

515-EMPLOYEE TRUST FUNDS

Dept # 700/ Department Name ETF DEPARTMENT RECORDS

RDA # RDA Title Retention Disposition PII

00009A00. ICI/LTDI VENDOR MONTHLY PERFORMANCE AND PAYMENT REPORTS EVT+4 DEST Y

Electronic monthly reports submitted to ETF by the Income Continuation Insurance (ICI) and Long Term Disability Insurance (LTDI) vendor responsible for plan administration. The electronic claims reports list payments and repayments of ICI and LTDI overpayments, and voided ICI and LTDI checks. The listings in the file are in plan order (ICI-State, ICI- Local, LTDI) and alphabetical or SS# terminal digit order within each plan. Each monthly report contains SS# and name of participant, gross ICI and LTDI benefit payment, Federal Insurance Contributions Act (FICA) deductions, net ICI and LTDI benefit payment, number of days payable for, check number, date of check, diagnostic code, coverage type (short or long term disability), date disability commenced, and claim number. These reports are referred to in checking for payments of old ICI and LTDI overpayments. Other performance and related reports required by requests for proposals (RFP) include, but are not limited to: a) statistical reports; b) claim logs; c) expression of interest (EOI); d) monthly claims counts; e) medical recertifications; f) quarterly reconsiderations; g) customer satisfaction; h) customer service; i) phone stats; j) open & closed claims; k) W2 & letter of rights; l) dated checks; m) deductions; n) annual earnings statements by plan; o) refunds; and p) reports submitted to the Group Insurance Board.

RETENTION: EVENT (Close of contract) + 4 years and destroy confidential

00031000. AUDIT WORKPAPERS & REFERENCE MATERIALS - ETF INTERNAL AUDIT EVT+10 DEST Y

Record series consists of various audit tools, workpapers and other audit materials collected during all ETF audit projects. These are the Internal Audit reports and workpapers associated with ETF internal audits conducted by ETF Internal Audit staff for program and system compliance. Many of these audits include information on member accounts and benefit compliance. This series also includes the final audit reports. These materials are both in paper and electronic format.

Retention = Retained 10 years after close of audit and destroyed confidential. Many audits contain participant names and social security numbers and thus

Box 16: These records are confidential and access if protected per ss. 40.07 (1) and (2).

Responsible Office - Office Internal Audit

RETENTION: EVENT (Close of audit) + 10 years and destroy confidential

00037000. LIFE/ICI/ERA REMITTANCE REPORTS AND TRANSMITTALS EVT+7 DEST Y

Wisconsin Retirement System employer monthly remittance reports for transmittal of coverage data funds for the Life Insurance and Income Continuation Insurance (ICI) programs. Also includes Employee Reimbursement Account (ERA) state agency transmittals which summarize the amount of deductions withheld from employee payroll checks which were reported to contract administrator (currently Total Administrative Services Corporation (TASC)) for future claims payment. These records are filed by payroll center in chronological order of date of payroll.

In the near future, the intent is to have all of these reports become an output from STAR.

Reports and transmittals are retained by the Trust Finance Division for 7 years after reconciled and audited and are then destroyed confidential.

Confidential or Limited Access: Wis. Stat. § 40.07

RETENTION: EVENT (Reconciled and audited) + 7 years and destroy confidential

00052A00. ETF EMPLOYER CONTRIBUTION RATE HISTORY P PERM N

A microfilm copy of the listing by year of Employee Trust Funds retirement contribution rates by participating employer name. Information contained consists of:

- 1) Effective date of rate;
- 2) Prior service rates for past years of service;
- 3) Current service rates;
- 4) Duty disability rates for protective occupations; and
- 5) Total rates.

The original microfilm copy was sent to the State Records Center for offsite backup and the negative microfilm was sent to the Wisconsin Historical Society for permanent preservation. there are four additional sets of microfilm retained in ETF for staff use. This data is still needed today in the event an older account needs correction and is not available anywhere else.

Responsible Division: Retirement Services/Employer Services Section

RETENTION: Permanent

00053000. ETF GOVERNING BOARDS' MEETING MATERIALS - OPEN AND CLOSED SES: P PERM Y

RDA #	RDA Title	Retention	Disposition	PII
<u>00053G00.</u>	<u>BOARD POLICIES</u>	<u>P</u>	<u>PERM</u>	<u>N</u>
	<p>Original electronic records of the proceedings of the various Board meetings held by the various governing boards of the Department of Employee Trust Funds (DETF). Current boards include: Employee Trust Funds (ETF) Board, Wisconsin Retirement (WR) Board, Teachers Retirement (TR) Board, Group Insurance Board, Deferred Compensation (DC) Board, and the Joint Meeting (JM) of the Boards. Records include, but are not limited to: Policies and Procedures adopted by one or more of the governing boards.</p> <p>Original Board Policies are maintained permanently by the Board Liaison and will only be kept in electronic record. Electronic versions are stored on the ETF LAN at H:\Governing Board Policy then by board.</p> <p>Electronic records are kept permanently as the Governing Boards set all program policies and these materials are the history of the Wisconsin Retirement System and Benefit Programs offered to State and Local government employees and are frequently referenced by current Boards when making or changing policies.</p> <p>RETENTION: Permanent</p>			
<u>00064000.</u>	<u>DEPARTMENT WORKER INSTRUCTIONS</u>	<u>EVT</u>	<u>DEST</u>	<u>N</u>
	<p>This records series includes all Unit/Section/Division worker instructions. These are task specific directions used to ensure compliance with policies and procedures. The original electronic file for each worker instruction is maintained on the LAN and is accessible to all staff via the internal staff website. Backup and disaster recovery copies are available via the nightly and weekly LAN backups.</p> <p>All worker instructions are retained until superseded. All divisions and offices are responsible for their worker instructions.</p> <p>RETENTION: EVENT (Superseded) and destroy</p>			
<u>00072000.</u>	<u>EMPLOYEE REIMBURSEMENT ACCOUNT (ERA) PROCESSING APPLICATION</u>	<u>EVT+4</u>	<u>DEST</u>	<u>Y</u>
	<p>Computer application containing data on employee reduction amounts for medical expenses and dependent care by payroll processing center. The data in this application is used to perform a reconciliation of amounts applied to employee accounts by the contractor compared to the amount of dollars deposited and to produce reports for use by departmental managers.</p> <p>This application contains administrative fee amounts paid by month by employer and monthly totals submitted by the Employee Reimbursement Account contractor showing amounts applied to employee accounts by payroll center as well as any adjustments to previous amounts applied. This application is also used to produce a monthly report with year to date totals.</p> <p>The data is kept by the Trust Finance Division for 4 years after reconciled and destroyed confidential.</p> <p>Confidential or Limited Access: Wis. Stat. § 40.07</p> <p>RETENTION: EVENT (Reconciled) + 4 years and destroy confidential</p>			
<u>00074000.</u>	<u>EMPLOYEE REIMBURSEMENT ACCOUNT (ERA) ALLOCATION AND DOCUME</u>	<u>FIS+6</u>	<u>DEST</u>	<u>Y</u>
	<p>Remittance documents resulting from the depositing of State Agency Employee Reimbursement Account (ERA) payments maintained by month.</p> <p>This series includes, but is not limited to, form ET-1516 ERA Remittance Report; spreadsheet allocating remittances to the appropriate accounting code; and related memos/attachments from employers.</p> <p>RETENTION: EVENT (Fiscal) + 6 years and Destroy Confidentialia</p>			
<u>00085000.</u>	<u>ADMINISTRATIVE EXPENSE ALLOCATIONS</u>	<u>FIS+4</u>	<u>DEST</u>	<u>N</u>
	<p>Worksheets and reports used to allocate the Department's administrative expenses to the various benefit plans plus worksheets used to distribute investment earnings to the various group insurance accounts administered by the Department. Contains charges and billings to the various benefit plan programs and respective insurers. Arranged in chronological order by fiscal year.</p> <p>Retained by the Trust Finance Division for the current fiscal year + 4 years.</p> <p>RETENTION: EVENT (Fiscal) + 4 years and destroy</p>			
<u>00086000.</u>	<u>WEBS - BUSINESS DATASETS</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
	<p>The datasets include information that is keyed into or uploaded from DB2 database tables, report information, program extract information, and data entered. These can change over time but the data collected remains permanently in the system until one of the retention criteria are met.</p> <p>The data includes information in the categories of:</p> <ol style="list-style-type: none"> 1. Participant/Demographic information (SSN, Plan Type, Plan Occurrence) 2. Service and Earnings 3. Transaction History 			

- 4. Account Balances
- 5. Employer
- 6. Employee/Employer Detail
- 7. QDRO Alternate Payee
- 8. Retirement Plan
- 9. Retirement Application/Final Benefit
- 10. Tax Withholding
- 11. Accounts Receivable
- 12. Reconciliation
- 13. Variable Participation
- 14. Health insurance participation
- 15. Life insurance participation
- 16. ICI participation

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov and Rory McGarry 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Superseded or at the time a Retirement, Separation or Death benefit is applied for and account is moved to Benefit Payment System (BPS) or Lump Sum Benefit System (LSPS)) and destroy confidential

00086A00. WEBS - GENERATION DATA GROUPS**EVT****DEST****Y**

Listed below are the generation data groups (GDGs) related to WEBS. The retention of these data groups is determined by the number of generations defined for the GDG, and also by the management class assigned by the job that creates the file. (if the GDG has a maximum of 10 generations, then only 10 will be saved. If the job creates the file with a management class of three months, then the file will be kept for only three months, even though the maximum number of generations has not been reached.)

Below are the datasets with the number of generations kept and the approximate timeframe each is kept.

See hard copy for complete chart.

There are also some non-GDG datasets related to WEBS:

1. Whenever a 1099R file (for annuitants or for lump sum payments) is sent to the IRS, a copy of the file is downloaded and saved in H:/ADB/Production Support/Tax Files Sent. The retention for these files will be noted in the Benefit Payment and Lump Sum Benefit System schedules.
2. Every year, jobs are run to produce year-end statistics files and actuarial files for the Controller's Office. These files are downloaded as PC files and saved by the Controller's Office. The retention for the Active Lives Actuary file is covered by RDA00061.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov and Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov.

RETENTION: EVENT (Number of generations listed) and destroy confidential

00086B00. WEBS INPUT, UPDATE, AND INQUIRY SCREENS**EVT****DEST****Y**

Includes input, update, and inquiry screens. Examples include:

- S01 Employer Menu
- S02 Participant Menu
- S03 Benefits Menu
- S04 Transaction Control Menu
- S05 Requestable Programs
- S09 Adjustment Processor Menu
- S10 Reconciliation/Control Menu
- S11 Management Tools Menu
- S99 Associated Accounts Inquiry

A total inventory of these screens is not included in this RDA, because the focus of the RDA is on the member data files that are kept (and how long they are kept), not on the screens where data is entered which would create files or records.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Obsoleted or modified) and destroy confidential

00086C00. WEBS - PRINT PROGRAM INPUT/OUTPUT TEMPORARY FILES**EVT****DEST****N**

All Print program input/output temporary files - retention varies from 10 to 100 generations and are then deleted. Retained temporarily in case there is a need to rerun the print job.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Minimum of 10 generations) and destroy confidential

00086D00. WEBS - STATEMENT OF BENEFIT EXTRACT**CR+40****DEST****Y**

When the annual statement of benefit extract is run, the file is downloaded to DVD and saved for 40 years by the ETF DoIT's Computer

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Science Bureau. DVD's are re-copied every 3 to 5 years to ensure readability, accuracy, and retention.
 Data is required for up to 7 years after a member retires in the event of appeals or corrections needed in service and earnings reported.
 Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov
 RETENTION: EVENT (Creation) + 40 years and destroy confidential

00086E00. WEBS LATE REPORTED EARNINGS REPORTS **CR+10** **DEST** **Y**

Contains late reported earnings loaded and reported on report id's such as:
 EE012
 LRE#_
 RC#_
 Code 29's

These reports are retained for 10 years after generated in the event of any appeals related to the amount of late reported earnings reported.

Program Contact: Rory McGarry 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00086F00. WEBS CHANGE ACTIVITY REPORTS **CR+7** **DEST** **Y**

Contains change and activity reports such as report id:
 EE042, EE044

These reports are generated every time a change is made to a member account and shows the before and after picture of the change.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 7 years and destroy confidential

00086G00. WEBS RECONCILIATION, INTEREST CREDITING, ADJUSTMENT PROCESSOR **CR+10** **DEST** **Y**

Contains reports generated during enrollment and annual reconciliation; interest crediting, adjustments, journal entry, audit trails and Benefit Bridge loads such as the following report id's or titles:

See hard copy for full list

These reports are retained for 10 years after generated in the event of any appeals related to the amount of reported earnings, interest, etc.

Program Contract: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00086H00. WEBS SUSPENDED AND REJECTED TRANSACTION REPORTS **CR+10** **DEST** **Y**

Contains reports for suspended or rejected transactions such as report id's:
 EE009, EE011, NEE33

Reports show by member any suspended or rejected transactions submitted by their employer regarding their earnings and contributions for any given timeframe being reported (i.e. annual, termination, etc.)

These reports are retained for 10 years after generated in the event of any appeals related to any suspended or rejected transactions regarding a member account.

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00086I00. WEBS TRANSACTION CONTROL REPORTS **CR+1** **DEST** **Y**

Contains reports generated from the transaction control system which includes unit backlog reports, assigned backlog reports, critical transaction reports, worker productivity reports, pending by worker reports, etc.

Program Contact: Rory McGarry 608-261-8921 rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 1 year and destroy confidential

00086J00. STATEMENT OF BENEFIT (SOB) RECORD DUMPS **CR+1** **DEST** **Y**

These are reports and listings of Statement of Benefit counts created prior to running the statements for printing and mailing. Also, includes output from the employer sort option files along with employee addresses etc. after run through our program which shows the errors and edits that were corrected prior to printing of the statements. Only kept for one year after Statement of Benefit process is completed. Used for reconciliation purposes after the process is complete to ensure all SOB's were generated.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 1 year and destroy confidential

00086L00. WEBS - EMPLOYER TRANSACTION DATA EVT+40 DEST Y

Transaction coverage reports submitted to ETF from employers not utilizing the ONE System for reporting participant earnings, contributions, service, etc. These are paper reports showing contribution information remitted on any of the following reports: ET-2533 Employee Transaction Report, which are submitted monthly and yearly (yearly for full detail); ET-2535 Additional Contributions Report; and ET-1515 Monthly Payment Retention.

Reports are retained in house for one to two years and sent to the State Records Center for the remaining of the 40 year retention and then destroyed confidential. The retention is based on the concept of a member's career being up to 40 years. In addition, in the Benson case (settled in 1997), the judge ruled that the "clock" for the 7 year statute on corrections (Wis. Stats. 40.08(10)) begins when the annuity or lump sum payment is finalized. Therefore, the window for corrections was significantly increased and this timeframe is needed in order to meet this requirement.

Program Contact: Rory McGarry, 068-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Reconciled) + 40 years and destroy confidential

00086M00. WEBS - YEAR END PROCESSING EVT+40 DEST Y

Data processing reports created and used to reconcile programs to reflect current year deposits and/or benefits paid plus interest/earnings. Also, includes material used to correct errors and/or other problems to balance out the years reporting. Reports include WEBS (Wisconsin Employee Benefit System) system reconciliation, annual reconciliation, year end benefits bridge, annual transactions, annual annuity and application approvals, annual variable elections and transfers, and WEBS annual reserve.

Reports are retained in house for one to two years and sent to the State Records Center for the remaining of the 40 year retention and then destroyed confidential. The retention is based on the concept of a member's career being up to 40 years. In addition, the Benson case (settled in 1997), the judge ruled that the "clock" for the 7 year statute on corrections (Wis. Stats. 40.08(10)) begins when the annuity or lump sum payment is finalized. Therefore, the window for corrections was significantly increased and this timeframe is needed in order to meet this requirement.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov and Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Closed) + 40 years and destroy confidential

00086N00. ACTIVE LIVE ACTUARY FILE - ACTIVE/CLOSED/QDRO CR+10 DEST Y

The active lives actuarial computer file is an extract from the WEBS participant file which is used by a consulting actuary to conduct an actuarial valuation of the Wisconsin Retirement System. This actuarial valuation is the basis for determining the contribution rates paid by all participating employers and employees in the WRS. The annual active lives actuarial file is the primary historical record of the data upon which the statutorily required actuarial valuation is based.

Each annual file is retained for 10 years and destroyed confidential.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00086O00. SERVICE PURCHASE AND BUYBACK PROCESSING EVT+40 DEST Y

The Qualified/Forfeited Service Buyback Processing is an electronic MS-Access file containing buyback information (Buyback is a process run when members choose to purchase prior service they had taken as a separation benefit where they lost the service years associated with that benefit and they now want to purchase it back). This system is used to compile the information on all service purchases and the records are maintained in this system. The system is used to enter buybacks of service by type of buyback and payment method and to produce reports for loading to the Wisconsin Employee Benefit System (WEBS). It is also used to produce reports on a monthly and annual basis for reconciling periodic loads of this data to WEBS.

This file is retained and backed up on the LAN for 40 years and destroyed confidential. Retention is based on the concept of a member's career being up to 40 years. In addition, in the Benson case (settled in 1997), the judge ruled that the "clock" for the 7 year statute on corrections [Wis. Stat. § 40.08(10)] begins when the annuity or lump sum payment is finalized. Therefore, the window for corrections was significantly increased and this timeframe is needed in order to meet that requirement.

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Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Closed) + 40 years and destroy confidential

00091000. CUSTOM FILE MAINTENANCE **EVT+40** **DEST** **Y**

Custom file maintenance (CFM) requests are used to apply changes to data elements that are unable to be automatically updated by agency business applications. A few examples include, but are not limited to, updating code tables with revised payroll dates, new employer rates for contributions, and correcting incorrect employee demographic data between systems such as a member identification number, birthdate, marital status, or social security number. Once the CFM request is processed, the request and any related documentation must be retained to keep a history of member information changes which could impact payments. Previously, all requests were submitted in paper format using ET-8454- Custom File Maintenance Request Form, but since 2017, all requests have been submitted electronically.

Retention: Paper documentation was kept in-house for 1 year after completed and then sent to the State Records Center for the remaining 39 years. Now that requests are submitted electronically to an IT service request tracking software, the documentation is retained in a database where it is stored for 40 years and continued to be backed up for disaster recovery purposes. We reviewed IT0000IO and the retention is not sufficient for ETF. We are not only paying benefits to members, but we are also paying benefits to beneficiaries of a member which is why it is necessary to retain the information longer than IT0000IO. IT0000IO only requires records to be retained for 4 years after a system upgrade.

This record series contains content that is confidential under Wis. Stat. § 40.07.

RETENTION: EVENT (Date CFM request processed) + 40 years and destroy confidential

00101000. DEFERRED COMPENSATION PROGRAM CLOSED PARTICIPANT RECORDS (F **EVT+7** **DEST** **Y**

Participant files are set up for those who have chosen to enroll in the WDC. Files include some or all of the following: enrollment forms, beneficiary designation form(s), investment option changes, deferral amount changes, distribution or payout form(s), correspondence and financial emergency withdrawal application material.

The responsibility for managing these documents in the participant files rests with the third party administrator with whom ETF contracts (which is currently Great West Financial). The contract administrator could change periodically as a result of the competitive bid process, which would result in the files being transferred to a new vendor. Regardless, the WDC records belong to ETF and must be retained and disposed of according to ETF's retention requirements.

This category covers WDC participant files that were totally maintained in paper form prior to the onset of imaging WDC documents in 2005 and the imaged documents/file for participants since then.

Program Contract - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Individual participant account is closed (account balance is zero)) + 7 years and destroy confidential

00101A00. DEFERRED COMPENSATION PROGRAM PARTICIPANT INCOMING DOCUMENTS **EVT+0/3** **DEST** **Y**

Participant paper documents for those who are enrolled in the WDC. Incoming paper documents may include some or all of the following: enrollment forms, beneficiary designation form(s), investment option changes, deferral amount changes, distribution or payout form(s), correspondence and financial emergency withdrawal application material.

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Scanned and verified) + 90 days and destroy confidential

00101B00. DEFERRED COMPENSATION PROGRAM PARTICIPANT IMAGED DOCUMENTS **EVT+7** **DEST** **Y**

Images of participant paper documents for those enrolled in the WDC. Documents may include some or all of the following: enrollment forms, beneficiary designation form(s), investment option changes, deferral amount changes, distribution or payout form(s), correspondence and financial emergency withdrawal application material.

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Individual participant account is closed (account balance is zero)) + 7 years and destroy confidential

00101C00. WDC GREAT-WEST FINANCIAL RECORD KEEPING SYSTEM **EVT+7** **DEST** **Y**

The Great-West Financial online system provides daily online valuation of participants' WDC accounts as well as the ability for participants to make changes to their account including revising deferral amounts, transferring funds between investment options and updating their contact information and beneficiary designations. The system maintains participant account records including data for multiple options in which participants may be invested.

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Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Individual participant account is closed (account balance is zero)) + 7 years and destroy confidential

00101D00. **DEFERRED COMPENSATION PROGRAM PARTICIPANT ACCOUNT STATEMENTS** **EVT+7** **DEST** **Y**

Participant quarterly account statements for those enrolled in the WDC may include some or all of the following information: beginning and ending account balances, all transactions processed during the quarter including contributions and/or distributions, interest or change in value, fees/charges, transfers and withdrawals for each of the investment options for the quarter, quarterly personal rate of return on investments, indication of participation the self-directed brokerage option, and current beneficiary designation(s).

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Individual participant account is closed (account balance is zero)) + 7 years and destroy confidential

00101E00. **DEFERRED COMPENSATION PROGRAM PARTICIPANT NEWSLETTER** **CR+7** **DEST** **N**

Participant quarterly newsletter for those enrolled in the WDC may include information on changes in the WDC Plan and Trust document, announcements of new plan features, upcoming educational events (webinars or live presentations) and basic financial literacy topics (stocks, bonds, etc.)

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Creation) + 7 years and destroy

00101F00. **DEFERRED COMPENSATION PROGRAM PARTICIPANT SURVEYS** **EVT+5** **DEST** **N**

Surveys sent to and returned from WDC participants used to gather input on such areas as: participant satisfaction with prepared illustration of current investment options; types of additional investment options desired; satisfaction with current program: i.e. program administrator, services provided, investment options offered, etc. Survey results are used to make determinations on whether or not there's a need for more investment options; assist in the preparation of a self-administration study; participant's satisfaction with the program, etc. Records include the program details and results. Surveys are done periodically as needed.

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Survey is completed and results are analyzed) + 5 years and destroy confidential

00101G00. **DEFERRED COMPENSATION PROGRAM REPORTS** **EVT+7** **DEST** **N**

Routine reports from WDC program administration and investment providers that detail financial and participation in the program. Reports may be either monthly, quarterly, or annual periods.

Includes spreadsheets used to combine and monitor information submitted by contract administrator. Information may also be depicted in graphic format for presentation to Board and other interested parties.

Program Contact - Shelly Schueller, 608-266-6611, shelly.schueller@etf.wi.gov

RETENTION: EVENT (Closed) + 7 years and destroy confidential

00102000. **APPEAL AND LEGAL PROCEEDING DOCUMENTS** **EVT+25** **DEST** **Y**

Documents pertaining to administrative appeals or legal proceedings. Documents include departmental determinations, appeal letters, hearing notices, transcripts and the final decisions of the Boards. Selected documents (appeal letter, proposed decision, final decision) are also maintained in the participant's imaged file.

Non-imaged documents are kept by the Appeals Coordinator while the case is open (pending). When the final decision is received and the appeal is closed, these files are boxed up and sent to the State Records Center.

This record series contains content that is confidential or access is protected under Wis. Stat. § 40.07.

Responsible Division(s) - Office of the Secretary and Legal Services.

Retention - Appeal documents are retained in files by participant and kept for 25 years after the appeal is closed.

RETENTION: EVENT (Appeal closed) + 25 years and destroy confidential

00105000. **INCOME CONTINUATION INSURANCE AND LONG-TERM DISABILITY INSURANCE** **EVT+7** **DEST** **Y**

Individual files for claims processed by the Third-Party Administrator (TPA) for the Income Continuation Insurance and Long-Term Disability Insurance programs. Records will contain claim application, medical documentation required to approve claim, requests for vocational rehabilitation, first payment letter, and any correspondence between the TPA, the claimant, the Department of Employee Trust Funds, employers, and medical providers. The files are used to monitor claims for eligibility from the first approval and on an ongoing basis until the claim is closed.

RETENTION: EVENT (Claim closed) + 7 years and destroy confidential

00114A00. **LIFE INSURANCE DEATH AND DISABILITY CLAIM FILES** **EVT+10** **DEST** **Y**

Life Insurance claim files for death and disability claims are imaged and are kept by Minnesota Life's Home Office (ETF's Third Party Administrator) for the Life Insurance Program. Claim files consist of various forms and correspondence used in paying out the claim.

Per Wis. Stats § 137.20, the original paper applications will be imaged and subjected to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the paper documents will be kept on site for two years for audit/quality control purposes and then confidentially destroyed.

RETENTION: EVENT (Claim is paid) + 10 years and destroy confidential

00117A00. **LIFE INSURANCE UNDERWRITING FILES & EVIDENCE OF INSURABILITY FILE** **EVT+10** **DEST** **Y**

Life Insurance Underwriting files are maintained electronically in Minnesota Life's image system by their Home Office Group's Underwriting Department (ETF's Third Party Administrator) for the Life Insurance Program. These files consist of correspondence, underwriting forms, medical records, etc.

Per Wis. Stats § 137.20, the original paper applications will be imaged and subjected to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the paper documents will be kept on site for two years for audit/quality control purposes and then confidentially destroyed.

RETENTION: EVENT (Entered into the image system) + 10 years and destroy confidential

00124000. **LOGS / REPORTS - MISCELLANEOUS (EMPLOYER SERVICES SECTION)** **CR+3** **DEST** **N**

Personal computer files of logs and reports maintained in an Access Database or Excel spreadsheets and used by the Employer Services Section, in the day-to-day processing which includes, but is not limited to:

Transaction Reporting: Health Insurance Continuation Log - Maintained on network and is an ongoing listing (not historical). Note: Will soon be obsolete as data is on now on HICS database.

Additional Deposit Log - Maintained on network, 3 year archives.

Financial Control:

Buyback Audit Logs - Access files: Qualified/Forfeited service upload program (effective 05/01/99); Qualified/Forfeited service upload program, Act 11 (effective 11/01/01).

Several Annual Reconciliation Logs, including the following Excel files: Control Log (1995); Status Log (1995); Packet Log (1995); Remittance Log (1999); SS Problem List (2000).

These files are maintained for three years in-house on the network and then destroyed confidential. Box 16: Protected per ss. 40.07 (1) and (2).

Responsible Division - Retirement Services

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00129000. **WISCONSIN RETIREMENT SYSTEM (WRS) OVER/UNDER BALANCE PROCES** **EVT+1** **DEST** **N**

These records are maintained in an Access database on the network. Contains the detailed and summary breakdowns for each employer of any outstanding over/under balances in the Contribution System used to produce billing documentation as well as reports of all employers with outstanding balances due.

This is a working database that is updated on a monthly basis based on WEBS downloaded data. File is maintained in numeric order by EIN (Employer Identification Number) for one year after closed and destroyed confidential.

Box 16: Protected per ss. 40.07 (1) and (2).

Responsible Division - Retirement Services

RETENTION: EVENT (Closed) + 1 year and destroy confidential

00136000. **OPEN ENROLLMENT HEALTH INSURANCE MATERIALS** **CR+10** **DEST** **N**

Records contain various pieces relating to the annual Open Enrollment (OE) health insurance process each year. This series includes, but not limited to:

RDA # RDA Title Retention Disposition PII

- Kickoff Materials
- Local Employer Contacts
- Low-Cost Plans
- Marketing Materials
- OE Employer bulletins
- OE Mailing
- OE Schedule
- Plan Contacts
- Provider Directories
- Rates
- State Contacts

RETENTION: EVENT (Creation) + 10 years and destroy

00138000. **LIFE INSURANCE BILLING FILES** **CR+7** **DEST** **Y**
 Monthly premium billings submitted by local government WRS employers to Minnesota Life and are kept by Minnesota Life's Madison Branch Office (ETF's third party administrator) for the Life Insurance Program.

RETENTION: EVENT (Creation) + 7 years and destroy

00139000. **LIFE INSURANCE ANNUAL RENEWAL CENSUS FILES** **CR+7** **DEST** **Y**
 These files include the annual renewal census schedule and exception reports which are maintained by Minnesota Life's Madison Branch Office (ETF's third party administrator) for the Life Insurance Program

RETENTION: EVENT (Creation) + 7 years and destroy confidential

00153000. **DOMESTIC PARTNER SYSTEM** **P** **PERM** **Y**
 The Domestic Partners System is a DB2 web application which allows data entry and inquiry information related to Domestic Partners who have filed affidavits with Employee Trust Funds (ETF) and are eligible under Wis. Stat. ch. 40 for benefits, health insurance, and life insurance coverage.

ETF no longer accepts Affidavits of Domestic Partnership (ET-2371) on or after April 1, 2018. Employee Trust Funds continues to receive Affidavits of Termination of Domestic Partnership (ET-2372). Note: a partnership may also be terminated without an ET-2372. For example, "Termination based on member and partner ceasing Wisconsin Retirement System (WRS)/health insurance membership" or "Termination based on 'other' ETF determination". Cancellations returned in paper format are imaged and the data is stored in the Domestic Partners System. The official record will be maintained electronically for the full retention period. To comply with Wis. Stat. §§ 16.61(7) and 137.20 for authenticity, accuracy, and accessibility the original input documents will be imaged or reformatted and subject to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the input record will be destroyed confidentially.

The records stored in the Domestic Partner system must be stored permanently as they are used to reconcile health insurance coverage and determine benefits payable to beneficiaries. These benefits can have a duration of more than one lifespan.

Box 16: The records under this schedule contain member demographics and data, which is protected by Wis. Stats. § 40.07(1) and 40.07(2).

RETENTION: Permanent

00158B00. **RETIRED LIVES - EXTRACT FILE AND EXCLUSION FILE** **CR+10** **DEST** **Y**
 This series contains two data extracts for a given year. The retired lives extract file is a key deliverable to the outside actuaries and is used to perform the annual actuarial valuations to calculate annuity adjustments; set contributions rates; and calculate liabilities required by accounting standards. The retired lives exclusion file contains data that was excluded from the retired lives extract file. It also includes an explanation on why the data was not included in the extract file.

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00158D00. **RETIRED LIVES TABLES** **P** **PERM** **Y**
 Retired lives tables contain data on ETF's annuitant population and works in conjunction with other ETF systems to provide a complete representation of the ETF annuitant population. The annuitant data is used for data comparison, reconciliation, and to verify and finalize the extract and exclusion files provided to the outside actuaries. This series includes, but is not limited, to the following tables: active retired lives, non-active retired lives, benefit account status, death status, snapshot files, payroll of calendar year, calendar year special checks, variable participation, exclusion files, annuity change code with the change code description.

RETENTION: Permanent

00159000. **BPS - BUSINESS DATASETS** **EVT** **DEST** **Y**

The datasets include information that was keyed into or uploaded from DB2 database tables, report information, program extract information, and data entered.

The data includes information in the categories of:

- Account Receivable Data
- Accrual Amount
- Additional Participation
- Annuity Fund Source
- Adjustment type
- Adjustment data
- Bank Account Number
- Bank Account Type
- Bank Name
- Benefit Account Type
- Change Reasons, Indicators, Details, etc.
- Codes and Code Descriptions
- Core Participation
- Death Date
- Deductions
- Distribution Type
- Effective Date
- Fund Source
- Gender
- Health Insurance Participation
- ICI Participation
- ID Verification Codes
- Life Insurance Participation
- Mailer to Member
- Member Address
- Member DOB
- Member ID
- Member SSN
- Monthly Amount
- Other Member Demographic Data
- Party Descriptions
- Payment Method
- Payment Option
- Privacy Indicator
- Retirement Calculations (Estimate/Final)
- Service
- Snapshots of Principal Data
- Tax Data (e.g. Withholding and 1099R)
- Tax Deferred Participation
- Timestamps
- Variable Participation
- Voucher Information
- WISMART Data
- Workflow

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Superseded) and destroy confidential

00159A00. BPS - GENERATION DATA GROUPS **EVT** **DEST** **Y**

Listed below are the Generation Data Groups (GDGs) related to BPS. The retention of these datasets is determined by the number of generations defined for the GDG, and also by the management class assigned by the job that creates the file. (If the GDG has a maximum of 10 generations, then only 10 will be saved. If the job creates the file with a management class of three months, then the file will be kept for only three months, even though the maximum number of generations has not been reached.)

Below are the datasets with the number of generations kept and the approximate timeframe each is kept. (See hard copy)

Program Contact: Diane Vultaggio, 608-266-5578, diane.vultaggio@etf.wi.gov

RETENTION: EVENT (Number of generations listed or 2 years) and destroy confidential

00159B00. BPS APPLICATIONS, JCL'S, AND PROGRAMS **EVT** **DEST** **Y**

Applications, JCLs and programs (Java and COBOL) access these generation data group files to use them as input, and they also create new generations of these datasets.

Includes input, updated, & inquiry screens.

An inventory of these applications is not included in this RDA, because the focus of the RDA is on the files that are kept (and how long they are kept), not on the applications that use or create them.

Java Applications - Retain all versions

Mainframe components:

JCL and COBOL programs are managed by ChangeMan. ChangeMan maintains 999 changes of each JCL or program change.

The code is always available, and ETF has the history of what the code was at any point in time. Code is checked in and out and is tagged with a release identifier. Should there be a need, ETF can identify through the use of the Release Identifier what the "source code" was at a given point of time. Since the code is never thrown away, the loss prevention threat is minimal.

Program Contact: Diane Vultaggio, 608-266-5578, diane.vultaggio@etf.wi.gov

RETENTION: Permanent (Java Applications)

RETENTION: EVENT (Timeframe listed) and destroy confidential (JCL and COBOL program)

<u>00159C00.</u>	<u>BPS - PRINT PROGRAM INPUT/OUTPUT</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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All Print program input/output temporary files - retention varies from 10 to 100 generations and once complete they are then deleted.

Program Contact: Diane Vultaggio, 608-266-5578, diane.vultaggio@etf.wi.gov

RETENTION: EVENT (Minimum of 10 generations) and delete

<u>00159D00.</u>	<u>BPS REPORTS</u>	<u>CR+4</u>	<u>DEST</u>	<u>Y</u>
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Reports are generated from bps on a daily or monthly basis. Examples include:

- * 62.13 Billing Report Deaths and Named Survivors (Monthly)
- * 62.13 Billing Report-Detail/Summary Report by Employer (Monthly)
- * 69A Annuity Payments Total Transmittal Form - Detail Voucher Reports Accounts on Estimate Which Have Variable Opt-Out (Monthly)
- * Accounts Receivable Deductions Report - WISMART A/R CodeSort Order (Monthly)
- * Accounts Receivable Recoveries (Monthly)
- * Annuitants with Health Insurance and expiring fund sources (Daily)
- * Audit Report (Daily)
- * BPS Finalized Annuities for the Month and Year for Retirement, 40.63 Disability, 40.63(4) Disability, Rollover (WEBS Closure): Active and Pends (Monthly)
- * BPS Finalized Annuities for the Month and Year for Retirement, 40.63 Disability, 40.63(4) Disability, Rollover (WEBS Closure): Cancelled, Terminated, etc. (Monthly)
- * Board Report: Annuitant County by Location (Monthly)
- * Board Report: Beneficiaries Paid for First Time (Monthly)
- * Board Report: Beneficiary Terms and Cancels (Monthly)
- * Board Report: Count BY Account and Recipient Type (Monthly)
- * Board Report: Creditable Service (Monthly)
- * Board Report: Member Account Count (Monthly)
- * Board Report: Ret Paid for First Time (Monthly)
- * Board Report: Ret Terms and Cancels (Monthly)
- * Child Support Deduction Report(S) (out of state) (Monthly)
- * Daily Reconciliation Change Report (Daily)
- * Daily Voucher Report (Daily)
- * Daily WisMart Upload Document Report (Daily)
- * Deduction Adjustments Entered during Payroll Period (Monthly)
- * Deduction Report - Child Support, In/Out of State (Monthly)
- * Deduction Report - Other (Monthly)
- * Direct Deposit Reversal Report (Daily)
- * Guaranteed Beneficiary and Annuity Certain Accounts to Check End Month for Partial Payment Report (Monthly)
- * Health Insurance Deduction Coverage Report: Detailed Carrier List (Monthly)
- * Health Insurance Deduction Coverage Report: State/Local (Monthly)
- * Income Review Addresses - without deaths (Monthly)
- * New Accounts Receivable Report (Monthly)
- * New Annuities with option code of 40 & 41 (Monthly)
- * Payment Inquiry (Daily)
- * Produce Daily New Accounts Receivable -TFES Version (Daily)
- * PSO Deductions Report (Monthly)
- * State Tax Levy Report (Monthly)
- * Stop Payment to Recover (Daily)
- * Stop Payment to Reissue (Daily)
- * Terminated, Suspended, and Cancelled Accounts (Monthly)
- * Tickler Reports - Disability (Monthly)
- * Vendor PSO Deductions Report (Monthly)

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Current year) + 4 years (retain current year plus 4 back fiscal years) and destroy confidential

00159E00. **1099R YEAR END FILE** **CR+14** **DEST** **Y**

A copy of the year end 1099R file is retained for tax purposes and to provide duplicate copies as requested by retirees. Whenever a 1099R file (for annuitants or for lump sum payments) is sent to the IRS, a copy of the file is downloaded and saved in H:\ADB\Production Support \Tax Files Sent.

File name = ETFWEBSP.TR162A05.IRSRTRN.FILING(+1)

14 generations are kept on the H: drive.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 14 years and destroy confidential

00159F00. **1099R CORRECTION FILE BY YEAR** **CR+14** **DEST** **Y**

A copy of corrected 1099R's is retained by year for tax purposes and to provide duplicate copies as requested by retirees.

File name = ETFWEBSP.TR162A05.IRSRTRN.CORRECTN(+1)

14 generations are kept on the H: drive.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 14 years and destroy confidential

00159G00. **BPS BENEFIT STATEMENT MAILER** **CR+4** **DEST** **Y**

Each monthly payroll cycle also generates benefit statement mailers to retirees if their amounts or deductions change from the previous month.

File names = ETFWEBSP.TR162E01.AFPMAILR.EXTRACT - Regular mailers. ETFWEBSP.TR162E12.AFPMAILR.EXTRACT - Duty Disability mailers.

48 generations are retained for both or about 4 years.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 4 years and destroy confidential

00159H00. **BPS INPUTS/INGESTS** **EVT** **DEST** **Y**

See hard copy for description.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Retain for number of generations listed below each ingest and destroy confidential) and destroy confidential

00159I00. **BPS OUTPUTS/EXTRACTS** **EVT** **DEST** **Y**

Contains the following programs that output or extract data from BPS. Some of these are sent to our third party administrators, US Bank or Milwaukee schools as they identify new annuitants, provide premiums collected, identify deaths, etc.

- TR152WRE - WisMart Receivables File Extract (Daily) - 30 GENS ETFWEBSP.BPS.WISMART.RCVBLEXT
- TR152E02 - Check Extract - this file is sent to DOA for check printing. Nothing is saved here - check writing is saved in the ingest step above.
- TR152E05 - Direct Deposit Extract (Domestic and International)
 - ETFWEBSP.WRS.ACH.MILW (regular monthly - 24 GENS 2 YRS
 - ETFWEBSP.WRS.IACH.MILW (international-monthly) - 24 GENS 2 YRS
- TR152E09 - Milwaukee Teachers Health Extract
 - ETFWEBSP.TR162E09.BPS.MPSHLTH - 30 GENS 2 YRS
- TR152E10 - Milwaukee Teachers Life Extract
 - ETFWEBSP.TR162E10.BPS.MPSLIFE - 30 GENS 2 YRS
- TR152E15 - Vision Care Extract
 - ETFWEBSP.VISION.CARE.BKUP - 30 GENS 2 YRS

RDA # RDA Title Retention Disposition PII

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Number of generations listed below each extract) and destroy confidential

00159J00. **BPS USER INTERFACE PAGES** **EVT** **DEST** **Y**

User Interface Pages - This is the list of BPS application pages included in the User Interface. These pages allow data input for all areas of BPS.

Maintain Benefit Account - This page is the main location to add or update information related to a Benefit account. It is broken into sections based on the area of the Benefit Account.

Maintain Employment History - This page allows editing of the annuitant's employment history.

Maintain Account Information - This page allows editing of the annuitant's high level account information.

Maintain Fund Source Information - This page allows editing of the annuitant's fund source information.

Maintain Payment Method Information - This page allows editing of the annuitant's payment method information.

Maintain Tax Withholding Deduction Information - This page allows editing of the annuitant's tax withholding deduction amount information.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Superseded or obsolete) and destroy

00160000. **CONTACT CENTER INTERACTIVE VOICE RESPONSE SYSTEM REPORTS AND** **CR+3** **DEST** **Y**

This series includes the CallSS system reports and statistical data used for Employee Trust Funds (ETF) Main Line and Employer Line. The data is used for access and activity tracking and historical and work planning purposes.

Call Center Interactive Voice Response system reports and statistical data contains two different types of data:

1. Call detail records including logs, network logs schedules, and reports.
2. Agent activity data including access and use by agents.

ETF considered IT000023 and IT000026 and they did not meet our retention needs for these records.

RETENTION: EVENT (date of Creation) + 3 years and destroy confidential

00160A00. **CALL CENTER INTERACTIVE VOICE RESPONSE SYSTEM CALL RECORDING:** **CR+0/1** **DEST** **Y**

This series includes recordings of call conversations between the customer and ETF's agents on ETF's main line and Employer line. This information is retained within a given interaction on the call center interactive voice response system.

RETENTION: EVENT (date of Creation) + 30 days and destroy confidential

00161000. **VPS - BUSINESS DATASETS** **EVT** **DEST** **Y**

The datasets include information that was keyed into or uploaded from DB2 database tables, report information, program extract information, and data entered.

The data includes information in the categories of:

- Variable Elections & Cancellations
- Variable Participation Status (including reason code for current status)
- Participant/Demographic Information:
 - SSN
 - Name
 - Plan Type/Plan Occur
 - WEBS DOB
 - Accounts
 - WEBS Participant Information (status, benefit status, benefit effective date, variable effective date, current fund option, previous fund option, WRS Coverage Begin date, WRS Term date, Re-establish date, rehire date, death date, variable cancel data, variable cancel type, flat amount)
 - Variable Application Information
 - Last Known Demo Information
 - Participant application status and acknowledgement history

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Superseded or deleted) and destroy confidential

EE902 Account Balances Control Report
 EE962 Variable Transfers Report
 NAC14 Annuitant - Estimated Move From Annuity Variable Reserve
 NAC15 Non-Annuitant - Estimated Move From Variable Reserve
 NAC16 Pending Variable Transfers On Estimated Annuity Payments As Of MM/YY
 NBE62 Annuitant Variable Cancellation Offline Listing
 NBE63 Annuitant - Variable Account Cancellation Exception Report
 NEE52 Comprehensive Variable Cancellation Listing

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00161E00. VPS TRANSACTION CONTROL REPORTS CR+1 DEST Y

Contains reports generated from the transaction control system which includes unit backlog reports, assigned backlog reports, critical transaction reports, worker productivity reports, pending by worker reports, etc.

The following transactions are reported on within WEBS:
 P149 - Ann Var Trf - Warning
 P150 - Ann Var Trf - Error

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Creation) + 1 year and destroy confidential

00161F00. VPS USER INTERFACE PAGES EVT DEST N

User Interface Pages - This is the list of VPS application pages included in The User Interface. These pages allow data input for all area of VPS. This covers the data and information entered into the pages.

Enter New Variable Election: This page allows the user to elect to participate in variable (new participants).

Enter New Variable Cancel/Void: This page cancels (or voids, if not yet accepted) one's election to participate in variable.

Inquiry Variable Participant: This page displays the account information for a variable participant.

Update a Suspended/Pending Election: This page allows the user to edit suspended/pending account information.

Update Supervisor: This page allows the user the ability to edit a variable participant's account information (demographics, birth date, application received date)

Move Funds Between Fixed and Variable: This page allows the user to move funds between the Fixed fund and the Variable fund.

Delete Account: This page allows the user to delete an account

Delete Status: This page allows the user to delete the status of an application (similar to the Cancel/Void function above).

Add New Application: Allows the user to add a new application for variable election/cancellation/rescind (existing variable participant).

Add New Status: This page allows the user to change the current VPS application status code.

Update TBL_EE_RET_FUND: This page allows the user to change the fund option (both Fixed and Variable) as well as update cancellation type, and cancellation/effective dates.

Update CNTL Row: This page allows the user to update the Application sequence number, the status sequence number, and the reprocessing flag.

View the Suspended List: Displays variable applications that have been suspended.

View the Pending List: Contains pending variable applications.

Force Participation: Forces a participation test for a given participant.

Force Re-Eligibility: Forces a re-eligibility test for a given participant.

Reprint Acknowledgement: This page allows the user to request a reprint acknowledgement be sent to the participant.

Demographic Change: This page allows for the editing of a variable participant's demographic information.

SSN Change: This page allows the user to change the participant's SSN.

Program Contact: Stefanie Pauls, 608-267-0745, stefanie.pauls@etf.wi.gov

RETENTION: EVENT (Superseded or obsolete) and destroy

<u>00162000.</u>	<u>ACSL - BUSINESS DATASETS</u>		<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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The datasets include information that was keyed into or uploaded from DB2 database tables, report information, program extract information, and data entered.

The data includes information in the categories of:

- Participant information (Name, SSN, Gender Date of Birth, Member ID).
- Spouse's Name, SSN, DOB, & ETF Member ID
- Dependents' Names SSN's, DOB's & ETF Member ID
- Participant and/or spouse date of death (if applicable)
- Employer Name
- Employer Number
- Employment Begin Date
- Account Status and Status Date
- Seniority Date and Termination Date
- Termination Date
- Termination Reason (ex: R for Retirement)
- Group Number
- Relationship
- Sick Leave Certificates
- Sick Leave Accounts
- Sick Leave Current Account Balances (ASLCC versus SHICC)
- Current Account Balance
- Health Plan Carrier
- Coverage Type
- Balance upon Certification (Original Balances ASLCC versus SHICC)
- Transaction History (premium amount; sick leave association (transfer/split/combine))
- Account Mailers
- Account Status History
- Year Account Summary (Calendar year starting balance versus Premiums Collected and Remaining Balance).

In addition, data is pulled from the myETFBenefits (MEBS) database from the Health Insurance application which is referenced in processing member sick leave payment of premiums.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Superseded) and destroy confidential

<u>00162A00.</u>	<u>ACSL - DATABASE TABLES</u>		<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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Below is a list of the AcSL database tables:

- TBL_SLC_ACCT
- TBL_SLC_ACCT_ASSOC
- TBL_SLC_ACCT_ST
- TBL_SLC_ACCT_TRANS
- TBL_SLC_ANN_STMT
- TBL_SLC_CERT
- TBL_SLC_CHNV_EXCP
- TBL_SLC_INVC_BATCH
- TBL_SLC_MLR_RQST
- TBL_SLC_MLR_TEXT
- TBL_SLC_SYS_ASSR
- TBL_CD_SHICC_CNV

AcSL tables are backed up once before batch jobs are run and after the batch jobs are run. These back ups are kept for 14 iterations then purged. Image copies of these tables are made twice weekly. The image copies are saved for 2 months and then purged.

AcSL uses web service calls to other tables in other systems to pull information back to AcSL. Below is a list of tables where this occurs. The retention of these tables is governed by the RDA for those systems.

- TBL_CD_SLC_CERT_ST
- TBL_CD_SLC_CERT_RSN
- TBL_CD_TERM_RSN
- TBL_CD_SLC_ASSOC
- TBL_CD_SLC_MLR_TRP
- TBL_CD_SLC_ACCT_ST
- TBL_CD_SLC_SYS_ERR
- TBL_CD_SLC_TRN_ST
- TBL_CD_SLC_TRN_RSN

RDA # RDA Title Retention Disposition PII

There are also 8 MEBS HI and 8 Sprint batch tables which are logs that are updated when AcSL runs it's batch jobs. The TBL_DEMO_PTY and TBL_DEMO_ADDR tables in BPS are also used as references.

Applications, JCLs and Programs (Java and COBOL) access these generation data group files to use them as input, and they also create new generations of these datasets.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (14 iterations) and destroy confidential
Image copies are saved for 2 months and then purged.

00162B00. **ACSL - PRINT PROGRAM INPUT/OUTPUT TEMPORARY FILES** **EVT** **DEST** **Y**

All print programs temporary output PDF files that are deleted after printing. AcSL creates PDF files that are stored within the application and are retained per 00162D.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Printing) and destroy

00162C00. **ACSL - ANNUAL STATEMENTS & CERTIFICATIONS** **P** **PERM** **Y**

File created annually to print PDF statements for all members who have balances on the AcSL file. Statements show their ending balance for the year and are mailed out to member's home addresses. The PDF's files/statements are retained permanently within the application.

Reprinted/amended statements are produced from the application.

Includes the following forms:

- ET-4561 Sick Leave Depletion Letter
- ET-4562 Sick Leave Statement (Active Accounts)
- ET-4563 Sick Leave Credit Certification
- ET-5511 Sick Leave Statement (Escrow Accounts)
- ET-5512 Sick Leave Statement (Accounts on Hold)

A temporary PDF print file is created and sent for printing. Once printed the file is destroyed.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: Permanent

00162D00. **ACSL - ACTUARY REPORT** **P** **PERM** **Y**

File and report created to be used as part of the Actuary process. The file is created in AcSL as a text file and is automatically sent to a directory where all other actuary files are kept. AcSL will then architect the Actuarial Report with a year parameter when the batch job is run to create the file and report. The report is generated in a PDF file and saved within the application so it can be recreated whenever needed.

File used to create report is:

AcSL-Actuarial-Extract-<year>.dat

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: Permanent

00162E00. **ACSL - HEALTH INSURANCE PREMIUM DEDUCTION LOAD** **P** **PERM** **Y**

AcSL loads Health Insurance premium deductions each month by running a batch job that executes Web Service calls to MEBs to V_HI_GROSS_PREM. This is a view that AcSL reads from.

The premium deduction amount that is retrieved from V_HI_GROSS_PREM is the amount that is deducted from the member's health insurance account per the given month.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: Permanent

00162F00. **ACSL - USER INTERFACE PAGES** **EVT** **DEST** **Y**

User Interface Pages - This is the list of AcSL application pages included in the User Interface. These pages allow data input for all areas of AcSL.

AcSL Dashboard Member Search - This page allows a user to search for a member or to view Submitted Certifications, Submitted

3. Agent Title
4. Agent Name
5. Grand total for all employment categories (Hours, Earnings by fiscal year and calendar year; employee paid EERC and BAC; additional contribution for employee core and variable; additional contribution for employer core and variable)
6. Employment category
7. Social Security number
8. Last name, first name, middle initial
9. Date of Birth
10. Address
11. Gender
12. Action code
13. Action Date
14. Fiscal year hours and earnings
15. Calendar year hours and earnings
16. Employee paid EERC and BAC
17. Employee additional contributions for core and variable
18. Employer additional contributions for core and variable
19. Statement of Benefits Distribution code
20. WRS participation begin date
21. Employment category
22. Report date

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

myETF Benefits

1. Employer Number
2. Employer name
3. Employer Group Number
4. Social Security number
5. Last name, first name, middle initial
6. Date of Birth
7. Address
8. Gender
9. Health plan
10. Coverage Level
11. Dependent Demographic Information
12. Enrollment Reason
13. Hire Date
14. Event Date
15. Begin Date
16. End Date
17. Request Date
18. Physician Information
19. Other Insurance Information
20. Monthly Premium

Program Contact: Brian Schroeder, 608-266-7705, brian.schroeder@etf.wi.gov

RETENTION: EVENT (Information superseded or account information is moved to another system) and destroy confidential

00163A00. ONE - EMPLOYER REMITTANCE TABLES **CR+7** **DEST** **Y**

This component of the application allows employers to enter data that summarizes the earnings of employees for a given month/year, and the related contributions to be paid by the employer via ACH.

a. This component inserts rows to TBL_INTERNET-TRANS. During nightly batch processing, job TR161ODC unloads the rows from this table and merges them with the other transaction records for nightly processing. Job TR161P02 selects these records and uses program TR651P00 to process the transactions. All transactions are saved to a year specific backup file, such as ETFWEBS.PTRANS.Y2013.BKUP(+1) for 7 years.

b. This component also inserts rows to TBL_ER_IVR_REMIT which keeps track of when the employer requested that a fund transfer will occur. Every night, program TR651P04 (part of job TR161P30) checks the table to see which employers have requested fund transfers for the next day. For each situation found, the program creates an ACH transaction to be transmitted to the U.S. Bank. Rows remain indefinitely.

Prior to 2011, these files were kept as generation data groups for 2 years. Now the final backup file is kept 7 years.

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 7 years and destroy confidential

00163B00. ONE - EMPLOYER TRANSACTION UPLOAD **CR+7** **DEST** **Y**

This component allows employers to enter employee transactions (enrollments, terminations) corrections, etc.) which will be used by

reports including: Employee Transaction Detail, Remittance Reports by Month, Suspend Employee Transactions, Active Employee Listing Selection (Pre-list), Listing of Over/Under Entries, Listing of Active Employees with No Reported Earnings, Earning/Contribution Reconciliation, and Late Reported Earnings.

- WRS Earnings Reconciliation Reports (Final) - allows employers to view the WRS Annual Reconciliation Reports. The application consists of nine reports including: Employee Transaction Detail, Suspended Employee Transactions, Employer Contribution Summary, Remittance Reports by Month, Listing of Over/Under Entries, Unfunded Actuarial Accrued Liability Statement, Earning/Contribution Reconciliation, Contract Settlement, and Late Reported Earnings.

- myETFBenefits - the myETFBenefits Administrator application for employers allows employers to execute benefits transactions. These include, but are not limited to, viewing and updating individual member health insurance eligibility and demographic data, completing mass employee terminations, adding and deleting a dependent or domestic partner and updating health insurance enrollment data and personal contact information.

Contribution Rates for the "previous calendar year" and the "current calendar year" are displayed (currently displays Contribution Rates for 2013 and 2014).

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Superseded or obsolete) and destroy

00163E00. ONE - EXTRACTS AND VIEWS

EVT

DEST

List of extracts and views of data from other systems that employers can request. The *d programs may create files but if so, they are non-cumulative files in the execution of a single job. These are temporary and the actual data is retained in the files listed under 00163A. The other requests are available to employers to extract and view data but ETF does not retain or keep any of these requests.

- Annual Prelist Extract (TR161A000)
- Late Reported Earnings Extract (TR161E26)
- Weekly Extract of Military with Term Dates (TR161E36)
- NCOA Extract for TBL_ER_EMPR (TR161E71) *
- Domestic Partner Appl Acknowledgement Extract (TR161E74) *
- Domestic Partner Term Acknowledgement Extract (TR161E75) *
- Reproduce Beneficiary Correspondence (TR161R05)
- Requestable Prelist Extract (TR161R20)
- Research Active Death Reported By Employers (TR161E90)
- Update Employer Address Data With NCOA Input (TR161P71) *
- Creditable Service By Employer (TR161R11) *

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

- myETF Benefits Employer Health Insurance Premium Inquiry
- myETF Benefits Health Insurance Enrollment Inquiry
- myETF Benefits Health Insurance Dependent Inquiry
- myETF Benefits Health Insurance Address Inquiry
- myETF Benefits Health Insurance Invoice Summary
- myETF Benefits Health Insurance Invoice Detail
- myETF Benefits Health Insurance Invoice Contract Activity

Program Contact: Brian Schroeder, 608-266-7705, brian.schroeder@etf.wi.gov

RETENTION: Not retained

00163F00. ONE - WRS EARNINGS REPORTS (ON-GOING)

CR+5

DEST

Y

These reports are used by employers to pre-reconcile their annual report and to identify and resolve variances.

Employee Transaction Detail - this report provides a detailed transaction listing by individual employee. It shows the earnings, service, and contributions that were loaded by employment category for each employee. This report will allow the employer to verify all earning amounts reported to ETF on transactions throughout the year. Current as of the previous night.

Remittance Reports by Month - This is the monthly log of the earnings reported by contribution category, and additional contributions reported to ETF for the year selected. This report will allow employers to see all remittance reports and totals of earnings, by category, on file with ETF. Current as of the previous night.

Suspended Employee Transactions - This report provides a list of all WRS employer transactions that have not loaded. This report allows employers to see the error type that caused their transaction not to load. Current as of the previous night.

Active Employee Listing Selection (Pre-Lists) (3 Selections) - Contains 3 reports which includes: Active Employee Listing; End of the Year Active Employee List; and Late-Reported Contract Settlement. The first one is a listing of all employees enrolled for that employer. The second one is a report of all actively employed employees for that employer according to our records. The third one allows the employer to select the employment category and the reporting year for a late reported contract settlement. All are current as of the previous night.

WRS Listing of Over/Under Entries - This report provides a listing of over/under related transactions that were processed during the past year and up through the previous night. If the balance is positive, an employer owes ETF contributions.

Listing of Active Employees With No Reported Earnings - This report will display this listing only after an employer submits their annual report to ETF and will show any active employees with no reported earnings.

Earning/Contribution Reconciliation - This report will display the totals and difference between the earnings from all employee transactions by contributions category and earnings from the employer monthly remittance reports by contributions category for the selected year. This report assists in the reconciliation process.

Late Reported Earnings - This report allows employers to view all Late Reported Earnings corrections completed during the year selected.

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 5 years and destroy confidential

00163G00. ONE - WRS EARNINGS RECONCILIATION REPORTS CR+5 DEST Y

Nine reports make up the Post-Reconciliation Packet for Employers to identify and resolve annual reconciliation variances.

Employee Transaction Detail - This report provides access to employer post-reconciliation information found in the EE985 Report (Employer Annual Reconciliation Employee Transactions) and the EE987 Report (Employer Annual Reconciliation Additional Contributions). Includes a detail listing by individual employee. Shows earnings, service and contributions that were loaded by category for each employee. On an annual basis and after Post and Roll processing is done, the employer reconciliation data for that year becomes static data and no additional changes to that data are allowed. For example, in 2014 employers can report 2014 termination data and their 2013 year end transactions. Once post and roll occurs in March of April of 2014, report year 2013 is closed and no other transactions can be reported for 2013. If there are any late reported earnings or contributions at a later date, they will be reported for the report year they are reported in.

Suspended Employee Transactions - This report provides access to information found on the EE002 Report (Suspended Transactions - Reconciliation). Includes a list of the employer's transactions and the error type for those that have not loaded as of the previous night. Transactions on the list may span multiple years.

Employer Contribution Summary - This report provides access to employer post-reconciliation information found in the ER032 Report (Employer Annual Contribution Statement). Includes an at a glance breakdown by category of what an employer reported in earnings, the associated rate components, and contributions for the year selected. Employers use this information when preparing their GASB reports. On an annual basis and after Post and Roll processing is done, the employer reconciliation data for that year becomes static data and no additional changes to that data are allowed.

Remittance Reports by Month - This report provides access to employer post-reconciliation information found on the ER314 Report (Contribution System Totals). Includes a log of the earnings by employment category, and additional contributions reported monthly to ETF, as well as any supplemental payments the employer made. Employers use the report to help them resolve reconciliation variances, and when preparing their GASB reports. On an annual basis and after Post and Roll processing is done, the employer reconciliation data for that year becomes static data and no additional changes to that data are allowed.

WRS Listing of Over/Under Entries - This report provides access to employer post-reconciliation information related to over/under transactions. Includes a listing of over/under related transactions that were processed during the past year and up through the previous night that the report is produced. The report identifies each time there were contribution variances, late fees were assessed, adjustments were made by the Controller's Office, payments were received for previous charges, or a credit was taken.

Unfunded Actuarial Accrued Liability Statement - This report provides access to employer post-reconciliation information found on page two of the ER032 Report (Employer Annual Contribution Statement). Provides employers who have an unfunded liability balance a summary of transactions that were processed during the reconciliation year. On an annual basis and after Post and Roll processing is done, the employer reconciliation data for that year becomes static data and no additional changes to that data are allowed.

Earning/Contribution Reconciliation - This report will display the totals and differences between the earnings from all employee transactions by contributions category and earnings from the employer monthly remittance reports by contributions category for the selected year. This report assists in the reconciliation process.

Contract Settlement - This report allows employers to view a pre-populated spreadsheet that can be used for submitting a Late Reported Earnings file via the Transaction Upload application.

Late Reported Earnings - This report allows employers to view all Late Reported Earnings corrections completed during the year selected.

Program Contact: Rory McGarry, 608-261-8921, rory.mcgarry@etf.wi.gov

RETENTION: EVENT (Creation) + 5 years and destroy confidential

00164000. LSPS - BUSINESS DATASETS EVT DEST Y

The datasets include information that was keyed into or uploaded from DB2 database tables, report information, program extract information, and data entered. The data includes information in the categories of:

Account Receivable Data
 Accrual Amount
 Additional Participation
 Adjustment type
 Adjustment data
 Bank Account Data
 Beneficiary data
 Benefit Account Relationship
 Benefit Calculation Worksheets
 Change history
 Codes and Code Descriptions
 Core and/or Variable Participation
 Death Date
 Deductions
 Demographics (shared with BPS)
 Distribution Type
 Effective Date
 Fund Source
 Lost Contact Date
 Lump Sum Benefit Account Type
 Lump Sum Payment Recovery
 Lump Sum Rollover
 Mailer to Member
 Payment Data
 Payment Method
 Payment Option
 Reconciliation
 Service
 Snapshots of WEBS & BPS Data
 System Administration
 Tax Data (e.g. withholding and 1099R)
 Tax Deferred Participation
 Timestamps
 Voucher Information
 Webs Plan Type & Plan Occurrence
 WISMART Data

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Superseded) and destroy confidential

00164A00. LSPS - GENERATION DATA GROUPS **EVT** **DEST** **Y**

Listed below are the generation data groups (GDGs) related to LSPS. The retention of these datasets is determined by the number of generations defined for the GDG, and also by the management class assigned by the job that creates the file. (If the GDG has a maximum of 10 generations, then only 10 will be saved. If the job creates the file with a management class of three months, then the file will be kept for only three months, even though the maximum number of generations has not been reached).

Below are the datasets with the number of generations kept and the approximate timeframe each is kept

ETFWEBS.LSPSLOGS.TR163A01(+1) 30 generations(TR163A01)
 ETFWEBS.RECON.LSPS.CHG.RPT.(+1) 30 generations (TR163CHP)
 ETFWEBS.LSPSLOGS.TR163E01(+1) 30 generations (TR163E01)
 ETFWEBS.LSPSLOGS.TR163E05(+1) 30 generations (TR163E05)
 ETFWEBS.LSPSLOGS.TR163E06(+1) 30 generations (TR163E06)
 ETFWEBS.LSPSLOGS.TR163P07(+1) 30 generations (TR163P07)
 ETFWEBS.LSPSLOGS.TR163P09(+1) 30 generations (TR163P09)
 ETFWEBS.LSPSLOGS.TR163P10(+1) 30 generations (TR163P10)

Note:LSPSLOGS GDGS are no longer being used effective the summer of 2012 since moving batch processing ZLinux. A list of LSPS GDGs are in: <https://wikid:8443/browse/BPS-739>

TR163E62 each retained 30 generations:
 ETFWEBS.TR163E62.AFP1099.ARCH.YR10(+1)
 ETFWEBS.TR163E62.AFP1099.ARCH.YR11(+1)
 ETFWEBS.TR163E62.AFP1099.ARCH.YR12(+1)
 ETFWEBS.TR163E62.AFP1099.ARCH.YR13(+1)
 ETFWEBS.TR163E62.AFP1099.ARCH.YR14(+1)

ETFWEBS.TR163E01.AFPPAYRL.EXTRACT(+1) 52 generations (TR163E01)

LSPSAFP1099ReprintExtract:
 ETFWEBS.TR163E62.AFP1099.ARCH.YR10(+1) 30 generations(TR163F62)

LSPSCheckIngest(TR153P09)

LSPSCheckIngestConvertor:
DOACHEXP.AD328.AD32863H.WARRANT.ETF, 52 generations (TR163P08)
NOTE: Also listed in Section G.

LSPSCheckExtract: creates Check-Extract.dat (TR153E05)

LSPSCheckExtractConvertor: creates Check-Extract-EBCIDIC.dat, which is then transferred to
ETFWEBSB.TR163E06.LSPS.CHECKS(+1) 30 generations (TR163E06)

LSPSIRSReturnFiling: ETFWEBSB.TR163A01.IRSRTRN.FILING(+1) 30 generations (TR163A01)
Note: This job will no longer create the GDG's. Once the extract files (.dat files) have been copied manually to: H:\ADB\Production Support\Tax Files Sent\ LSPS\1099\20120105(YYYYMMDD) subfolder created with batch ran date, an email is sent to BITS indicating the files have been copied to the location specified and they will upload the .dat files to the IRS site.

Applications, JCLs and Programs (Java and COBOL) access these generation data group files to use them as input, and they also create new generations of these datasets.

Program Contact: Diane Vultaggio, 608-266-5578, diane.vultaggio@etf.wi.gov

RETENTION: EVENT (Number of generations listed or two years) and destroy confidential

00164B00. LSPS - PRINT PROGRAM INPUT/OUTPUT TEMPORARY FILES **EVT** **DEST** **Y**

All Print program input/output temporary files - retention varies from 10 to 100 generations and once complete they are then deleted.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Minimum of 10 generations) and delete

00164C00. LSPS - REPORTS **CY+4** **DEST** **Y**

Reports are generated from LSPS on a weekly/on-demand basis.
Examples include:

- Deduction Report
- Voucher Report
- Voucher Payments Report
- Voucher Receivable Recoveries Report
- Accounts Receivable Document Report
- Pull-to-Recover Report
- Pull-to-Hold Report
- Stop-to-Recover Report
- Stop-to-Reissue Report
- Audit Report
- Child Support Remittance Report

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Current year) + 4 years and destroy confidential (Retail current year plus 4 back fiscal years)

00164D00. LSPS - 1099R YEAR END FILE **CR+14** **DEST** **Y**

A copy of the year end 1099R file is retained for tax purposes and to provide duplicate copies as requested by members. Whenever a 1099R file (for annuitants or for lump sum payments) is sent to the IRS, a copy of the file is downloaded and saved in H:\ADB\Production Support\Tax Files Sent.

File name = ETFWEBSB.TR163A01.IRSRTRN.FILING(+1) 14 generations are kept on the H: drive.
Note - this file is separate and unique from the corresponding BPS file.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 14 years and destroy confidential

00164E00. LSPS - 1099R CORRECTION FILE BY YEAR **CR+14** **DEST** **Y**

A copy of corrected 1099R's is retained by year for tax purposes and to provide duplicate copies as requested by members.

File name = ETFWEBSB.TR163A05.IRSRTRN.CORRECTN(+1)

14 generations are kept on the H: drive.

Note - this file is separate and unique from the corresponding BPS file.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 14 years and destroy confidential

00164F00. **LSPS - CUSTOMER STATEMENT MAILER** **CR+4** **DEST** **Y**

Each weekly payroll cycle also generates customer statement mailer to payees with details of the gross & net amounts and deductions.

File names - EETFWEBSP.TR163E01.AFPPAYRL.EXTRACT(+1) 52 generations
52 generations are retained or about 4 years.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Creation) + 4 years and destroy confidential

00164G00. **LSPS - INPUTS/INGESTS** **EVT** **DEST** **Y**

Contains the following programs that input or ingest data into LSPS:

Check Ingest - During payroll processing, a list of all check payments is sent to DOA for printing. Once the checks are physically printed the assigned check number is populated into the original file and sent back to ETF. The check ingest job then populates the check number into the LSPS database.

Retain - 52 generations (1 version per week); File name = DOACHEXP.AD328.AD32863H.WARRANT.ETF(0) (TR163P08)

NOTE: Also listed in Section A.

Check Extract Converter - This is the file received from DOA to load the check numbers to LSPS for the lump sum checks that were sent. TRP163PO8

Retain - 4 generations (2 yrs). File name = LSPS.CHKWRTNG - ETFWEBSP.TR163E06.LSPS.CHECKS(+1) 30 generations (TR163E06)

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Number of generations listed below each ingest) and destroy confidential

00164H00. **LSPS - OUTPUTS/EXTRACTS** **EVT** **DEST** **Y**

Contains the following programs that output or extract data from LSPS.

TR153WRE - WISMart Receivables File Extract (Daily) - 30 GENS ETFWEBSP.BPS.WISMART.RCVBLEXT

TR153E02 - Check Extract - this file is sent to DOA for check printing. Nothing is saved here - check writing is saved in the ingest step above.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Number of generations listed below each extract) and destroy confidential

00164I00. **LSPS - USER INTERFACE PAGES** **EVT** **DEST** **Y**

User Interface Pages - This is the list of LSPS application pages included in the User Interface. These pages allow data input for all area of BPS.

Maintain Benefit Account - This page is the main location to add or update information related to a Benefit account. It is broken into sections based on the area of the Benefit Account.

Maintain Payment Information - This page allows editing of the payment information while it is still pending or entry of payment data for manual calculations.

Maintain Tax Withholding Deduction Information - This page allows editing of the tax withholding deduction amount information.

Maintain Deduction Information - This page allows editing of the deduction information.

Maintain Payment Recovery Information - This page allows the initiation of payment recoveries for already issued payments.

Maintain Closure Information - This page allows users to enter closure data for manual calculations.

Program Contact: Chris Lindeman, 608-267-9037, chris.lindeman@etf.wi.gov

RETENTION: EVENT (Superseded or obsolete) and destroy

00165000. **RDS - MEMBER RECORDS** **EVT+10** **DEST** **Y**

The member records include information that was uploaded from HICS or MEBS database tables. The records include information in the categories of:

1. Application Number
2. SSN
3. HICN (optional)
4. First Name
5. Middle Initial (optional)
6. Last Name
7. Date of birth
8. Gender
9. Coverage effective date
10. Coverage termination date
11. Unique benefit option identifier
12. Relationship to retiree
13. Transaction type
14. Contract ID
15. Date Stamp
16. Subscriber ID

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Account is superseded, obsolete, cancelled or purged from the system) + 10 years and destroy confidential

00165A00. **RDS - TABLES** **EVT+10** **DEST** **Y**

Listed below are the tables containing the data that is retained as it relates to the RDS system.

- TBL_CD_HI_RDS_APPL
- TBL_CMS_TRANS
- TBL ETF_ADDR
- TBL ETF_DEMO
- TBL_HLTH_COV_INDV
- TBL_HLTH_CONTRACT
- TBL_HLTH_HIST
- TBL_RCH_RECORD

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (System is superseded, obsolete, or information is moved to another system) + 10 years and destroy confidential

00165B00. **RDS - CMS MONTHLY UPDATE FILE** **CR+10** **DEST** **Y**

Files created to add, update or delete subscribers who qualify. This file is created each month and only contained the State retirees that were corrected or had a change made in HICS/MEBS. A change that will trigger a retiree to be sent to CMS includes SSN, first name, last name, birth date, gender, group number and relationship code. Additionally, any new Medicare Part D retirees and any terminations was included. A file was sent to Navitus as well.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165C00. **RDS - MONTHLY UPDATE RESPONSE FILE** **CR+10** **DEST** **Y**

After ETF sends CMS an annual or monthly file, CMS will process the file and identify any errors that may be contained in it. CMS will create a "Response File," which ETF would retrieve and review. Any errors identified were manually researched and corrected in HICS/MEBS and BPS (Benefit Payment System).

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165D00. **RDS - WEEKLY NOTIFICATION FILE** **CR+10** **DEST** **Y**

ETF must process Weekly Notification Files sent by CMS and update Subsidy Period information in their internal systems so that the appropriate cost calculations may be performed. ETF may receive multiple notification records for a single Qualifying Covered Retiree (QCR) in the event that there is a gap in Subsidy Coverage Periods of the beneficiary is enrolled in multiple Benefit Options.

The Weekly Notification Files contain all the original data elements that ETF sent in the most recent retiree file, plus the Determination Indicator, Reason Codes, Subsidy Period Effective Date, and the Subsidy Period Termination Date.

RDA # RDA Title Retention Disposition PII

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165E00. **RDS INITIAL RETIREE FILES** **CR+10** **DEST** **Y**

File crated by ETF and sent to CMS at the beginning of a new plan year to establish RDS eligible retirees for the new RDS application.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165F00. **RDS ENROLLMENT REJECTION FILE** **CR+10** **DEST** **Y**

File received from CMS monthly indicating the member was not eligible for the RDS program due to not being Medicare eligible or dues to enrollment in an actual Medicare Part D plan outside the State group health insurance program.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165G00. **RDS PBM QUARTERLY FILE** **CR+10** **DEST** **Y**

File created by ETF and sent to the PBM (Navitus) for reporting claims costs to the RDS program. File contained eligible members and dates of coverage.

Program Contract: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165H00. **RDS ANNUAL RECONCILIATION** **CR+10** **DEST** **Y**

Files created by ETF documenting the annual reconciliation of the current years' RDS application and subsidy payments received from CMS via the RDS web site.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165I00. **RDS PROGRAM ANNUAL APPLICATIONS** **CR+10** **DEST** **Y**

Files created by ETF documenting the annual RDS application process performed via the RDS web site.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00165J00. **PHARMACY PLAN CODE CFM** **CR+10** **DEST** **Y**

File crated by ETF to adjust the Pharmacy Plan Code for members enrolled in the RDS program and to identify those who had opted out of the RDS program by enrolling in an actual Medicare Part D plan outside the State group health insurance program.

Program Contact: Jeff Bogardus, 608-266-3099, jeff.bogardus@etf.wi.gov

RETENTION: EVENT (Creation) + 10 years and destroy confidential

00166000. **PBM - BUSINESS DATASETS** **EVT** **DEST** **Y**

The datasets listed below includes the data records/information that was keyed into the application from applications received from employers, report information, program extract information, and data entered.

The data includes information in the categories of:

1. Subscriber and dependent SSN
2. Health Plan
3. Coverage code
4. Coverage effective date
5. Coverage termination date
6. Subscriber and dependent name
7. Subscriber address
8. Subscriber home phone number
9. Subscriber work phone number
10. Subscriber and dependent date of birth

RDA # RDA Title Retention Disposition PII

- 11. Subscriber and dependent gender
- 12. Relationship to the subscriber
- 13. Employer number
- 14. Group number
- 15. Other needed fields

Program Contact: Brian Schroeder, 608-266-7705, brian.schroeder@etf.wi.gov

RETENTION: EVENT (Superseded, obsolete, or moved to another system) and destroy confidential

00166A00. **PBM - TABLES** **EVT** **DEST** **Y**

Listed below are the tables containing the data that was retained as it relates to the PBM application.

- TBL_HLTH_CONTRACT
- TBL_HLTH_HIST
- TBL_CD_HI_EMPE_TYP
- TBL_CD_HI_CONTR_ST
- TBL_CD_HI_ENRL_TYP
- TBL_CD_HI_COV_TYPE
- TBL_CD_HLTH_CARR
- TBL_CD_EMPR_GROUP
- TBL_CD_RET_DUE_DT
- TBL_HI_CTR_ACTY

Program Contact: Brian Schroeder, 608-266-7705, brian.schroeder@etf.wi.gov

RETENTION: EVENT (Superseded, obsolete, or moved to another system) and destroy confidential

00166B00. **PBM - DAILY EGWP AND PBM 834 FILES** **CR+5** **DEST** **Y**

The daily EGWP file is a daily 834 eligibility file sent to Navitus. This file contains the contracts that are Medicare contracts and all covered individuals enrolled in Medicare. These covered individuals will be enrolled in a Medicare Part D plan.

The daily PBM file is an 834 eligibility file sent to ETF's pharmacy benefit manager, currently Navitus. This file contains all active employee contracts and dependents on those contracts as well as all non-Medicare annuitant and continuant contracts.

Program Contact: Brian Schroeder, 608-266-7705, brian.schroeder@etf.wi.gov

RETENTION: EVENT (Creation) + 5 years and destroy confidential

00167000. **MEBS - BUSINESS DATASETS** **EVT** **DEST** **Y**

The datasets include information that was keyed into or uploaded from employers, report information, program extract information, and data entered.

The data includes information in the categories of:

- 1. Employer Number
- 2. Employer Name
- 3. Agent Title
- 4. Agent Name
- 5. Employer Group Number
- 6. Employment category
- 7. Member Social Security number
- 8. Member Last name, first name, middle initial
- 9. Member Date of Birth
- 10. Member Address
- 11. Member Gender
- 12. Dependent Demographic Information
- 13. Activity code
- 14. Event Date
- 15. Enrollment Reason
- 16. Coverage Type/Level
- 17. Carrier (Health Plan)
- 18. Employee Type
- 19. Physician Information
- 20. Medicare Information
- 21. Coverage Effective Date
- 22. Coverage Expiration Date
- 23. Hire Date
- 24. Event Date
- 25. Begin Date
- 26. End Date

27. Request Date
 28. Other Insurance Information
 29. Monthly Premium

RETENTION: EVENT (Superseded or closed) and destroy confidential

00167A00. **MEBS - EMPLOYER ACTIVITY UPLOAD (EMEB)** **CR+3** **DEST** **Y**

This component allows employers to upload XML files that contain health contract related activity, add coverage, add dependent, remove dependent, change health plan - generally any activities that can be entered via myETFBenefits web applications, which will be used by nightly batch processors to execute such activities, along with all activities entered through the web portal.

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00167B00. **MEBS - USER INTERFACE** **EVT** **DEST** **Y**

The MEBS main menu contains the following user interfaces:

Applications

myETFBenefits - the myETFBenefits Administrator application for employers allows employers to execute benefits transactions. These include, but are not limited to, viewing and updating individual member health insurance eligibility and demographic data, completing mass employee terminations, adding and deleting a dependent or domestic partner and updating health insurance enrollment data and personal contact information.

The application contains information available through one of the interfaces below:

Employer Information - contains the employer agent, insurance agent, retirement contact and employer address

myMembers - contains demographic subscriber information, employer information, and address information. This information can be updated.

Health insurance - provides the health insurance information for the members coverage which includes their employer group; program option; original health effective date; surcharge code; surcharge effective date; surcharge expiration date; expiration date; resolution effective date; and resolution expiration date.

Life insurance - contains general information about the life insurance program.

Disability - contains general information about the disability programs.

WRS - Refers user to etf.wi.gov

Other Benefits - contains general information about the other benefit programs available to WRS members, including commuter benefits, ERA, long term care, optional dental, optional vision, and accidental death and dismemberment.

Help - Provides help screens

Logoff - Ends the user session

In addition, within a subset for the member, it lists the Income Continuation Insurance (ICI) information and life insurance coverage(s) and effective dates.

RETENTION: EVENT (Superseded or closed) and destroy

00167C00. **MEBS - MONTHLY 820 FILE AND FULL FILE COMPARE (FFC) FILES** **EVT+3** **DEST** **Y**

Monthly 820 File - Electronic Data Interchange (EDI) Payroll Deducted and other group Premium Payment for Insurance Products (820): used to make premium payments for insurance products.

The FFC files are 5010 compliant 834 files that are received once per month, 2nd Monday of every month, from all health plans. This file contains all active contracts and all active covered individuals on a contract. Health plans are required to review and respond to identified exceptions from the Full File Compare process and update their system. myETFBenefits is the system of record. The intent of the FFC process is to keep all health plan's systems in-sync with myETFBenefits.

RETENTION: EVENT (Received or sent) + 3 years and destroy confidential

00167D00. **MEBS - DAILY HIPPA 834 FILES, EXCEPTION FILES, 999 FILES, DAILY EGWP,** **CR+1** **DEST** **Y**

HIPAA 834 File - EDI Benefit Enrollment and Maintenance Set: used to enroll members to a health care organization.

The 999 files are EDI Functional Acknowledgement Transaction Set: used for acknowledgement reports.

The daily EGWP file is a daily 834 eligibility file sent to Navitus. This file contains the contracts that are Medicare contracts and all covered individuals enrolled in Medicare. These covered individuals will be enrolled in a Medicare Part D plan.

The daily PBM file is an 834 eligibility file sent to ETF's pharmacy benefit manager, currently Navitus. This file contains all active employee contracts and dependents on those contracts as well as all non-Medicare annuitant and continuant contracts.

RETENTION: EVENT (Creation) + 12 month rolling period and destroy confidential

00167F00. **MEBS - EXTRACTS AND VIEWS** **CR+3** **DEST** **Y**

Below are extracts and views of data from other systems that employers, health plans and ETF staff can request.

- Health Insurance Enrollment Inquiry Report
- Health Insurance Dependent Inquiry Report
- Health Insurance Address Inquiry Report
- Health Insurance Enrollment Exception Report
- Health Plan Health Insurance Employer Premium Inquiry Report
- Health Insurance Employer Premium Invoice Report
- Health Insurance Health Plan Premium Inquiry Report
- Health Insurance Member Invoice Summary
- Health Insurance Invoice Summary
- Health Insurance Invoice Detail
- Health Insurance Contract Activity

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00167G00. **MEBS - UWHC INGEST** **EVT+3** **DEST** **Y**

Daily file sent to eMEB from UWHC with activities for eMEB.
 eMEB_uwhcActivities_(yyyyMMdd)_(DataSetID).xml
 Submitted to the SFTP server\EmployerNO)
 Retained in H:\HICS\EDIRepository\Employers\EmployerNo)

Daily file sent from eMEB to UWHC with the results of any activities processed that day: -
 1. response_eMEB_uwhcActivities_(yyyyMMdd)_(DataSetID).xml
 2. simplifiedResponse_eMEB_uwhcActivities_(yyyyMMdd)_(DataSetID).sml (this is a summary of the file in (1)).

RETENTION: EVENT (Received or sent from HWHC) _ 3 years and destroy confidential
 Outgoing files are not retained once they are picked up by the WHCS each day.

00167H00. **MEBS - OUTPUT REPORTS** **CR+3** **DEST** **Y**

1. Daily batch reports to ETF staff are run.
2. On-Demand reports that ETF staff can run via Access queries

- Reports -
- MyETFBenefits Post Reconciliation - Error Report
 - MyETFBenefits - Health Insurance Exception Report
 - Health Contract Activity Invoice Reconciliation Report
 - Health Insurance Trail Balance Invoice Reconciliation Report
 - Daily Eligibility Extract Report (one of each health plan)

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00167I00. **MEBS - VENDOR HEALTH SCREENING FILES** **EVT+3** **DEST** **Y**

The following two files are created and sent to the Health Screening Vendor (currently Optum; changing to StayWell in 2017). This is the Well Wisconsin's screening vendor who completes work-place on-site biometric screening for the Well Wisconsin program.

Monthly full eligibility file - a 5010 compliant 834 file sent to the vendor containing all members enrolled in active coverage with all health plans. Health insurance enrollment eligibility file use to establish biometric screening program eligibility.

Monthly response file from Vendor to the health plans - ETF receives a 5010 compliant 834 response file from the vendor reporting the results of a member's biometric screening. ETF then generates a 5010 compliant 834 file for each health plan to report the results of their member's completed biometric screening.

RETENTION: EVENT (Received or sent) + 3 years and destroy confidential

00168000. **CALLSS - BUSINESS DATASETS** **EVT** **DEST** **Y**

The datasets include information that was uploaded from WEBS and BPS database tables and includes information keyed in.

- The data includes information in the categories of:
1. Social Security Number
 2. Member ID

Dept #	<u>700/</u>	Department Name	<u>ETF DEPARTMENT RECORDS</u>		
RDA #	RDA Title		Retention	Disposition	PII

3. Comments
4. Full Name (Last, First, Middle Initial)
5. Birthdate
6. Status
7. Daytime Phone
8. Evening Phone
9. Account Type
10. Notifications
11. Communication Start Date
12. Inquiry Subject
13. Status
14. Contact is Participant
15. Relationship
16. Contact Last Name
17. Contact First Name
18. Birthdate
19. Daytime Phone
20. Evening Phone
21. Email Address
22. Contact SSN
23. Personal Street Address
24. Personal City
25. Personal State
26. Personal Zip
27. Personal Country
28. Date Updated
29. Comments
30. Interaction Type
31. Comment
32. Created By
33. Interaction ID
34. Request Type
35. Email Address
36. Participant Address
37. City, State, Zip
38. Foreign Address Indicator
39. Daytime Phone
40. Date Created and Time
41. Workflow Status
42. Printed
43. Rush Indicator
44. Evening Phone

Workflow Jobs Created in Step2000:

45. B151 Retirement Estimate - Comments
46. B151 Retirement Estimate - Termination Date
47. B151 Retirement Estimate - Annuity Effective Date
48. B151 Retirement Estimate - Highest Years of Earnings Year (3 fields)
49. B151 Retirement Estimate - Highest Years of Earnings (3 fields)
50. B151 Retirement Estimate - Highest Years of Earnings Number of Years of Service (3 fields)
51. B151 Retirement Estimate - Highest Years of Earnings CY/FY/Prior Service (3 fields)
52. B151 Retirement Estimate - Printed
53. B151 Retirement Estimate - Name Survivor Last Name
54. B151 Retirement Estimate - Named Survivor First Name
55. B151 Retirement Estimate - No Named Survivor
56. B151 Retirement Estimate - Named Survivor Birthdate
57. B151 Retirement Estimate - Named Survivor Relationship
58. B151 Retirement Estimate - Potential Military Service No Military Service
59. B151 Retirement Estimate - Potential Military Service Will Send Discharge Papers
60. B151 Retirement Estimate - Potential Military Service Form (3 fields)
61. B151 Retirement Estimate - Potential Military Service To (3 fields)
62. B151 Retirement Estimate - Potential Military Service Amt of Service
63. B151 Retirement Estimate - Potential Military Service Discharge Papers On File
64. B151 Retirement Estimate - Type of Account
65. B210 Brochure/Forms Request Forms - Comments
66. B210 Brochure/Forms Request Forms - Printed
67. B153 and B155 Disability Estimate - Comments
68. B153 and B155 Disability Estimate - Termination Date
69. B153 and B155 Disability Estimate - Annuity Effective Date
70. B153 and B155 Disability Estimate - Highest Years of Earnings Year (3 fields)
71. B153 and B155 Disability Estimate - Highest Years of Earnings (3 fields)
72. B153 and B155 Disability Estimate - Highest Years of Earnings Number of Years of Service (3 fields)
73. B153 and B155 Disability Estimate - Highest Years of Earnings CY/FY/Prior Service (3 fields)
74. B153 and B155 Disability Estimate - Printed

Dept #	<u>700/</u>	Department Name	<u>ETF DEPARTMENT RECORDS</u>		
RDA #	RDA Title	Retention	Disposition	PII	

75. B153 and B155 Disability Estimate - Named Survivor Last Name
76. B153 and B155 Disability Estimate - Named Survivor First Name
77. B153 and B155 Disability Estimate - No Named Survivor
78. B153 and B155 Disability Estimate - Named Survivor Birthdate
79. B153 and B155 Disability Estimate - Named Survivor Relationship
80. B153 and B155 Disability Estimate - Potential Military Service No Military Service
81. B153 and B155 DISABILITY ESTIMATE - Potential Military Service Will Send Discharge Papers
82. B153 and B155 Disability Estimate - Potential Military Service Form (3 fields)
83. B153 and B155 Disability Estimate - Potential Military Service To (3 FIELDS)
84. B153 and B155 Disability Estimate - Potential Military Service Amt of Service
85. B153 and B155 Disability Estimate - Potential Military Service Discharge Papers On File
86. B153 and B155 Disability Estimate - Type of Account
87. B153 and B155 Disability Estimate - Last Day Worked
88. B153 and B155 Disability Estimate - Last Day Paid
89. B153 and B155 Disability Estimate - Work Related
90. B162 Death of Spouse - Death Information Death Date
91. B162 Death of Spouse - Death Information Who Died?
92. B162 Death of Spouse - Death Information SSN
93. B162 Death of Spouse - Death Information Last Name
94. B162 Death of Spouse - Death Information First Name
95. B162 Death of Spouse - Follow-Up Contact Last Name
96. B162 Death of Spouse - Follow-Up Contact First Name
97. B162 Death of Spouse - Follow-Up Contact Legal Type
98. B162 Death of Spouse - Follow-Up Contact Family Type
99. B162 Death of Spouse - Printed
100. B162 Death of Spouse - Comments
101. B163 Beneficiary of Death - Original Participant Information SSN
102. B163 Beneficiary of Death - Original Participant Information Last Name
103. B163 Beneficiary of Death - Original Participant Information First Name
104. B163 Beneficiary of Death - Original Participant Information Get Name
105. B163 Beneficiary of Death - Original Participant Information Mid Name
106. B163 Beneficiary of Death - Death Information Death Date
107. B163 Beneficiary of Death - Death Information Who Died?
108. B163 Beneficiary of Death - Death Information Last Name
109. B163 Beneficiary of Death - Death Information First Name
110. B163 Beneficiary of Death - Printed
111. B163 Beneficiary of Death - Surviving Spouse Information - Last Name
112. B163 Beneficiary of Death - Surviving Spouse Information - First Name
113. B163 Beneficiary of Death - Surviving Spouse Information - Birthdate
114. B163 Beneficiary of Death - Surviving Spouse Information - SSN of Spouse
115. B163 Beneficiary of Death - Surviving Spouse Information - No Surviving Spouse
116. B163 Beneficiary of Death - Follow-Up Contact Last Name
117. B163 Beneficiary of Death - Follow-Up Contact First Name
118. B163 Beneficiary of Death - Follow-Up Contact Legal Type
119. B163 Beneficiary of Death - Follow-Up Contact Family Type
120. B163 Beneficiary of Death - Follow-Up Contact Comments
121. B165 Annuitant Death Estimate - Comments
122. B165 Annuitant Death Estimate - Death Information Death Date
123. B165 Annuitant Death Estimate - Death Information Who Died?
124. B165 Annuitant Death Estimate - Death Information Last Name
125. B165 Annuitant Death Estimate - Death Information First Name
126. B165 Annuitant Death Estimate - Surviving Spouse Information Last Name
127. B165 Annuitant Death Estimate - Surviving Spouse Information First Name
128. B165 Annuitant Death Estimate - Surviving Spouse Information Birthdate
129. B165 Annuitant Death Estimate - Surviving Spouse Information SSN of Spouse
130. B165 Annuitant Death Estimate - Surviving Spouse Information No Surviving Spouse
131. B165 Annuitant Death Estimate - Follow-Up Contact Last Name
132. B165 Annuitant Death Estimate - Follow-Up Contact First Name
133. B165 Annuitant Death Estimate - Follow-Up Contact Legal Type
134. B165 Annuitant Death Estimate - Follow-Up Contact Family Type
135. B165 Annuitant Death Estimate - Printed
136. B166 Non-Annuitant Death Estimate - Comments
137. B166 Non-Annuitant Death Estimate - Death Information Death Date
138. B166 Non-Annuitant Death Estimate - Death Information Who Died?
139. B166 Non-Annuitant Death Estimate - Death Information Last Name
140. B166 Non-Annuitant Death Estimate - Death Information First Name
141. B166 Non-Annuitant Death Estimate - Surviving Spouse Information Last Name
142. B166 Non-Annuitant Death Estimate - Surviving Spouse Information First Name
143. B166 Non-Annuitant Death Estimate - Surviving Spouse Information Birthdate
144. B166 Non-Annuitant Death Estimate - Surviving Spouse Information SSN of Spouse
145. B166 Non-Annuitant Death Estimate - Surviving Spouse Information Non-Surviving Spouse
146. B166 Non-Annuitant Death Estimate - Follow-Up Contact Last Name
147. B166 Non-Annuitant Death Estimate - Follow-Up Contact First Name
148. B166 Non-Annuitant Death Estimate - Follow-Up Contact Legal Type

Dept #	<u>700/</u>	Department Name	<u>ETF DEPARTMENT RECORDS</u>		
RDA #	RDA Title	Retention	Disposition	PII	

- 149. B166 Non-Annuitant Death Estimate - Printed
- 150. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths No Military Service
- 151. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths Will Send Discharge Papers
- 152. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths From (3 fields)
- 153. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths (3 fields)
- 154. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths Amt of Service
- 155. B166 Non-Annuitant Death Estimate - Potential Military Service for Active Deaths Discharge Papers On File
- 156. B184 Duplicate Statement of Benefits - Comments
- 157. B184 Duplicate Statement of Benefits - Printed
- 158. B201 Account Summary - Comments
- 159. B201 Account Summary - Reason
- 160. B201 Account Summary - Printed
- 161. B202 Beneficiary Designation - Comments
- 162. B202 Beneficiary Designation - Printed
- 163. B203 General Correspondence, B204 Health Insurance Inquiry, B205 Life Insurance Inquiry, B207 Pension Verification, B209 Tax Inquiry - Comments
- 164. B203 General Correspondence, B204 Health Insurance Inquiry, B205 Life Insurance Inquiry, B207 Pension Verification, B209 Tax Inquiry - Printed
- 165. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Date
- 166. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Time
- 167. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Specialist
- 168. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Location
- 169. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Comments
- 170. B212 Walk-Ins, B213 Appointments, B214 Group Counseling Session, B215 Outreach Group Appointments - Printed
- 171. B222 Life to Health/LTC - Comments
- 172. B222 Life to Health/LTC - Printed
- 173. P111 Qualified Service Estimate/Application - Comments
- 174. P111 Qualified Service Estimate/Application - Printed
- 175. P111 Qualified Service Estimate/Application - Former Name(s)
- 176. P111 Qualified Service Estimate/Application - Payroll Cycle
- 177. P116 Forfeited SVC Estimate/Application - Comments
- 178. P116 Forfeited SVS Estimate/Application - Former Name(s)
- 179. P116 Forfeited SVS Estimate/Application - Payroll Cycle
- 180. P116 Forfeited SVC Estimate/Application - From (2 fields)
- 181. P116 Forfeited SVC Estimate/Application - To (2 fields)
- 182. P116 Forfeited SVC Estimate/Application - Employer (2 fields)
- 183. P116 Forfeited SVC Estimate/Application - Printed
- 184. P117 Outside Government Service Request - Comments
- 185. P117 Outside Government Service Request - Former Name(s)
- 186. P117 Outside Government Service Request - Payroll Cycle
- 187. P117 Outside Government Service Request - Pre-2000 # of Years OGS
- 188. P117 Outside Government Service Request - Post 1999 # Of Years OGS
- 189. P117 Outside Government Service Request - Printed
- 190. Z981 IVR Tax for Workflow, Z983 IVR Address for Workflow - Comments
- 191. Z981 IVR Tax for Workflow, Z983 IVR Address for Workflow - BPS Read Only
- 192. Z981 IVR Tax for Workflow, Z983 IVR Address for Workflow - Printed
- 193. Z992 IVR Form - Add Row
- 194. Z992 IVR Form- Quantity
- 195. Z992 IVR Form - ET - (Form Number Field)
- 196. Z992 IVR Form - List of Forms
- 197. Z992 IVR Form - Delete Row
- 198. Z992 IVR Form - Comments
- 199. Z992 IVR Form - Address Changed
- 200. Z992 IVR Form - Printed
- 201. Z993 IVR Address, Z989 Other Service Requests - Comments
- 202. Z993 IVR Address, Z989 Other Service Requests - Printed
- 203. Z998 IVR Duplicate 1099-R(S) - Comments
- 204. Z998 IVR Duplicate 1099-R(S) - Duplicate 1099R Years
- 205. Z998 IVR Duplicate 1099-R(S) Printed

Program Contact: Kay Calvin, 608-261-7009, kay.kalvin@etf.wi.gov and Michele Ouellette, 608-266-5807, michele.ouellette@etf.wi.gov

RETENTION: EVENT (Superseded, obsolete, or transferred to another system) and destroy confidential

00168A00. CALLSS - TABLES **EVT** **DEST** **Y**

Listed below are the tables related to CallSS used for recording calls, tracking account status, or submitting workflow requests to the Imaging and Workflow System.

- TBL_EEHI3_YRS_EST
- TBL_EE_RET_PLAN
- TBL_DEMO_PTY
- TBL_DEMO_ADDR
- TBL_EE_PART

RDA # RDA Title Retention Disposition PII

TBL_CD_INQ_SUBJ
 TBL_CD_WKR_ID
 TBL_CD_LOGON_ID
 TBL_BE_BENEFIT
 TBL_BE_ANNT_DCSD
 TBL_BEN_ACCT
 TBL_CD_CC_RLTHSHP
 TBL_CC_COM
 TBL_SVC_RQST
 TBL_TRANS_CONTROL
 TBL_IVR_RWST_FORM
 TBL_CC_CNTCT
 TBL_CC_MBR_PHONE
 TBL_PLAN_XREF
 TBL_CD_COL_DESCR
 TBL_CD_DCSD_ID
 TBL_CD_SUM_RSM
 TBL_CD_FMLY_CNTCT
 TBL_INTRCT_TYPE
 TBL_IVR_FORM
 TBL_CD_LEGAL_TYPE
 TBL_CD_PART_ST
 TBL_CD_TRANS_TYPE
 TBL_WF_FOLDER_TAG
 TBL_INTERNET_TRANS
 TBL_IVR_RQST_INFO
 V_ACTH_PTY_ADDR

Program Contact: Kay Kalvin, 608-261-7009, kay.kalvin@etf.wi.gov and Michele Ouellette, 608-266-5807, michele.ouellette@etf.wi.gov

RETENTION: EVENT (Superseded, obsolete, transferred to another system) and destroy confidential

00168B00. **CALLSS - PRINT PROGRAM INPUT/OUTPUT TEMPORARY FILES** **EVT** **DEST** **Y**

All print program input/output temporary files - retention varies from 10 to 100 generations and are then deleted.

Program Contact: Kay Kalvin, 608-261-7009, kay.kalvin@etf.wi.gov and Michele Ouellette, 608-266-5807, michele.ouellette@etf.wi.gov

RETENTION: EVENT (Minimum of 10 generations) and delete

00168C00. **CALLSS - INTERFACES** **EVT** **DEST** **Y**

CallSS has the ability to link to other applications.

1. While in a CallSS screen with member/participant/annuitant's information on the screen, the Non-Annuitants link opens up the FRED version of the member/participant/annuitant's PAL Account.
2. While in an empty CallSS screen, the Non-Annuitants link opens up the FRED version of the PAL Account search.
3. While in a CallSS screen with member/participant/annuitant's information on the screen or with an empty CallSS screen, the BPS link opens to the login screen of BPS. If already logged into BPS, the link opens to the BPS main "welcome to BPS" screen.
4. While in a CallSS screen with member/participant/annuitant's information on the screen or with an empty CallSS screen, the myETF Benefits link opens to the myETF Benefits Admin home page.
5. While in a CallSS screen with member/participant/annuitant's information on the screen the Workflow Search link opens the imaging/workflow system displaying the workflow status for that member/participant/annuitant.
6. While in an empty CallSS screen, the Workflow Search link opens to the imaging/workflow system work flow status search.
7. While logged into CallSS, the FRED link opens up to the FRED home page.

Step 2000:

1. Service Request update the member/participant/annuitant's folder content in Step 2000.
2. Majority of the Service Requests (if coded as a job) also populate various workbaskets in Step 2000 for ETF staff. For example, if a B151 Retirement Estimate request is documented in CallSS, that service request is saved to the member/participant/annuitant's folder content in Step 2000 and the job is populated in the Retirement Estimate workbaskets the next day. Jobs are populated to workbaskets generally overnight.

Program Contact: Kay Kalvin, 608-261-7009, kay.kalvin@etf.wi.gov and Michele Ouellette, 608-266-5807, michele.ouellette@etf.wi.gov

RETENTION: EVENT (Superseded or obsolete) and destroy

00168D00. **CALLSS - REPORTS** **CR+5** **DEST** **Y**

Documents are created from CallSS and saved to the call center scanned documents folder for all appointments (and possibly other items). Location is H:\CallCtr\ScanDocs\Printed.

CallSS Call Center Reports

1. Report Begin Date

2. Report End Date

Supervisor Reports:

1. IVR Report
2. Agent Service Request Report
3. Group Service Request Report
4. Group Service Request Report by Call Agent
5. Daily B165 Annuitant Death Service Request Report
6. Daily B166 Non-Annuitant Death Service Request Report
7. All Service Requests
8. Service Requests by Type
9. Action Reports
10. Action Reports by Inquiry Subject
11. Address Labels

Agent Reports:

1. Agent Service Request Report
2. Address Labels

Program Contact: Kay Kalvin, 608-261-7009, kay.kalvin@eff.wi.gov and Michele Ouellette, 608-266-5807, michele.ouellette@eff.wi.gov

RETENTION: EVENT (Creation) + 5 years and destroy confidential

<u>00169000.</u>	<u>PERSONNEL - BUSINESS DATASETS</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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The data includes information in the categories of:

1. Social Security Number
2. Last Name
3. First Name
4. Address
5. City
6. State
7. Zip code
8. Gender
9. Handicap status
10. Ethnicity
11. Birthday
12. Home Phone
13. Work Phone
14. Continuous Service Start Date
15. ETF Hire Date
16. Termination Date (personal information is cleared when the position is vacated)
17. Position #
18. Org Code
19. Pay Route
20. Previous Pay Rate
21. Previous Employee in Position
22. Schedule and Range
23. FTE budgeted
24. Classification Code
25. Representation
26. FLSA Status

Program Contact: Stacie Meyer, 608-266-5803, stacie.meyer@eff.wi.gov

RETENTION: EVENT (Employee terminates or transfers to another agency and purged) and destroy confidential

<u>00169A00.</u>	<u>PERSONNEL - QUARTERLY REPORTS</u>	<u>EVT+1</u>	<u>DEST</u>	<u>Y</u>
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The following reports are run quarterly:

1. Job Group Report (used to create a more detailed report that is submitted to OSER quarterly)
2. Descending Pay Order
3. Non-Rep Pay Report
4. Birthdate Report
5. Personnel Listing (used for forecasting and succession planning)
6. Affirmative Action Report (used to create a more detailed report that is submitted to OSER quarterly)

Program Contact: Stacie Meyer, 608-266-5803, stacie.meyer@eff.wi.gov

RETENTION: EVENT (Creation) + 1 year and destroy confidential (for electronic reports) OR Event (Superseded) and destroy confidential (for paper copies)

<u>00169B00.</u>	<u>PERSONNEL - ANNUAL REPORTS</u>	<u>CR+1</u>	<u>DEST</u>	<u>Y</u>
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The following reports are run annually:

1. Length of Service Report

Program Contact: Stacie Meyer, 608-266-5803, stacie.meyer@etf.wi.gov

RETENTION: EVENT (Creation) + 1 year and destroy confidential

<u>00170000.</u>	<u>DISABILITY - BUSINESS DATASETS</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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The datasets maintained includes information in the categories of:

Duty Disability (Financial) Application -

1. Social Security Number
2. Type
3. MRC
4. SEQ
5. Social Security (Y or NO)
6. Last Name
7. First Name
8. MI
9. Date of Birth
10. Date of Death
11. Employer No.
12. Years of Service
13. Original Monthly Salary
14. Spouse name
15. Spouse SSN
16. Spouse DOB
17. Spouse Death Date
18. Spouse Benefit Flag
19. Dependent Birthdates
20. Original Benefit Net Amount
21. Begin Date
22. First Payable On
23. Effective Date of Law
24. Sal Rep % 1
25. Sal Rep % Date 1
26. Sal Rep % 2
27. Sal Rep % Date 2
28. From and To Offsets
29. Amounts Receiving for Social Security, Unemployment Comp., Worker's Comp, WRS Separation
30. WRS Disability (Fixed, Variable, Regular, Special, LTDI)
31. Disability Original Begin Date
32. WRS Retirement (Fixed, Variable, Regular, SSI)
33. Earnings - Same Employer
34. Other Earnings
35. Net Benefit

Duty Disability (Claims) Application -

1. Last Name
2. First Name
3. Social Security Number
4. Birthdate
5. Date of Application
6. Type of Government Agency
7. Employer
8. Position
9. Age at Benefit Begin Date
10. Years of Service
11. Impairment
12. Percentage OF Disability ON Med 1
13. Percentage of Disability on Med 2
14. Injury Dates
15. Multiple Injuries
16. Injured During Hazardous Work
17. Circumstances of Injury/Disease
18. Number of Medical Reports
19. Differences in Medical Reports
20. Applied Under Presumptive
21. Presumptive Category
22. Approval Date

- 23. Denial Date
- 24. Void/Withdrawn/Waived
- 25. Reason for Denial
- 26. Was Claim Appealed
- 27. Denial Upheld or Dismissed
- 28. Benefit Terminated
- 29. Reason for Termination
- 30. Date of Death
- 31. Death Benefit Payable
- 32. Spouse Minor Child Both
- 33. Coutts Review Needed
- 34. Gender

- 40.63 Application -
- 1. Social Security Number
- 2. Last Name
- 3. First Name
- 4. Gender
- 5. Birthdate
- 6. Application Received Date
- 7. Type of Government
- 8. Employer Name
- 9. Type of Employment
- 10. WEBS Employment Category
- 11. Type of Benefit
- 12. Age at Effective Date
- 13. Age Increments
- 14. Years of Creditable Service
- 15. Service Increments
- 16. Disability Categories
- 17. Work Related (Yes or No)
- 18. Number of Medicals
- 19. Date of Review
- 20. Recommendation
- 21. Recertification (Yes or No)
- 22. Denial Reasons
- 23. Appealed (Yes or No)
- 24. Medical Report Denial (Yes or No)

Program Contact: Matt Nelson (608) 266-8083, matt.nelson@etf.wi.gov

RETENTION: EVENT (Superseded, account information is moved to another system, or is closed) and destroy confidential

00170A00. DISABILITY - REPORTS EVT DEST Y

The following reports are generated from these applications. Some are generated electronically and some in paper and are used for such things as actuarial reports, determining offsets, determining which disability recipients are required to apply for Social Security or regular retirement in the next calendar year, reports for internal staff and managers, and Board reports.

Duty Disability (Financial) Application:

- 1. Single Actuary Report
- 2. All Actuarial Reports in Order by Last Name
- 3. All Actuarial Reports in Term Digit Order
- 4. Actuarial Reports in Order by Last Name Where WRS Offset Increase Flag = Yes
- 5. Actuarial Reports in Term Digit Order Where WRS Offset Increase Flag = Yes
- 6. Listing of all Members in Database
- 7. Listing of Members with Net Benefit = \$0.00
- 8. Listing of Members with Effective Date Before MM/DD/YYYY
- 9. Listing of Members with Regular or Special Disability
- 10. Listing of Members with Earnings > Other1 Level
- 11. Listing of Members with Regular Retirement
- 12. Listing of Members Receiving Social Security
- 13. Listing of Members Turning 62 Without Social Security Offset
- 14. Listing of Members Turning 50 Without Separation or Disability Offset
- 15. Listing of Members with Offset Increase Flag = Not
- 16. Annual List for Accounting
- 17. Listing of SS Members with Offset Increase Flag = No
- 18. Listing of Members with Variable WRS Offset

Note: Item 1-5 are imaged and retained according to RDA00087.

Program Contact: Matt Nelson, 608-266-8083, matt.nelson@etf.wi.gov

RETENTION: EVENT (Superseded or no longer needed) and destroy confidential

<u>00170B00.</u>	<u>DISABILITY - MEMBER DATA TABLES</u>		<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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Listed below are the tables related to the Disability Applications used for tracking disability related benefits, offsets, salary indexing, approvals, denials, etc.

Duty Disability (Financial) Application:

- TBL BE 4065 BEN
- TBL BE 4065 OFFSETS
- TBL BE 4065 SAL INDEXING
- TBL BE TAX RTN
- TBL CD FIX VAR INCREASE
- TBL CD INDEX DIV
- TBL CD LOU BRADY
- TBL EE 4065 PART
- TBL FM ET7201 TO BPS

Duty Disability (Claims) Application:
DUTYDIS

- 40.63 Application
- Age Increments
- Approvals by Nature of Work
- Denial Reason
- Disability Categories
- Gender
- LTDI WRS Disability Participant
- LTDI WRS Disability Participant Export Errors
- Recommendation
- Service Increments
- Type of Benefit
- Type of Employment
- Type of Government Agency
- WRS Employment Category

Program Contact: Matt Nelson, 608-266-8083, matt.nelson@etf.wi.gov

RETENTION: EVENT (Superseded, account information is moved to another system, or is closed) and destroy confidential

<u>00170C00.</u>	<u>DISABILITY - BPS OUTPUTS/BPS UPLOADS</u>		<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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The following outputs are used to upload information into the Benefit Payment System (BPS):

1. ET7201 File Maintenance Records for BPS February 1st Check
2. ET7201 File Maintenance Records for BPS May 1st Check (WRS Offset Only)

The information that has been uploaded becomes a permanent record for each member. The payment history is retained in BPS and the actuary sheets that are run display the changes to the member benefits. The actuary sheets are imaged into Step 2000.

Program Contact: Matt Nelson, 608-266-8083, matt.nelson@etf.wi.gov

RETENTION: EVENT (Scanned) + 2 years and destroy confidential
(Retained according to RDA00087)

<u>00170D00.</u>	<u>DISABILITY - QUERY'S</u>		<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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The following queries are available to staff for routine and/or ad hoc employer inquiries, board reports, management reports, trends analysis, etc. Some may be printed and shared with other entities.

Duty Disability (Financial) Application:

1. Benefit Types 16 & 22 for Spouse SSN
2. Benefit Types 16 & 22 with Social Security Offset
3. Accounts with Retirement Offsets
4. Actuarial Sub-Query
5. Age 50 End of Current Year with no WRS or Sept Offset
6. Age 62 End of Current Year with no Social Sec Offset
7. Age Query
8. Age with Effective Date
9. Age with Qualifying and Effective Dates
10. All Duty Disability Recipients
11. Annual Increase Letter Type 21
12. Annual Increase Letter Types 16 and 22 and 1988 Local Only
13. Applications Approved by Month
14. Benefit Query 071212

Dept #	<u>700/</u>	Department Name	<u>ETF DEPARTMENT RECORDS</u>		
RDA #	RDA Title		Retention	Disposition	PII

15. BPS 7201 Table Queries
16. CEM Net Benefit by Fiscal Year
17. Coutts Need to Look At
18. DD 50 Or Older
19. Death Benefits (16 And 22's) with Separation Offsets
20. Disability "No" Query for May
21. Duty Dis Benefit Beg Date in 2001
22. Duty Dis EE by Term Digit
23. Duty Dis Recipient at Age 60
24. Duty Dis Recipients First Paid
25. Duty Dis Recipients with 25 Years or More
26. Duty Dis Recipients 1988 Law Only
27. Duty Dis Recipients Less Than 75%
28. Duty Disability with WRS Offsets
29. Duty Dis Join
30. Duty Dis Join Reports
31. Employees by Employer #
32. Employees with Other Earnings Offsets
33. Employees with Separation Offsets
34. Effective Date Query
35. End of Year Age 50 Query
36. End of Year Age 62 Query
37. ET-5929 Annual Increase Query (December Mailing)
38. Indexing Verification Age 60
39. JOSH_TBL_BE_4065_BEN Query
40. Listing Members
41. LTDI Offsets
42. Net Benefit for All Recipients
43. Next Year Age 50 Query
44. Next Year Age 62 Query
45. Original Begin Dates Entered - WRS Dis
46. Original Begin Dates Entered - WRS Ret
47. Over Age 60 and No Retirement
48. Overpayment New Part
49. Query for Minor Children
50. Query for Spouse
51. Query Fix Variable Increase
52. Query Index Year
53. Query Index Year LouBrady
54. Query Offset Flag Yes
55. Query Social Sec Offsets
56. Retirement "No" Query for May
57. Retirement Offsets
58. Sal Rep %1
59. Same Employer Earnings
60. Social Offset Annual Update
61. Sort by Benefit Type
62. SS Flag Off and Begin 2006
63. SS Offsets w/Spouses
64. Tax Return Earnings Statement Not Needed 1982 and 16, 22
65. Tax Return Earnings Statement Not Needed 1988 and 16, 22
66. Tax Return Earnings Statement Not Needed 1988 Zero Net Benefit
67. Tax Return Query
68. TBL_EE_4065 Part Query
69. Test for Other Retirement Offsets
70. Type 16 and 22 Benefits
71. Type 21 Benefits
72. Type 21 Zero Benefit
73. Under Age 40 and No Sep
74. Workers Comp and Soc Sec Offsets
75. Workers Comp Offsets
76. WRS Benefit Offset
77. WRS Disability Offset
78. WRS Offset Annual Update
79. WRS Offset with Flag
80. WRS SSI Master Query
81. WRS SSI Query
82. Zero Balances May Only

- Duty Disability (Claims) Application:
1. % of Disability
 2. Appealed Duty Disability Applications
 3. Appeals
 4. Cancer Presumptive Applications

The data items listed below include the data record/information that is keyed into the application from forms received from employers, report information, program extract information, and data entered.

The data includes information in the categories of:

1. Contact source
2. Program type
3. Insurance line
4. Complaint data
5. Complaint activity
6. Contact method
7. Complaint type
8. Complaint status
9. Complaint result
10. Martial status
11. Relationship

In addition, the following types of member data are imported from the MEBS tables listed below:

Demographic Information
Health Plan
Member Coverage Information

RETENTION: EVENT (Superseded or closed) and destroy confidential

<u>00171A00.</u>	<u>BCS - TABLES</u>	<u>EVT</u>	<u>DEST</u>	<u>Y</u>
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Listed below are examples of the tables containing the data that is keyed into and retained as it relates to complaints entered into the BCS system.

1. TBL_CD_PGM_TYPE
2. TBL_CD_HI_PGM_OPT
3. TBL_CD_RPT_DB_ID
4. TBL_CD_HLTH_CONTRACT
5. TBL_HLTH_COV_INDV
6. TBL_CD_HLTH_CARR
7. TBL_CD_CNTCT_SRC
8. TBL_CD_HI_COV_TYPE
9. TBL_CD_EMPR_GROUP
10. TBL_CD_HLTH_CARR
11. TBL_CD_HI_EMPR_RES
12. TBL_COMPLAINT
13. TBL_COMPLAINT_ACTV
14. TBL_CD_CNTCT_METHD
15. TBL_CD_HI_EMPR_TYPE
16. TBL_CD_CMLPNT_TYPE
17. TBL_CD_CMLPNT_ST
18. TBL_CD_CMLPNT_RSLT
19. TBL_CD_RLTNSHP
20. TBL_HI_SCRATCH_PAD
21. TBL_HI_SPA_LIST
22. TBL_HI_TEMP_MSG
23. TBL_HI_VARCHAR

The data in the following MESS (myETFBenefits) tables are shared with BCS:

1. TBL_CD_ADDR_TYPE
2. TBL_CD_ADDR_VLDN
3. TBL_CD_COUNTY
4. TBL_CD_COUNTRY
5. TBL_CD_STATE
6. TBL_CD_DATA_SRCE
7. TBL ETF_ADDR
8. TBL ETF_PHONE
9. TBL ETF DEMO
10. TBL DEMO_PTY
11. TBL EE_PART
12. TBL_CD_PHONE_TYPE
13. TBL_CD_SUFIX
14. TBL_CDE_PRFIX

RETENTION: EVENT (Superseded or closed) and destroy confidential

<u>00171B00.</u>	<u>BCS INPUTS - INQUIRIES, HEALTH INSURANCE COMPLAINTS AND DETERMI</u>	<u>EVT+7</u>	<u>DEST</u>	<u>Y</u>
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Inputs include data keyed into BCS from Ombudsperson Inquiry Intake Sheets (ET-2420) and related documents gathered while

researching a member inquiry. Documents could include health plan information, documents, insurance contracts or administrative code citations.

These inquiries are informal and do not proceed to a complaint or departmental determination. The paper documents once entered are considered a non-record and are retained for six months as reference or as follow up if a subsequent inquiry on the same subject from the same member comes up again and destroyed confidential. Just the data in the system is kept as the record.

Inputs also include Formal Ombudsperson Health Insurance Complaints and Departmental Determinations filed by Wisconsin Retirement System members. Documents could include health plan or third-party administrator grievance decision letters, member correspondence and consultant reviews. Both the Ombudsperson Closure letters and the Departmental Determinations provide subsequent rights to a Board Appeal reviewed by the Group Insurance Board.

These paper files are kept by the ombudsperson for one year after claimant appeal rights expire and then are prepared for imaging. All medical and personal health information is removed and destroyed confidential and the remaining items are imaged into the member's account. Items imaged may include, but are not limited to: Complaint Summary (ET-2405, ET-2406), member correspondence to the Department or Health Plan, Health Plan Grievance Decision letter, Independent Review (ET-2424), ETF Ombudsperson Complaint Closure letter, Departmental Determination letter and worksheets. The imaged documents are retained according to RDA #00087.

Any complaints or departmental determinations that become appeals are covered by RDA #00102, Appeal & Legal Proceeding Documents which are retained by legal staff.

RETENTION: EVENT (Entered into the system) + 7 years and destroy confidential

00171C00. BCS OUTPUTS CR+3 DEST Y

Listed below are types of outputs created from BCS data:

- AdHoc Access Queries
- Individual Ombudsperson Activity Logs
- Excel Spreadsheets

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00172000. INSURANCE MATERIALS - OPTIONAL INSURANCE PLANS AND LONG-TERM EVT+6 DEST N

Proposals and related correspondence and materials received from various companies requesting the Group Insurance Board (GIB) consider to provide such insurances as vision, accident, dental, or long-term care for state employees. These are unsolicited but are reviewed by ETF. The proposal may be insufficient to meet Guidelines or Standards, or it may be presented to the GIB but rejected.

Records may include: a) proposal and specifications; b) Company data; c) other related correspondence. Materials are kept in paper and electronic form.

Some documents may be of historical value as they were used to start up and establish new programs and are the only records available for reference.

Retention - Retain 6 years after reviewed, and/or rejected by the GIB and destroy.

Responsible Area/Records Owner - Office of Strategic Health Policy

RETENTION: EVENT (After ETF or Board rejects) + 6 years and destroy

00174000. PROPOSALS, CONTRACTS AND RELATED CORRESPONDENCE - APPROVED EVT+20 DEST N

Proposals, contracts and related correspondence from various companies for contracts to provide long term care insurance to state employees.

Series may include: a) official copy of proposal and specifications; b) state procurement contract; c) sample plan materials such as brochures and administrative guides; d) contract (signed and unsigned copies); e) amendments; f) performance bonds/letters of credit; and g) other related correspondence. Copies of materials are kept in paper and electronic form.

Some documents may be of historical value as they were used to start up and establish the program and are the only records available for reference. Documents also may have legal and audit value beyond the close of the contract.

Retention - Retain 20 years after contract is closed.

Responsible Area/Record Owner - Office of Strategic Health Policy

RETENTION: EVENT (Contract end) + 20 years and destroy

00177000. EXTERNAL COMMUNICATIONS CR+3 DEST Y

These records consist of external communications with media, legislature, and the public on items related to the agency programs, events, or other information.

Dept #	<u>700/</u>	Department Name	<u>ETF DEPARTMENT RECORDS</u>		
RDA #	RDA Title	Retention	Disposition	PII	

Records may also include reports, data extracts, specifications, or other items used by or created for PIO/ETF staff to prepare communication such as agency tools and resources, fact sheets, press releases and other materials.

Examples may include: daily external media log, correspondence, talking points developed for staff use/communication regarding the issue; spreadsheets; reports; data extracts used to prepare public information requests; specifications, stock photos and images of buildings and program services; or biographies of personnel other than executive leadership. Some or all of these may be saved with the official communication.

Administrative Note: While there may be both paper and electronic records under this series, the official and most complete file is the electronic file maintained in Microsoft Word. These records also do not include items that could be covered by ADM00001, ADM00009, ADM00010 or ADM00015.

*These records may contain PII or Confidential items. Confidential items may be in the original documents, however, records could be redacted prior to release of information.

RETENTION: EVENT (Creation) + 3 years and destroy confidential

00178000. LEGISLATIVE HISTORY FILES **P** **PERM** **Y**

Legislative History Files are created for each Wisconsin Assembly or Senate bill introduced that has an impact on the Wisconsin Retirement System or any of the benefit programs administered by the agency (i.e. Health Insurance, Life Insurance, Income Continuation Insurance, Deferred Compensation Program, and Employee Reimbursement Program). These files are a history of legislation affecting ETF programs and contain information that cannot be found anywhere else.

These files are filed by the bill number (ex: AB__ or SB__ or Wis. Act __ and includes joint resolutions, etc. which are numbered AJR__ or SJR__). The files contain memos; letters; fiscal estimates; hand written notes; spreadsheets; Joint Survey Committee notes and analysis; the bill as introduced or amended; memos by other agencies, such as the Department of Justice; etc.

These files will be kept permanently in the agency Knowledge Management System due to the ongoing research needs and business needs of the agency when it comes to legislation affecting our programs. These records were identified during an agency review as records that needed to be captured electronically and saved due to their historical reference for agency policy and legal staff.

Box 16: Files contain documentation used to develop fiscal estimates that includes member data which is protected by Wis. Stats. § 40.07 (1) and 40.07 (2).

RETENTION: Permanent

00178A00. LEGISLATIVE HISTORY FILES - PAPER **EVT+5** **DEST** **Y**

Legislative History Files are created for each Wisconsin Assembly or Senate bill introduced that has an impact on the Wisconsin Retirement System or any of the benefit programs administered by the agency (i.e. Health Insurance, Life Insurance, Income Continuation Insurance, Deferred Compensation Program, and Employee Reimbursement Program). These files are a history of legislation affecting ETF programs and contain information that cannot be found anywhere else.

These files are filed by the bill number (ex: AB__ or SB__ or Wis. Act __ and includes joint resolutions, etc. which are numbered AJR__ or SJR__). The files contain memos; letters; fiscal estimates; hand written notes; spreadsheets; Joint Survey Committee notes and analysis; the bill as introduced or amended; memos by other agencies, such as the Department of Justice; etc.

The paper files are in the process of being imaged. These records were identified during an agency review for the upcoming move to the west side of Madison as records that needed to be captured electronically and saved due to their historical reference and business need for agency policy and legal staff.

Box 16: Files contain documentation used to develop fiscal estimates that includes member data which is protected by Wis. Stats. § 40.07 (1) and 40.07 (2).

RETENTION: EVENT (Imaged) + 5 years and destroy confidential

00179000. PROPOSALS AND CONTRACTS - EMPLOYEE TRUST FUND PROGRAMS **EVT+10** **DEST** **N**

The record series includes technical and cost proposals, contracts and related correspondence for the following programs:

- Approved optional insurance plans: Includes dental, vision, or accident indemnity insurance. Responsible Area: Office of Strategic Health Policy
- Wisconsin Deferred Compensation Program: Includes administrative services and investment products. The third-party administrator contract may be competitively bid approximately every five to seven years. Investment products, such as the FDIC-insured bank option and the stable value fund are also routinely re-bid. Responsible Area: Division of Retirement Services
- Employee Reimbursement Account Program: Includes Health Care and Limited Purpose and Dependent Day Care Flexible Spending Accounts, Parking/Transit Accounts, and Section 125 Cafeteria Plan Administration Services. Request for proposals for this program are re-bid every three to seven years. Responsible Area: Management Services
- Health and dental insurance program: Includes State and Local Government employee health programs. Standard health plans are re-bid every three years and new HMO's may be added or changed each year. Responsible Area: Office of Strategic Health Policy
- Income Continuation Insurance Program: Includes State and Local Government employees. Request for proposals for this program are re-bid every three to seven years. Responsible Area: Management Services

- Life insurance program: Includes State and Local Government employees. Requests for proposals for this program are re-bid every three to seven years. Responsible Area: Management Services

Series may include, but is not limited to, a) documentation of awarded proposal(s) and specifications; b) documentation of Request for Proposals; c) contract (signed and/or unsigned); d) amendments; e) performance bonds/letters of credit; and f) related correspondence.

Box 16: This record series contains confidential information such as proprietary information from vendors, which is protected under Wis. Stat. § 40.07.

RETENTION: EVENT (Close of contract) + 10 years and destroy confidential

00311000. EMPLOYER CONTENT AND EMPLOYER DOCUMENTS (SOCIAL SECURITY REL P PERM Y

Records include all content for employers who belong to the Wisconsin Retirement System (WRS). Including employer documents, correspondence, agreements, and contracts. Employee Trust Funds (ETF) retains these records electronically. ETF must retain these records permanently to preserve the history of the employer's eligibility, enrollment, and participation in the WRS and the benefits administered by ETF.

A subset of the records, Social Security Administration Section 218 agreements and contracts, must be retained in paper format and stored permanently per Federal Regulation 20 C.F.R. § 404.1204.

We are creating a new RDA because ETF has implemented a new enterprise content management system. ETF's requirements for capturing, storing, and retaining these records has changed with the new functionality provided through the ECM.

RETENTION: PERMANENT

00312000. MEMBER CONTENT - WRS ACCOUNT CLOSED BY LUMP SUM RETIREMENT I EVT+25 DEST Y

Records include all content in the individual participant record which have their WRS account closed due to a lump sum retirement benefit paid or death of the participant with no further benefits payable.

This includes all content history, the work/low case (with notes and additional linked documents), and case history.

The official record will be maintained electronically for the full retention period. To comply with Wis. Stat. §§ 16.61(7) and 137.20 for authenticity, accuracy, and accessibility the original input documents will be imaged or reformatted and subject to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the input record will be destroyed confidentially.

We are creating a new RDA because ETF has implemented a new enterprise content management system. ETF's requirements for capturing, storing, and retaining these records has changed with the new functionality provided through the ECM.

RETENTION: EVENT (Date WRS account closed) + 25 years and destroy confidential

00313000. MEMBER CONTENT - WRS ACCOUNT CLOSED BY SEPERATION EVT+50 DEST Y

Records Includes all content in the individual participant record which have their WRS account closed due to the payment of a separation. The information in the participant record is needed to answer questions for participants who may become re-employed in the future and wish to buy back this service they previously forfeited prior to retirement.

This includes all content history, the work/low case (with notes and additional linked documents), and case history.

The official record will be maintained electronically for the full retention period. To comply with Wis. Stat. §§ 16.61(7) and 137.20 for authenticity, accuracy, and accessibility the original input documents will be imaged or reformatted and subject to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the input record will be destroyed confidentially.

ETF must keep these records for 50 years as they are required to determine eligibility of participants who become re-employed and wish to buy back forfeited service.

We are creating a new RDA because ETF has implemented a new enterprise content management system. ETF's requirements for capturing, storing, and retaining these records has changed with the new functionality provided through the ECM.

RETENTION: EVENT (date WRS account closed) + 50 years and destroy confidential

00314000. MEMBER CONTENT - WRS ACCOUNT CLOSED BY WRITE OFF EVT+10 DEST Y

Records Series consists of all content for individual participants which have their WRS account closed due to write off. May include, but not an all-inclusive list: abandoned accounts, forfeited accounts, and not eligible for the WRS.

This includes all content history, the workflow case (with notes and additional linked documents), and case history.

The official record will be maintained electronically for the full retention

period. To comply with Wis. Stat. §§ 16.61(7) and 137.20 for authenticity, accuracy, and accessibility the original input documents will be imaged or reformatted and subject to review, to ensure the images of these applications are electronically stored and the quality of these images is acceptable. Upon verification of the quality and retention of the electronic images, the input record will be destroyed confidentially.

We are creating a new RDA because ETF has implemented a new enterprise content management system. ETF's requirements for capturing, storing, and retaining these records has changed with the new functionality provided through the ECM.

RETENTION: EVENT (Date WRS account closed) + 10 years and destroy confidential

00315000. WORKFLOW CASE AND CASE HISTORY (NO CASE NOTES OR ADDITIONAL C EVT+3 DEST Y

Records include the workflow case and information on the workflow case and steps. Tracking and logging changes or actions taken by users and the system. Including changes to step assignment, dates, transaction dates, event dates, event types, assignment groups, username, and other information related to changes that happen during the Case processing lifecycle.

Note: this record series only pertains to work/low cases and history that do not contain case notes or additional documents linked to the case. If the work/low case and history include case notes or linked documents, it would fall under RDA 312, 313, or 314.

We are creating a new RDA because ETF has implemented a new enterprise content management system. ETF's requirements for capturing, storing, and retaining these records has changed with the new functionality provided through the ECM.

RETENTION: EVENT (date the workflow case is closed) + 3 years and destroy confidentially