Wis. Adm. Code. Includes Letter Granting Exemption From Compliance With The Rule If Applicable, Correspondence Regarding Certified Public Accounting (Cpa) Firm, Cpa Audited Financial Report(S) And Interim Reports, If Filed.

RETAIN 8 YEARS AFTER CREATION AND TRANSFER TO STATE HISTORICAL SOCIETY.

<u>00033000.</u>	<u>MARKET SHARES REPORTS</u>	<u>CR+3</u>	<u>DEST</u>	<u>N</u>
------------------	------------------------------	-------------	-------------	----------

MARKET SHARES REPORTS ARE BASED ON DATA FILED IN THE INSURER ANNUAL STATEMENT AND ARE GENERATED ANNUALLY. THE REPORTS CONSIST OF INSURER NAME, PERCENT OF MARKET, AND PREMIUMS WRITTEN BY MAJOR LINES OF BUSINESS. THIS REPORT CONTAINS BOTH DOMESTIC AND NONDOMESTIC INSURERS.

TOP 20 MARKET SHARES COMPANIES ARE LISTED IN THE COMMISSIONERS REPORT ANNUALLY.

CR + 3 YEARS AND DESTROY.

<u>00066000.</u>	<u>GENERAL RECORDS OF LIQUIDATED OR REHABILITATED DOMESTIC INSUR</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
------------------	--	------------	-------------	----------

This Record Series Includes Several Different Items Listed Below, All Of Which Fall Under The Jurisdiction Of Ch. 645, Wis. Stats. [Pv Contact Info: 07/10/1998]

Records Prior To Liquidation:

Policy Records Prior To Liquidation Including Insurance Policy Forms, Cross Reference Materials For Files, And Manual Or Computer Indices To The Files. Also Includes Those Policies For Which No Claim Was Presented Against The Estate (Non-Involved Files) And Files For Which A Claim Was Presented During The Liquidation (Involved Policy Files).

Pre-Liquidation Company Records Of Stock Certificates Held By Individuals, Including Cross-References, Indices Or Ledger Cards For Records And Cancelled Stock Certificates. Data May Include: Stockholder Name; Shares Held, Issued, And Surrendered; And Stock Trading Materials.

Pre-Liquidation Company General Accounting Information Including: Financial Statement Worksheets And Workpapers; Contingent Commission Calculations; Payroll Records, Including Time Cards And Payroll Registers; Personnel Files; Asset Registers And Studies; Cancelled Checks; Paid Invoice Files; Agent And Agency Contract Files; And General Ledgers And Journals.

Pre-Liquidation Correspondence Including: Relations With State Insurance Departments In Those States Where The Company Was Authorized To Transact Business; Correspondence Files Maintained By The Chief Executive Officer And Administrator; And Correspondence With Rating Bureaus And Suppliers.

Pre-Liquidation Reinsurance Treaties Or Contracts Ceded Or Assumed, Except Those Involving Claims. Includes Correspondence With Reinsurers And Reports Or Analysis Of Reinsurance Coverage Of The Company.

Records Regarding Investments Made By The Company Prior To Liquidation, Including Bank Reports And Bank Records, Reports Of Bonds And Stocks, Brokerage House Reports And Listings Of Securities.

Dept #: 300/

Department Name: FINANCIAL ANALYSIS AND EXAMINATIONS

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

Pre-Liquidation Company Accounting Tax Records Retained Per Ch. 645, Wis. Stats.

General Records Of Company Under Liquidation:

Underwriting Information, Decisions And Sample Policy Forms Pertaining To Special Risks Or Programs; Records Of Rate Service Organizations And Statistical Background Information Used By The Insurer.

Subject Files, Including Company Projects, Lines Of Insurance, Detailed Coverage Statistics, Etc.

Company Accounts Receivable Due During The Liquidation, Including Actions Involving Contracts, Assessments, Accounting Data, Correspondence And Legal Documents Regarding Debts, Moneys Due And Claims Belonging To The Insurer.

Financial Records Accumulated During The Liquidation, Compiled Of Books, General Ledger Journals, List Of Insurer'S Assets, Assessments Records, Paid Invoice Files, Payroll Records, Cancelled Checks, Tax Records And Other Financial Records Of The Receiver.

Company Claim Files Includes Claim Files Of Whatever Nature Against The Company Prior To Liquidation As Well As During The Liquidation As Such Are Received From Ancillary Receivers Or Security Or Guaranty Funds; Proofs Of Files Of Whatever Nature Against The Company Maintained By The Liquidator Including, But Not Limited To, Insurance Claims, Reinsurance Claims, Special Claims, Third Party Claims, Disputed Claims, Claims Of Surety And Secured Creditor'S Claims; Reinsurance Treaties Or Contracts Needed To Settle Claims. Files May Include, Among Other Documentation, Correspondence Regarding The Claim, Copy Of The Letter(S) Of Determination, And Copies Of Dividend Distribution Checks.

Corporate Records; Meeting Minutes Of The Board Of Directors; Corporate Scrapbooks; Staff Meeting Minutes Of The Company; Corporate Policy Statements And Operating Procedures, Manuals And Instructions.

Records Of Liquidator:

Liquidator'S Final Statistical Reports, Including Computer Listings, Microfilm, Or Microfiche Which Indicate The Disposition Of Each Claim In Liquidation, Dividends Paid On Each Claim, And Cancelled Dividend Payment Checks.

Letters And Memoranda Between Special Deputy And The Office Of The Commissioner Of Insurance, Including: Records Evidencing Notice Of Liquidation Or Dissolution Sent To Creditors, Insurance Commissioners, Policyholders, Agents And Potential Claimants; Claimant Listings; Correspondence And Memoranda Regarding The Notification Process; Procedural Files, Including Applications To The Court, Internal Staff Assignments And Reports, Legal Basis Files, Correspondence With Other Affected States, Ancillary Receivers, And State Guaranty Fund Records.

Records Of Legal Action Issued By The Liquidator Or Filed Against The Liquidator During The Course Of The Liquidation, Including: Criminal Actions; Civil Actions For A Voidable Preference; Actions Against Cpa Or Actuarial Firms, Lawyers, Former Officers And Directors, Agents And Reinsurers; And Records Regarding Fraudulent Transfers And Voidable Preferences. Also, Formal Or Informal Statements Taken During The Course Of Liquidation Of Company Officials, Employees, Agents, Stockholders, Or Policyholders Regarding Company Business Policies And Practices.

Liquidator'S Reports To The Court; Audit Reports, Including Audits Performed By Cpa Firms And Independent Auditors; Periodic Reports Submitted To The Court On Claims; Assets And Payments By The Liquidator; And Audits Performed During The Course Of, Or At The Completion Of, The Liquidation Regarding Administrative Expenses And Claims Incurred Against The Liquidator, Etc.

Supersedes Rdas 069/84/005-069/84/013.

Evt=Review And Audit By The Liquidator.

<b><u>00068000.</u></b>	<b><u>EBPA INITIAL/RENEWAL APPLICATIONS</u></b>	<b><u>CR+5</u></b>	<b><u>DEST</u></b>	<b><u>N</u></b>
-------------------------	---	--------------------	--------------------	-----------------

MEDIA: PAPER AND IMAGED

INITIAL AND RENEWAL APPLICATIONS FOR EMPLOYEE BENEFIT PLAN ADMINISTRATORS LICENSED UNDER CHAPTER 633, WIS. STATS. THE APPLICATION INCLUDES DEMOGRAPHICS, BIOGRAPHICAL INFORMATION, PERFORMANCE BOND, AND FINANCIAL STATEMENTS FOR THE EBPA.

PAPER MEDIA RETAIN UNTIL IMAGED AND QUALITY CONTROL OF IMAGE COMPLETED. IMAGED DOCUMENT RETAINED FOR RETENTION TIME PERIOD.

CR + 5 YEARS AND DESTROY.

<b><u>00120000.</u></b>	<b><u>LIFE RESERVE VALUATIONS</u></b>	<b><u>CR+1</u></b>	<b><u>DEST</u></b>	<b><u>N</u></b>
-------------------------	---------------------------------------	--------------------	--------------------	-----------------

SUPPORTING DOCUMENTATION SUBMITTED ANNUALLY BY DOMESTIC LIFE INSURANCE COMPANIES FOR LIFE RESERVE VALUATION CERTIFICATIONS AS REQUIRED BY S.623.06, WIS. STATS.

CR + 1 YEAR AND DESTROY.

Dept #: /300/ Department Name: FINANCIAL ANALYSIS AND EXAMINATIONS

<u>RDA #</u>	<u>RDA Title</u>	<u>Retention</u>	<u>Disposition</u>	<u>PII</u>
--------------	------------------	------------------	--------------------	------------

Dept #: /310/ Department Name: MARKET REGULATION

<u>RDA #</u>	<u>RDA Title</u>	<u>Retention</u>	<u>Disposition</u>	<u>PII</u>
--------------	------------------	------------------	--------------------	------------

<u>00038000.</u>	<u>GRIEVANCE REPORT</u>	<u>EVT+10</u>	<u>DEST</u>	<u>N</u>
------------------	-------------------------	---------------	-------------	----------

Health Maintenance Organizations (HMOs), Limited Service Health Organizations (LSHOs), and Preferred Provider Plans (PPPs) annual reports describing the enrollee grievance procedure and summarizing grievances received and resolved in the previous calendar year as per Wis. Stat. § 632.83 and Wis. Adm. Code Ins 18.06.

EVENT = Superseded

<u>00040000.</u>	<u>POLICY AND FORM FILINGS BY RATE SERVICE ORGANIZATIONS</u>	<u>EVT+5</u>	<u>DEST</u>	<u>N</u>
------------------	--	--------------	-------------	----------

POLICIES AND FORMS FILED BY RATE SERVICE ORGANIZATIONS ON BEHALF OF MEMBERS AND SUBSCRIBER COMPANIES TO ENABLE INSURERS TO COMPLY WITH PROVISIONS OF SS. 631.01 AND 631.20, WIS. STATS., AND S. INS 6.05, WIS. ADM. CODE. FILE INCLUDES TRANSMITTAL LETTERS AND RELATED

<u>00041000.</u>	<u>RATE FILINGS BY RATE SERVICE ORGANIZATIONS</u>	<u>EVT+5</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

Filings Made By Rate Service Organizations On Behalf Of Member And Subscriber Companies Of Rate Manuals, Schedules, Minimum Rates, Class Rates, Rating Schedules Or Rating Plans, Underwriting Rules, Short Rate Tables, Or Modifications To Any Of The Foregoing Required Of Insurers. Filings Include Advisory Rates And Member Company Rate Filings. Summary Of Loss And Expense Experience To Aid In Determination Of Compliance With Rating Law Standards, Lists Of Companies Furnishing The Experience, S. 625.34, Wis.Stats., And Related Correspondence May Also Be Included In The File. Sections 625.13 And 625.15, Wis. Stats., And S. Ins 6.05, Wis. Adm. Code.

Retain For Five Years From Date Of Filing And Destroy.

Sunset Renewal.

5/19/99 Approved By Prb.

<u>00042000.</u>	<u>ORGANIZATION / LICENSE OF RATE SERVICE ORGANIZATIONS</u>	<u>EVT+5</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

File Includes License, Articles And Bylaws, Membership Information, And Authorization Letters For All Rate Service Organizations Licensed To Do Business In Wisconsin, S. 625.32, Wis. Stats., And S. Ins 6.05, Wis. Adm. Code. Retain In Office For All Licensed Rate Service Organizations. For Withdrawn Or Liquidated Rate Service Organizations, Retain In Office For Five Years From Date Of Withdrawal/Liquidation, And Destroy.

Evt=Closed (Withdrawal/Liquidation).

Sunset Renewal.

5/19/99 Approved By Prb.

<u>00043000.</u>	<u>STATISTICAL PLANS FOR RATE SERVICE ORGANIZATIONS</u>	<u>EVT+1</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

Plans Required By The Commissioner For Data Accumulation Used To Record And Report Loss And Expense Experience, Reported Through Rate Service Organizations Licensed To Do So, S. 625.34, Wis. Stats.

Evt=Superseded.

Sunset Renewal.

5/19/99 Approved By Prb.

<u>00044000.</u>	<u>RATE SERVICE ORGANIZATIONS EXAMINATION REPORTS</u>	<u>EVT+1</u>	<u>DEST</u>	<u>N</u>
------------------	---	--------------	-------------	----------

Reports Of Business, Affairs, And General Condition Of Rate Service Organizations, As Disclosed By Periodic Examination Prepared By Bureau Of Market Regulation Staff, And Authorized By The Commissioner, Ss. 601.42, 601.453, And 601.44, Wis.Stats. Retain Current Examination Until Superseded, For One Year After Supersession, And Destroy.

Evt=Superseded.

Sunset Renewal.

Dept #: 310/ Department Name: MARKET REGULATION

RDA # RDA Title Retention Disposition PII

5/19/99 Approved By Prb.

**00045000.** **RATE FILINGS OF PROPERTY AND CASUALTY INSURERS** **EVT+5** **DEST** **N**

Filings Of Manuals, Schedules, Minimum Rates, Class Rates, Rating Schedules Or Plans, Short Rate Tables And Modifications Of Rate Filings, As Filed By Individual Property And Casualty Insurers. Files Are Subdivided By Lines Of Insurance And Include Supporting

Information, Approval And Disapproval Letters. Loss And Expense Experience To Aid In Determination Of Compliance With Rating Law Standards, S. 625.34, Wis. Stats., And Related Correspondence May Also Be Included In The Files. Section 625.13, 625.15, 625.22, And Ch. 631, Wis. Stats., And S. Ins 6.05, Wis. Adm. Code.

Sunset Renewal.

5/19/99 Approved By Prb.

**00046000.** **DIVIDEND PLAN FILINGS OF PROPERTY AND CASUALTY INSURERS** **EVT+5** **DEST** **N**

Filings Of All Dividends Declared By Property And Casualty Insurers, Including Worker'S Compensation And All Other Participating Policies, As Required By S. 631.51, Wis.Stats. Files Include Approval And Disapproval Letters And Related Correspondence.

Sunset Renewal.

5/19/99 Approved By Prb.

**00047000.** **ACCIDENT & HEALTH RATE FILINGS** **EVT+1** **DEST** **N**

Individual Rating Schedules For Accident And Health Insurance Policies Required To Be Filed By Insurers Under Ch. 625, Wis. Stats. May Also Include Rates Filed For Group And Blanket Insurance. Evt=Superseded.

2/21/00 Approved By Prb.

**00048000.** **MARKET CONDUCT WORKPAPERS** **EVT+10** **DEST** **Y**

EXAMINATION WORKPAPERS OF AUDITOR THAT IS COMPILED WHILE EXAMINING LICENSED INSURERS. RECORD SERIES MAY INCLUDE SPREADSHEETS, EXCEPTIONS, CLAIMS MANUALS, UNDERWRITING AND RATING MANUALS, SALES AND MARKETING INFORMATION, AND CORRESPONDENCE.

RETAIN 10 YEARS OR UNTIL SUPERSEDED - WHICHEVER COMES FIRST.

ADOPTED EXAMINATION REPORTS ARE COVERED UNDER ANOTHER RDA.

STATUTORY REFERENCE WIS ADMIN CODE CH..INS 6.13(3)(C) 1 CONFIDENTIALITY OF WORKPAPERS (3) THE OFFICE, UNDER WIS. STAT. CH. 601.465, MAY REFUSE TO DISCLOSURE AND PREVENT ANY PERSON FROM DISCLOSING, IN RESPONSE TO A REQUEST FOR PRODUCTION, DEPOSITION, SUBPOENA, OR OTHERWISE, INFORMATION OBTAINED FROM THE NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS OR ANOTHER STATE'S INSURANCE DEPARTMENT UNDER PLEDGE OF CONFIDENTIALITY OR FOR THE PURPOSE OF CONDUCTING AN INVESTIGATION OR EXAMINATION OR OBTAINED, PRODUCED OR CREATED IN THE COURSE OF AN INQUIRY UNDER WIS. STAT.CH. 601.42, OR EXAMINATION UNDER WIS.STAT.CH.601.43, THIS PRIVILEGE APPLIES TO INFORMATION OBTAINED, PRODUCED OR CREATED BEFORE OR AFTER THE EFFECTIVE DATE OF WIS. STAT. CH. 601.465, AND REGARDLESS OF WHETHER AN INQUIRY, INVESTIGATION OR EXAMINATION HAS BEEN CONCLUDED, EXCEPT IT DOES NOT APPLY TO A DOCUMENT WHICH IS AN ADOPTED EXAMINATION REPORT.

RETENTION: EVENT(10 YEARS OR UNTIL SUPERSEDED + 10 YEARS AND DESTROY CONFIDENTIAL.

Dept #: 310/

Department Name: MARKET REGULATION

RDA #      RDA Title      Retention      Disposition      PII

---

Retention Amended From Cr+5 Yrs To Cr+10 Yrs.

**00050000.**      **LIFE INSURANCE RATES AND DIVIDEND ILLUSTRATIONS**      **EVT+6**      **DEST**      **N**

Tables Of Rates For Life Insurance Required To Be Filed By Insurers Under S. 631.20, Wis. Stats.

Retain In Office For 1 Year. Send To Src For 5 Years And Destroy.  
Sunset Renewal.

5/19/99 Approved By Prb.

**00051000.**      **APPROVED INSURER FORM FILINGS**      **EVT+10**      **DEST**      **N**

APPROVED FORM FILINGS, RATE FILINGS, ADVERTISING FILINGS, AND ACTUARIAL CERTIFICATION REQUIRED TO BE FILED BY INSURERS UNDER S. 631.20, WIS. STAT. AND 6.05, WIS. ADMIN. CODE. FILING INCLUDE POLICY TRANSMITTAL FORM, MASTER POLICY, ENDORSEMENTS CERTIFICATE OF READABILITY, IF APPLICABLE, AND CERTIFICATE OF COMPLIANCE. LINES OF INSURANCE COVERED ARE PROPERTY & CASUALTY, ACCIDENT & HEALTH (INDIVIDUAL, GROUP AND BLANKET), AND LIFE (GROUP, INDIVIDUAL, AND ANNUITIES).

ALL FORMS FILED AFTER SEPTEMBER 2000 ARE IMAGED, VERIFIED FOR QUALITY, THEN DESTROYED.  
ALL FORMS FILED AFTER MAY 1987 WERE MICROFILMED THEN DESTROYED AFTER VERIFICATION.  
ALL FORMS FILED BEFORE JUNE 1987 WERE RETAINED FOR 10 YEARS AT THE STATE RECORDS CENTER THEN DESTROYED.

RED 000/51/000 FROM 7/11/88 SUPERCEDED 172/81/001, 172/81/002, 140/81/001, 140/81/002, 140/81/004, 140/81/005.

THESE FORMS ARE BEING IMAGED. SEE SUFFIX A FOR AN AMENDED STATEMENT FOR MICROFILMING. SEE SUFFIX C FOR SYSTEM DESCRIPTION ATTACHMENT.

RETAIN UNTIL IMAGED, VERIFIED FOR QUALITY, THEN DESTROY.

**00051A00.**      **APPROVED INSURER FORM FILINGS ON MICROFILM**      **EVT+100**      **DEST**      **N**

16 Mm Reels Of Microfilm Containing All Form Filings From Insurers As Described In Rda 000/51/000. Individual Filings May Be Accessed By Referring To Imaging System Described In The Attachment To Suffix C Of This Rda. This Was Previously Done Via A Pc Database.



Dept #: /310/ Department Name: MARKET REGULATION

RDA # RDA Title Retention Disposition PII

No New Microfilms Have Been Created Since September 2000.

Retain Microfilm Records As Previously Indicated, 100 Years, Then Destroy Offsite. A Working Copy Will Be Kept On File At The Commissioner'S Office.

Retain 100 Years And Destroy.

**00051C00.** **APPROVED INSURER FORM FILINGS-(images)** **CR+100** **DEST** **N**

APPROVED FORM FILINGS, RATE FILINGS, ADVERTISING FILINGS, AND ACTUARIAL CERTIFICATIONS REQUIRED TO BE FILED BY INSURERS UNDER S. 631.20, WIS. STAT. AND 6.05, WIS. ADMIN. CODE. FILINGS INCLUDE POLICY TRANSMITTAL FORM, MASTER POLICY, ENDORSEMENTS, CERTIFICATE OF READABILITY, IF APPLICABLE, AND CERTIFICATE OF COMPLIANCE. LINES OF INSURANCE COVERED ARE PROPERTY & CASUALTY, ACCIDENT & HEALTH (INDIVIDUAL, GROUP AND BLANKET), AND LIFE (GROUP, INDIVIDUAL, AND ANNUITIES).

ALL FORMS FILED AFTER SEPTEMBER 2001 ARE IMAGED, VERIFIED FOR QUALITY, THEN DESTROYED.

THESE FORMS ARE BEING IMAGED. SEE ATTACHED FOR SYSTEM DESCRIPTION ATTACHMENT.

RETAIN FOR 100 YEARS, THEN DESTROY.

**00052000.** **NON-APPROVED INSURER FORM FILINGS** **EVT+2** **DEST** **N**

Form Filings And Related Correspondence From Insurers Which Are Not Immediately Approved By The Commissioner. Filings Are Kept In Office Until Approved Or No Correspondence Concerning The Filing Has Been Received From The Insurer For 30 Days. If Form Is Approved See Rda 000/51/000. If No Correspondence Received The Form Is Destroyed. All Correspondence Pertaining To The Destroyed Form Is Retained In bureau For 2 Years And Destroyed

Dept #: /320/ Department Name: CONSUMER COMPLAINT/MARKET REGULATION

RDA # RDA Title Retention Disposition PII

**00035000.** **COMPLAINT FILES** **EVT+10** **DEST** **Y**

REFERENCE S. 601.41(1), WIS.STATS., WHICH EMPOWERS THE COMMISSIONER TO ADMINISTER AND ENFORCE STATUTES PERTAINING TO INSURANCE. AS INSURANCE COMPLAINTS ARE FILED WITH THE COMMISSIONER COMPLAINT MATERIAL IS SCANNED INTO THE COMPLAINT SYSTEM. EACH COMPLAINT IS LABELED WITH YEAR CODE AND NUMERICALLY STARTING WITH 0001 AT THE BEGINNING OF EACH YEAR. EACH COMPLAINT FILE CONTAINS ALL CORRESPONDENCE (ALSO SCANNED) AND RECORDS PERTAINING TO THAT PARTICULAR FILE. SOME COMPLAINT FILES MAY BE REFERRED TO LEGAL FILES (SEE RDA 000/22/000). FILES CREATED EACH CALENDAR YEAR ARE KEPT AT OCI IN THE COMPLAINT SYSTEM AND THEN PURGED AT RETENTION END. FILES ARE RETAINED FOR TOTAL OF SIX (6) YEARS.

COMPLAINT FILES MAY CONTAIN NUMEROUS ITEMS INCLUDING COMPLAINT CORRESPONDENCE, MEMORANDA ON INVESTIGATIONS AND RELATED MATERIALS.

ALL COMPLAINTS FILED BEFORE JULY 5, 2001 WILL CONTINUE ON THE PREVIOUS RETENTION SCHEDULE. ALL PAPER RECORDS IN STORAGE AT THE STATE RECORDS CENTER SHOULD BE DESTROYED AS THEIR RETENTION DATE IS MET. ALL COMPLAINTS FILED AFTER JULY 4, 2001 ARE IMAGED PER RDA 35A.

THIS RDA HAS BEEN UPDATED TO INCLUDE THE EXISTENCE OF SOME PERSONALLY IDENTIFIABLE INFORMATION.

**00035A00.** **COMPLAINT FILES - PAPER COPY THAT IS IMAGED** **EVT+0/3** **DEST** **Y**

REFERENCE S. 601.41(1), WIS.STATS., WHICH EMPOWERS THE COMMISSIONER TO ADMINISTER AND ENFORCE STATUTES PERTAINING TO INSURANCE. AS INSURANCE COMPLAINTS ARE FILED WITH THE COMMISSIONER COMPLAINT MATERIAL IS SCANNED INTO THE COMPLAINT SYSTEM. EACH COMPLAINT IS FILED ON A STORAGE BOX FOR LOCAL RETENTION AND THEN DESTROYED EITHER BY THE STATE RECORDS CENTER SERVICE OR LOCALLY.

COMPLAINT FILES MAY CONTAIN NUMEROUS ITEMS INCLUDING COMPLAINT CORRESPONDENCE, MEMORANDA ON INVESTIGATIONS AND RELATED MATERIALS.

ALL COMPLAINTS FILED AFTER JULY 4, 2001 ARE IMAGED, VERIFIED FOR QUALITY, THEN DESTROYED OR RETURNED TO THE CONSUMER IF THE DOCUMENTS ARE ORIGINAL POLICY DOCUMENTS. SEE SUFFIX B FOR IMAGED RECORD RDA AND A SYSTEM DESCRIPTION ATTACHMENT.

THIS RDA HAS BEEN UPDATED TO INCLUDE THE EXISTENCE OF SOME PERSONALLY IDENTIFIABLE INFORMATION.

Dept #: /320/ Department Name: CONSUMER COMPLAINT/MARKET REGULATION

RDA # RDA Title Retention Disposition PII

RETENTION: ORIGINAL DOCUMENTS ARE DESTROYED 3 MONTHS AFTER BEING IMAGED OR RETURNED TO THE CONSUMER IF THE DOCUMENTS ARE ORIGINALS.

00035B00. COMPLAINT FILES - IMAGED FILE EVT+10 DEST Y

References Wis. Stat § 601.41(1), which empowers the Commissioner to administer and enforce statutes pertaining to Insurance. As Insurance complaints are files with the Commissioner, complaint material is scanned into the Complaint System. Each complaint is assigned a system generated number. Each complaint file contains all correspondence (also scanned), records and data pertaining to that particular file. Some complaint files may be referred to legal files. (see RDA 000/22/000) files created each calendar year are kept at OCI in the Complaint System and then purged and shredded at retention end.

Complaint files may contain numerous items including complaint correspondence, memoranda on investigations and related material.

All complaints filed AFTER July 4, 2001 are imaged, verified for quality, and then destroyed confidentially. Complaints filed prior to July 4, 2001 are governed under RDA 000/35/000.

EVENT = Date Imaged

Dept #: /400/ Department Name: AGENTS LICENSING

RDA # RDA Title Retention Disposition PII

00033000. Market Shares Reports CR+3 DEST N

Market Shares reports are based on data filed in the insurer annual statement and are generated annually. The reports consist of insurer name, percent of market, and premiums written listed by line of insurance. The generated reports contains only major lines of insurance. Domestic or non-domestic companies are noted by "D" or "N."

Note: Top 20 market shares companies are listed in Commissioner's annual report.

00127000. APPLICATION FOR TEMPORARY AGENT LICENSE EVT+3 DEST Y

APPLICATION (FORM OCI 11-005) OR EQUIVALENT FOR LICENSE AND LICENSE (FORM OCI 11-006) OR EQUIVALENT AUTHORIZING AN INDIVIDUAL TO SOLICIT, NEGOTIATE AND EFFECT CONTRACTS OF INSURANCE, FOR A DECEASED OR DISABLED AGENT. THIS LICENSE IS FOR A TEMPORARY PERIOD NOT TO EXCEED ONE YEAR, S.628.09, WIS. STATS.

FORM OCI 11-005 OR EQUIVALENT IS SCANNED AND IMAGE MAINTAINED ON SYSTEM WITH ORIGINAL PAPER DESTROYED AFTER 90 DAYS.

FORM OCI 11-006 OR EQUIVALENT IS RETAINED BY THE INDIVIDUAL.

THE IMAGE IS REMOVED THREE YEARS AFTER NOTIFICATION OF THE DEATH OF THE AGENT.

EVENT = DEATH + 3 YEARS AND DESTROY CONFIDENTIAL.

00128000. RESIDENT/NONRESIDENT APPOINTMENT/TERMINATION FORM EVT+3 DEST Y

INSURANCE COMPANY FORM OCI11-011 TO BE FILED WITHIN 30 DAYS OF TERMINATION AFFILIATION WITH INSURANCE AGENT(S), S.628.11, WIS. STATS., AND INS 6.57, WIS. ADM. CODE, AND TO PROVIDE IMMUNITY FOR THE INSURER, S. 601.42 (6). FORM ALSO NOTIFIES COMMISSIONER OF POSSIBLE AGENT VIOLATIONS, S.601.42(1)(A), WIS. STATS.

INSURANCE COMPANY FORM OCI11-001 WHEN FILED, BECOMES VALIDATED WHEN THE FORM WAS MAILED. REF.S.628..11, WIS. STATS. AND INS 6.57, WIS. ADM. CODE.

INSURANCE COMPANIES MAY ALSO SUBMIT ELECTRONIC APPOINTMENT/TERMINATION REQUESTS TO APPOINT OR TERMINATE AGENTS AFFILIATED WITH THEIR COMPANY. THE COMPANY REQUEST IS PROCESSED AND MAINTAINED IN OUR ELECTRONIC DATABASE. INSURANCE COMPANIES ARE ALLOWED TO REPORT ANY NEW APPOINTMENT OR TERMINATION THROUGH SIRCON OR NIPR. THESE ARE SECURE WEBSITES.

THE ELECTRONIC RECORD IS MAINTAINED IN OUR DATABASE FOR THREE YEARS AFTER NOTIFICATION OF THE DEATH OF THE AGENT.

PAPER COPIES ARE ENTERED INTO THE DATABASE AND THE PAPER ORIGINAL MAINTAINED IN A SECURE LOCATION FOR 3 YEARS AND THEN DESTROYED.

00130000. INSURANCE LICENSE APPLICATION EVT+7 DEST Y

Resident or nonresident application form for original, transfer or expanded license to sell insurance. Includes certification of applicant's

Dept #: 400/ Department Name: AGENTS LICENSING

RDA # RDA Title Retention Disposition PII

qualifications and other information relative to licensure. Licensee may have multiple applications on file. Applications may be pass/fail or deny.

The Electronic document management system was designed to comply with Wis. Adm. Code ch. 12. The current process addresses chi. 12 provisions with processes in the application and written procedures. When indexing, quality control procedures are in place to ensure accessibility, accuracy, authenticity, reliability, legibility and readability.

Paper originals are retained in a secure area for 90 days after verification of indexing and then destroyed confidential. Electronic records are maintained for seven years from the receipt of the application per National Insurance Producer Registry (NIPR) retention requirements.

EVENT = Receipt of application

00130C00. AGENT MASTER DATA FILE CR+100 DEST Y

Agent Licensing data.

00131000. PASS/FAIL EXAM SCORE REPORT CR+3 DEST Y

THE SERIES CONTAINS:

1. MONTHLY EXAMINATION STATISTICS BY TEST CENTER AND INCLUDES NUMBER OF CANDIDATES TESTED BY TYPE OF LICENSE (LINES OF AUTHORITY LOA) THOSE ABSENT, NUMBER AND PERCENTAGE PASS/FAIL. INCLUDES FIRST TIME CANDIDATES AND REPEAT CANDIDATES.

2. A YEARLY ALPHA ATTENDANCE AND SCORE ROSTER WHICH INCLUDES NAMES, DEMOGRAPHIC DATA, EXAM DATE, TEST CENTER, EXAM DESCRIPTION, AND SCORE.

THE CURRENT VENDER IS PEARSON VUE WHICH IS REQUIRED BY CONTRACT TO PROVIDE THIS INFORMATION TO THE OCI AGENT LICENSING SECTION.

DOCUMENTS ARE STORED IN A LOCKED FILE CABINET WITH ACCESS LIMITED TO AGENT LICENSING STAFF.

CR + 3 YEARS AND DESTROY CONFIDENTIAL.

00137000. CONTINUING EDUCATION WAIVER REQUEST FORMS EVT+3 DEST Y

AGENT REQUEST FOR WAIVER OF CONTINUING EDUCATION REQUIREMENT. MAY INCLUDE AN AGENT STATEMENT, A STATEMENT FROM THE AGENT'S DOCTOR, OR AN STATEMENT FROM ANY BRANCH OF THE ARMED FORCES OR IT'S RESERVE REGARDING AN AGENT'S ACTIVE DUTY. AGENT MUST SUBMITTED FORM OC11I-97 NO LATER THAN 90 DAYS PRIOR TO THE END OF THE CONTINUING EDUCATION COMPLIANCE PERIOD FOR WHICH SUCH WAIVER IS REQUESTED. OCI CAN APPROVE/DISAPPROVE THE AGENT'S REQUEST BASED ON THE GUIDELINES STIPULATED IN INS. 28.05, WIS. ADM. CODE.

PAPER FORMS ARE IMAGED, AND DESTROYED AFTER VERIFICATION. PAPER IS KEPT IN A LOCKED FILE CABINET ACCESSIBLE ONLY BY AGENT LICENSING STAFF UNTIL IMAGED AND VERIFIED. IMAGE IS RETAINED FOR 3 YEARS AFTER NOTIFICATION OF THE DEATH OF AGENT, THEN DELETED FROM THE AGENT SYSTEM. ONLY AGENT LICENSING STAFF HAVE ACCESS TO THE IMAGES.

EVENT = DEATH + 3 YEARS AND DESTROY CONFIDENTIAL.

00139000. WITHDRAWN INSURANCE LICENSE APPLICATION CR+3 DEST Y

PRIOR TO ORIGINAL ISSUANCE, AN APPLICATION FOR A PERMANENT RESIDENT/NONRESIDENT AGENT LICENSE MAY BE WITHDRAWN. THIS WRITTEN NOTIFICATION OF WITHDRAWAL REQUEST IF PART OF THE RECORD.

IF THE APPLICATION IS WITHDRAWN, NO ELECTRONIC RECORD EXISTS. THE PAPER APPLICATION INCLUDING DOCUMENTATION AND CORRESPONDENCE ARE MAINTAINED IN A LOCKED STORAGE ROOM WITH ACCESS LIMITED TO TRAIEND AGENT LICENSING STAFF, THEN DESTROYED CONFIDENTIALLY AFTER 3 YEARS.

Dept #: 420/ Department Name: ADMINISTRATIVE SERVICES

RDA # RDA Title Retention Disposition PII

00135000. BIENNIAL BUDGET REQUESTS AND ASSOCIATED WORK PAPERS EVT+10 DEST N

THIS RECORD SERIES CONTAINS THE BIENNIAL BUDGET REQUESTS, WORKING PAPERS, COST ESTIMATES AND OTHER DATA ACCUMULATED IN THE PREPARATION OF THIS

Dept #: /420/ Department Name: ADMINISTRATIVE SERVICES

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

---

AGENCY'S BI-ENNIAL BUDGET SUBMISSION, INCLUDING THE ACTUAL BUDGET SUBMISSION DOCUMENT ITSELF.

Dept #: /430/ Department Name: SERVICE OF PROCESS/DOCUMENT PROCESSING

RDA #	RDA Title	Retention	Disposition	PII
-------	-----------	-----------	-------------	-----

---

<u>00032000.</u>	<u>SERVICE OF PROCESS</u>	<u>CR+3</u>	<u>DEST</u>	<u>N</u>
------------------	---------------------------	-------------	-------------	----------

Under Procedures Specified In S. 601.73., Wis. Stats., The Commissioner Is By Law Constituted Attorney To Receive Service Of Summons, Notices, Orders, Pleadings, And All Other Legal Process Relating To Any Court Or Administrative Agency In This State For Certain Insurers Authorized To Do Business In This State; For Surplus Lines Insurers; For Unauthorized Insurers, And For Nonresident Intermediaries.

Records In This Series Are Certificates Of The Commissioner Of Insurance Showing Admission Of Service And Attached Service Of Process Documents As Per S. 601.72, Wis. Stats. Also Maintained Is A Listing In Numerical And Chronological Sequence Of All Certificates Of Admission, Showing The Names Of Parties To The Action, Attorneys, Time Of Service, Time Of Mailing, And To Whom Mailing Is Made.

Minor Amendment: Renumbered. Approved S.H. 2/24/88.

Sunset Renewal.

5/19/99 Approved By Prb.